This document is classified as **WHITE**.
Information is for public, unrestricted dissemination and publication.

REFERENCE	RECPAB_24_1126_09
STATUS	FOR INFORMATION
PAGES	3

PERFORMANCE ASSURANCE BOARD OPERATING PLAN UPDATE AND FORWARD PLAN

BY AMY CROWE LAMONT - INDUSTRY ENGAGEMENT LEAD, REC CODE MANAGER
REVIEWED BY ANTON MODEN AND WALTER CARLTON - PERFORMANCE ASSURANCE LEAD, REC CODE MANAGER

FOR INFORMATION 	We have consolidated the forward look on the PAB's agenda with the forward look on the Performance Assurance Operating Plan. We intend on using this paper to cover any PAF updates that PAB should be informed of, invited to discuss, or asked to approve so these updates are shared within a public paper to promote transparency and also so that the Party Assurance paper can be focused on Party performance.

1 LOOK AHEAD ON PAOP

The table below outlines the key activities that have been planned for the next three months of the 2024/2025 performance year. These activities are in addition to Monthly Performance Assurance activities such as Market Entry Assessment, Maintenance of Qualification, Monthly risk determinations where all Retail Risks are monitored, Specific topic monitoring on Metering updates and other Associated Operational Processes.

Key:		Planned activity
		Planned sub-activity
		Potential activity dependent on performance
	✓	Completed
		Activity on hold

Activity	Nov-24	Dec-24	Jan-25
A4. Smart Meter Installation Survey and associated PATs	✓		
A6. Application of quarterly PATs	✓		
C3.1a PAB Deep Dives: Code Manager Operational Update – Assurance	✓		
C3.2c REC Service PAB deep dive – CSS, CSS CA, SO		✓	
C5.1 KPI Review for Code Manager Professional Services			
C6. CRS Performance Charge	✓		
D2.1c Sprint 3 – Mid-sprint Review			
E1.1 TDIS – Theft Target Methodology Development	✓		
F2. Market Scheme Review (subject to agreement with RECCo)	✓	✓	
F4. Assurance of REC transformation programmes			
L2. Updates to PARC (Category 2 Change Process)	✓		

M7. REC Entry Assessment Forms	✓		
M8. Entry Assessment Information Pack			
N3. Performance Assurance Engagement Sessions		✓	

2 APPLICATION OF THE MARKET SCHEME ASSURANCE METHODOLOGY TO THE PAYMENT METHOD LEVELISATION (PML) SCHEME

This note provides an update on the assurance review of the Payment Method Levelisation (PML) scheme operated by RECCo scheduled within the Performance Assurance Operating Plan (PAOP) for November and December 2024.

Whilst we planned to apply the Market Scheme Assurance Methodology approved last month (RECPAB_24_1029_02) to this review, we have been recently made aware of Ofgem's requirement to audit the end-to-end PML scheme gain assurance over the PML scheme's effectiveness. This forms part of their wider regulatory obligations.

To avoid duplication of effort, and in line with the PAB's previous guidance on considering external assurance activities, we propose to put the assurance of the PML scheme on hold. This pause will allow us to clarify the scope of Ofgem's review and ensure alignment of our respective assurance activities.

We will provide a further update to the PAB once the scope of Ofgem's review is confirmed.

3 UPCOMING MEETINGS

1.1 **5th December** - Performance Assurance Metering Webinar (Online) 12:00-13:30

1.2 **17th December** - Performance Assurance Board Meeting (in Person) 10:30-14:30