QUARTERLY UPDATE ON ISSUES

- 46 Issues raised since improvements following Code Manager review was implemented in June
- 15 at initial assessment
- 22 at solution development
- 3 out for Party impact assessment
- 2 progressed to CP’s
- 4 withdrawn

SOLUTION DEVELOPMENT

These Issues are currently in solution development activities such as information requests, facilitating working groups, progressing Issues through Theft Issues Group, defining and developing through Change Issues Group & Technical assessment.

Issue	Title
I0172	End-to-End New Connections Process Review to Eliminate Issues Related to New Builds and Similar Situations
I0180	Clarity on use of on hold for switching issues, including the obligations of CSS Users
I0186	Non Dual-Fuel Gas PSR Consumer
I0187	Schedule 8 Review and Best Practice Guidance Development
I0189	Voice of the Consumer
I0196	Requiring the Supplier/Shipper to validate and enrich the data from the MEM prior to updating this in CDSP
I0197	Introducing a process to provide updates during fault resolutions
I0198	GAS MEMs move towards a single interface for key market messages
I0200	Improving address management targets
I0212	Protecting Crimestoppers and their Contacts
I0213	Creation of a mechanism to allow third parties to report objection activity
I0214	Multiple Switch Requests Increasing Objection Rate
I0215	Schedule 30 Switch Meter Reading Problems - Rejections and Timings

SOLUTION DEVELOPMENT

Issue	Title
I0218	Proposal to Enable Broader Use of Retail Energy Location (REL) Data for Non-Switching Applications
I0219	Stranded RMPs in Defunct Suppliers
I0222	ESME ID Update Rejections
I0223	Reconciliation of Unallocatable Transactions Review
I0225	Clarification on TDIS portfolio transfers on sale
I0232	Non-Domestic Change of Occupier SDEP Screens (R0155 Solution)
I0233	Introduction of an Energy Theft Unit (ETU) under the REC
I0234	Introduction of an energy theft Referral Assessment Service under the REC
I0236	REC Party Auto de-accession proposal

IMPACT ASSESSMENT

These Issues are currently in Service Provider or Party impact assessment.

Issue	Title
I0179	Proposal for Limiting Queries in EES API Calls (Single API Call With Multiple Queries)
I0194	CSS Change to Allow Prevent of Registration by Market Segment
I0224	Agile Reporting within CSS

PROGRESSED TO CP'S

CP	Title
R0168	Clarify & strengthen CRS Providers requirements
R0193	Add Enumeration Values to the DI51035 - Communications Provider Data Item

NEW/ INITIAL ASSESSMENT

These Issues have recently been raised and will be assigned to an analyst, or have been assigned to an analyst and going through an initial assessment. This includes activities to validate/ confirm the Issue such as meeting with the proposer & Service Providers, consolidated Code Manager assessments and preparation of Change Reports and Change Plans.

Issue	Title
I0174	Mandating ETTOS Follow up
I0175	Introducing a Reasonable Endeavours Scheme within the REC
I0176	Creation of an Energy Theft Detection and Resolution Body
I0190	Related Meter Point RMP status rules
I0191	De-energisation of disconnected meters
I0205	Provision of HH consumption data for Advanced Meter ETs
I0216	REC Changes to tie in with DCP419
I0227	Domestic Elective HH Switching
I0228	ECOES API for Export MPAN Creation at Scale
I0230	Meter Asset Providers may not receive effective from settlement date (J0049) in the D0303 flow following MHHS design changes
I0231	Shared Sites in Electricity Enquiry Service (EES)
I0235	Missing Scenario Variant (DNO to MOA) in D0179
I0237	Erroneous Switch Review
I0240	Data alignment of meter information through MHHS Migration
I0241	MHHS Incremental Changes for Go Live

WITHDRAWN

Issue	Title
I0184	Gas Meter Type Code - Thermal Mass Measurement
I0195	Addition of MEMs to the Gas Enquiry Service (GES) API.
I0199	A process for resolution of Gas unregistered sites
I0204	Sequence order of CSS00200 message