RETAIL ENERGY CODE

ELECTRICITY OPERATIONAL METERING FORUM
MEETING NOTES

MEETING	**E-OMF_25_1112**
DATE	**12 November 2025, 14:00**
LOCATION	**By teleconference**

1. WELCOME AND INTRODUCTIONS

The Chair welcomed attendees to the Electricity Operational Metering Forum (E-OMF).

2. AUDIT UPDATE

ED provided an update on the audit process. He announced that the Rev 3 document is now live and available on the REC Portal, replacing Rev 2, except for any on-going audits. The new version is designed to be more structured, reducing repetitive questions and focusing on operational requirements. ED thanked colleagues who contributed to the revision and encouraged Members with any concerns to feedback to contact them directly. They also noted the transition should be seamless, with no significant changes to compliance requirements, and that any issues identified will be addressed and communicated to all Parties.

3. ENA DEALING WITH NATURAL DISASTERS AND EXTREME WEATHER

MS delivered a comprehensive presentation on the Energy Networks Association (ENA) mutual aid agreement, known as NEWSAC. They explained that this voluntary agreement enables electricity distribution and transmission operators to support each other during significant events, such as storms. They described the structure of the UK electricity network, the role of the NEWSAC, and the collaborative response to recent storms, including Storm Dara and Storm Eowyn. These required the deployment of considerable resources across the UK and Ireland.

MS highlighted the importance of external engagement with government departments, regulators, and the National Energy System Operator (NESO), as well as the legal framework provided by the Civil Contingencies Act. They shared insights from recent events, including the proactive communication with customers via websites, text message and dedicated fault pages, and the support provided to vulnerable customers. They also discussed the continuous improvement process, including biannual reviews and exercises to test systems and processes. They noted ongoing collaboration with European and US counterparts to share best practices.

4. SAFETY AND TECHNICAL BULLETINS ON THE REC METERING HUB

The Chair updated Members on the status of the Safety and Technical bulletins available on the REC Metering Hub. He noted that outdated or irrelevant bulletins have been archived, and a new process has been established to review bulletins every six months. The next review will take place in January 2026, with another scheduled for July 2026.

The Chair advised a new bulletin was published on 12 November 2025, and Members were encouraged to provide feedback on the accessibility and ordering of bulletins to improve visibility.

5. EARTH CONNECTIONS ON METAL CLAD CUT-OUTS

RH raised a technical question regarding the adequacy of earth connections on metal clad cut-outs, specifically where the earth connection is made at the cut-out, rather than from the cable. They presented two examples, one with a loop connection to a pot (with a neutral block and cut-out fuse above), and another more basic set up likely installed during a rewire.

RH sought feedback from Distribution Network Operators (DNOs) on whether these arrangements are considered satisfactory for providing an earth connection to the customer. WL responded that such arrangements are common and, provided the earth loop impedance is within acceptable limits, DNOs are generally comfortable with them. They noted there are likely hundreds of thousands of similar installations.

PM added there are many variations of metal clad cut-outs and earth connections. The critical factor is that the earth loop impedance meets the required standards, typically around 0.8 ohms. If this is achieved, the connection is considered adequate.

The group agreed if there any doubts or unusual cases, these should be referred to the Standards and Technical Issues Group (STIG) for further review and guidance. MB offered to collect further examples and feedback for discussion at the next STIG meeting, scheduled for 09 December 2025. It was also suggested that, where appropriate, customers should be advised to have Residual Current Device (RCD) protection for additional safety, especially if the earth loop impedance is borderline.

6. NATIONAL ENERGY SYSTEM OPERATOR – ENERGY INSIGHTS

The Chair presented the latest insights from the NESO, found on slide 11 of the meeting pack. In October 2025, wind was the primary source of electricity generation for the third consecutive month, accounting for 34% of Great Britian's total supply. Zero carbon sources made up 61% of electricity generation. The Chair also shared statistics on gas supply and usage, and encouraged participants to provide feedback on the relevance and usefulness of these updates.

7. CHANGE TRACKER UPDATE

BA provided an update on the Change Tracker, found on slides 13 & 14 of the meeting pack.

8. AOB

No AOB was raised.

The Chair reminded Members that the meeting schedules for 2026 will be circulated shortly, with quarterly sessions alternating between electricity and gas topics. Members were invited to suggest changes or new areas of focus for future meetings.

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APPENDIX A – ATTENDEES

Attendee	Initials	Company
Steve Brand (Chair)	SB	Code Manager
Presenters		
Eric Dodd	ED	Wilcock
Mel Swift	MS	Energy Networks Association (ENA)
Richard Hill	RH	British Gas
Bela Ashworth	BA	Code Manager
Attendees		
Luke Freeman	LF	AES Smart
Adam Deacon	AD	Calisen Metering
Dave Griffin	DG	Cullis Engineering
Michael Gorewoda	MG	E.ON
Nick Dodridge	ND	EDF Energy
Lee Walker	LW	Elexon
Garry Ashworth	GA	Energy Assets
Matt Baker	MB	Energy Networks
Keith Hozack	KH	Engage Services
Stuart Pyle	SP	Imserv
Mark Earle	ME	Morrison Data Services
Warren Lacey	WL	Northern Powergrid
Chris Varney	CV	OVO
Nik Wills	NW	Stark
Andrew Jones	AJ	Total Energies
Lee Sterling	LS	UK Power Networks
Paul Morris	PM	UK Power Networks
James Dorsey	JD	Urban Chain
Andrew Summerbell	AS	Utilita
Jemma Johnson	JJ	RECCo

Rebecca Lowe	RL	RECCo
Martin Brailsford	MS	Association of Meter Operators
Glenn Sheern	GS	Code Manager
Carl Dennis	CD	Code Manager
Paul Rocke	PR	Code Manager
James Rees	JR	Code Manager