ELECTRICITY OPERATIONAL METERING FORUM
MEETING NOTES

MEETING	E-OMF_25_0813
DATE	13 August 2025, 14:00
LOCATION	By teleconference

1. WELCOME AND INTRODUCTIONS

The Chair welcomed attendees to the Electricity Operational Metering Forum (E-OMF).

2. AUDIT UPDATE

ED provided Members with an overview of the number of audits conducted, plus the number of non-conformances during the period from 01 January – 31 July 2025. The paper will be published as a post-meeting paper and can be accessed here.

ED highlighted that thirty audits have been conducted, with fifteen showing non-conformance. ED advised the common issues identified are the parties being audited not providing access to current guidance documents and initially not demonstrating evidence of their understanding of Distribution Network Operator (DNO) requirements.

ED explained 13 site audits have been completed and found mostly minor housekeeping issues. ED noted that the audit form has been updated and is due in November 2025. The revised form will require evidence-based responses.

RG highlighted non-compliances are often due to insufficient evidence, not actual failures. RG mentioned the new audit format will require evidence, not just no and yes answers. RG noted enhanced granularity in audit data will shortly be available on a monthly basis.

3. PRIORITY SERVICES REGISTER (PSR)

MB provided Members with an overview of the Priority Services Register (PSR), which can be found on slides 5-15 of the meeting pack.

MB informed Members that the PSR supports vulnerable Customers and data is shared across energy and water sectors. MB advised there are over nine million Customers on the PSR, with 12 million lacking digital skills and 11 million having disabilities.

MB advised there have been a few milestones achieved on the PSR project. MB highlighted the WD225 data flow has been created for automated sharing. MB mentioned SE Water and UK Power Networks (UKPN) are early adopters. MB noted legal basis has shifted from consent to Serious Potential Impact (SPI).

MB informed Members the intention is for a full rollout by end of 2025, with potential collaboration with financial services and telecommunications.

4. NEW C21 ITEM

WL informed Members that a new C21 code will be released on 27 February 2026 and Parties will need to ensure their systems are updated to receive and send the flow. WL explained the new C21 item meant that subsequent changes also need to be made to B7.

5. SAFETY AND TECHNICAL BULLETINS ON THE REC METERING HUB

RG informed Members outdated Safety and Technical (S&T) Bulletins have now been archived, and the REC Metering Hub has been updated. RG explained the engagement metrics show increased usage of the REC Metering Hub since the updates were made in March 2025. RG highlighted encouragement for regular checks and feedback on the content. RG advised when a new Safety and Technical Bulletin is submitted, it will be uploaded to the REC Metering Hub and a link will be included in the next edition of the Weekly Bulletin.

There were concerns raised that updates included in the general bulletin may not reach the appropriate audience and could be overlooked due to the volume of content in the general bulletin. A suggestion was made to consider a separate bulletin specifically for S&T brief updates.

RG clarified that the process is sound in principle, however, no briefs have been submitted since July 2024 (aside from two kindly submitted by a Metering Party) and the process has not been properly tested.

RG encouraged Members to submit a brief and notify RG, so progress can be monitored and reassurance provided regarding process's effectiveness.

RG confirmed that MEP would be informed so the next session can consider whether any additional prioritisation is needed. Additionally, RG asked if the Forum/DNO attendees would be willing to suggest a recommended distribution list for bulletin's.

RG advised that (regardless of email notifications) a weekly check of the S&T briefs would be a reasonable duty of care. RG suggested that she personally checks at least monthly, often weekly, and felt that 12 times a year is not an excessive ask given the safety implications.

6. CHANGE TRACKER UPDATE

GS provided an overview of the Change Tracker Update, which can be found on slide 20 of the meeting pack.

7. DNO NEW EQUIPEMENT AND SEAL

RH provided an overview of DNO New Equipment and Seal, which can be found on slides 21-26 of the meeting pack.

RH informed Members that Henley cut-outs now using 5mm hex keys, as opposed to 6mm previously. RH explained loose cut-outs also vary, with awareness needed for tooling.

RH highlighted there are some concerns with sealing, specifically around improper sealing being observed, which impacts safety and theft investigations. RH mentioned DNOs are urged to ensure proper sealing practices and tools. RG advised a REC change has been proposed to improve safe isolation standards.

8. NATIONAL ENERGY SYSTEM OPERATOR – ENERGY INSIGHTS

The Chair provided Members with an overview of National Energy System Operator – Energy Insights, which can be found on slide 28 of the meeting pack.

9. AOB

The Chair invited Members to provide ideas for presentations at future Operational Metering Forums. The Chair highlighted it would be beneficial for DNOs and other Parties to share updates on network projects, storage and consumer impact. MS agreed to provide a presentation on industry response to extreme weather causing network outages protocols at a future meeting.

APPENDIX A – ATTENDEES

Attendee	Initials	Company
Steve Brand (Chair)	SB	Code Manager
Presenters		
Eric Dodd	ED	Wilcock
Rebecca Griffiths	RG	RECCo
Matt Baker	MB	Energy Networks
Warren Lacey	WL	UK Power Networks
Richard Hill	RH	British Gas
Attendees		
David Jones	DJ	Alt Han
Luke Freeman	LF	AES Smart
Adam Deacon	AD	Calisen Metering
Michael Gorewoda	MG	E.ON
Michael Turrington	MT	EDF Energy
Lee Walker	LW	Elexon
Bilal Leli	BL	Energy Assets

Keith Hozack	KH	Engage Services
Mel Swift	MS	GTC
Stuart Pyle	SP	Imserv
Mark Earle	ME	Morrison Data Services
Daniel Borg	DB	MPAAS
Dominic Dawes	DD	MPAAS
Warren Lacey	WL	Northern Powergrid
Dave Roberts	DR	Scottish Power
Nik Wills	NW	Stark
Meg Wong	MW	Stark
Paul Morris	PM	UK Power Networks
Lynne Fallon	LF	RECCo
Rebecca Lowe	RL	RECCo
Martin Brailsford	MS	Talan
Nicole Graff	NG	Talan
Glenn Sheern	GS	Code Manager
James Rees	JR	Code Manager