Energy Theft Reduction Expert Group

Headline Report

Meeting 06 (27 September 2023)

This Headline Report provides an overview of the discussion points of the Energy Theft Reduction Expert Group (ETREG) at its meeting on 27 September 2023.

- REC Theft Target Methodology 2024-25 Options: In relation to the Theft Detection Incentive Scheme (TDIS), a set of potential change options were presented to the ETREG covering the Incentive Pots, Theft Detection Values and Theft Targets.

  It was explained that a paper providing additional details on the options and seeking feedback on them had been issued to ETREG members and also made available via the REC Portal. ETREG members were invited to respond to the questions set out in the options paper via email.

  The options paper and response proforma are available via the following links:
  - REC Theft Target Methodology 2024/25 Options Paper
  - TTM 2024-25 Response Template

- End to End Process Mapping: an update was provided on the Theft End to End Process Mapping project. It was explained that ETREG members had been invited to review the process maps and provide feedback via email. Two responses were received; these indicated that the mapping was broadly accurate with a few builds and clarifications required. The mapping and associated report will be updated based on the feedback received.

- Energy Theft Reduction Programme: ETREG members were invited to share their views on how they would like to receive updates on RECCo 's Energy Theft Reduction Programme at the monthly ETREG meetings. Members opted to receive a one page summary of the programme activities.

- Theft Acronyms: ETREG members were invited to suggest additional acronyms for inclusion on the REC Portal acronyms wiki page.

- AOB: Two items of Any Other Business were raised:

  - Making ETREG a REC Committee: it was highlighted that RECCo is looking to raise a REC Change Proposal (CP) that will enable ETREG members to become decision makers in relation to REC matters on energy theft. It was noted that how the membership is structured will need to be reviewed as part of progressing this CP.

  - UNC Modifications MOD425 and MOD455: an ETREG member questioned whether the processes set out under these modifications could create a loop-hole that would enable rogue meters to be registered. For instance, where there was fraud on the meter at a shipperless site, there was no record of who installed the meter and the serial number for the meter was not as expected.

    In response, an ETREG member explained that for their organisation, finding another meter in place would trigger the MOD425 process. If it transpires that the meter was not fitted by the previous supplier, this will be investigated and letters sent to the customer to tell them that they need to register the meter. To assign the meter to the previous shipper, MOD455 would be used, if appropriate. The shipper could say that they do not wish to take responsibility for the site, which would be fed back to Xoserve. It was explained that a registration cannot be forced under MOD455 where there is a different meter on site to that expected.

- The next meeting of the group is scheduled for **25 October 2023.**

Copyright © 2023 Retail Energy Code Company