Energy Theft Reduction Expert Group

Headline Report

Meeting 11 (27 March 2024)

This Headline Report provides an overview of the discussion points of the Energy Theft Reduction Expert Group (ETREG) at its meeting on 27 March 2024.

- **ElectraLink Network Trial:** an update was given on the ElectraLink non-technical losses trial. It was noted that ElectraLink has been working with a DNO that has been collecting a significant amount of LV data to trial loss detection. A problem statement on non-technical losses has subsequently been issued via the ENA Innovation Basecamp seeking proposals in this area. ElectraLink will be progressing its trial via this route, submitting a proposal in April. ElectraLink advised that they will recommend a referral and reporting process for theft investigations which involve Suppliers be defined and agreed with Suppliers as part of the trial.
- **Sharing Theft Information via the SDEP:** an overview was provided on the elements of R0121 (SDEP Review Improvements (1) - Process Types) relating to energy theft, noting that this REC CP will enable new use cases for sharing information on energy theft via the Secure Data Exchange Portal (SDEP). It was noted that SDEP access is currently provided only to Energy Suppliers and electricity Distribution Network Operators, however, a CP has been raised to extend access to Gas Transporters.
- **Theft Monitoring Service Update:** A recap was given on the theft monitoring service, noting that the six month trial of the service will be ending shortly. It was explained that RECCo will potentially be seeking to form a project team to gather industry input in order to better understand the insight that can be drawn from the service and define the next steps.
- **Theft Amnesty Update:** a paper was shared with ETREG setting out the proposed approach towards trialling an energy theft amnesty, with attendees invited to provide their feedback. Attendees raised a large volume of comments on the proposal, including on its scope, the volume of potential incidents reported and how it might be perceived by energy consumers. In terms of next steps, RECCo is continuing to gather feedback and this will be used to refine the proposal.
- **Network Engagement Service:** an overview was given on the Network Engagement Service for ETTOS, with the purpose of the service being to connect with various partners and build awareness of energy theft, the dangers of it and raise the profile of the reporting service. Information was shared on organisations that have been engaged with thus far and ETREG members suggested further organisations that the service could reach out to.
- **Police Partnership and Engagement:** It was explained that RECCo is in the process of preparing a report on how a police partnership on energy theft might work, with RECCo funding a dedicated energy theft unit. In terms of the initial next step, a strategic outline case will be shared with industry for consultation, seeking views on whether industry is supportive of the principle. If there is support, more details proposals and costings will subsequently be consulted upon.
- **Energy Theft Forum:** it was agreed that the next Energy Theft Forum will be in late June 2024, avoiding any clash with the UKRPA conference.

The next meeting of the group is scheduled for **24 April 2024.**

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