Energy Theft Reduction Expert Group

Headline Report

Meeting 05 (30 August 2023)

This Headline Report provides an overview of the discussion points of the Energy Theft Reduction Expert Group (ETREG) at its meeting on 30 August 2023.

- End to End Process Mapping: an update was provided on the Theft End to End Process Mapping project. It was explained that the mapping exercise has produced an interactive document containing the process maps, with links to the licence and code obligations and identified gaps. Furthermore, a report has been prepared for review by RECCo which sets out twenty recommendations, including reviewing the reporting and monitoring requirements; utilising data that is currently available to improve accuracy of reporting and provide further insights; and publication of best practice guidance documentation. A draft version of the report will be sent to ETREG members for comment. RECCo will then review the recommendations and determine how these align with its wider Theft Programme activities.

- Energy Theft Programme: updates were provided on the following theft programme activities:
  - **Energy Theft Portal:** RECCo is engaging with a potential service provider to develop a theft portal. Subject to data availability, the aim is for the portal to go live in the autumn.
  - **Social Media Monitoring:** RECCo are working towards delivering social media monitoring as a proof of concept over a six-month period. This proof of concept will be used to assess what monitoring is feasible from a technical perspective and identify the value that can be derived, including how the energy industry can utilise the insight gained.
  - **Energy Theft Police Unit:** it was noted that positive discussions are continuing with the City of London Police with regards to establishing a funded energy theft police unit. This year's commitment is to assess the feasibility and develop the business case, with delivery potentially starting at the end of the next financial year.

- Secure Exchange of Information on Energy Theft: ETREG members were invited to share their views on whether a new Process Type of Energy Theft should be added to the Secure Data Exchange Portal (SDEP). Attendees were broadly supportive of the introduction of a mechanism to share confidential information on energy theft in a secure manner. However, it was questioned whether the SDEP would be the best mechanism, with preferences expressed for a Theft Portal mechanism that was simple and easy to use.

The next meeting of the group is scheduled for **27 September 2023.**

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