RETAIL ENERGY CODE

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JOINT OPERATIONAL METERING FORUM
MEETING NOTES

MEETING	**JOMF_26_0909**
DATE	**09 September 2026, 14:00**
LOCATION	**By teleconference**

1. WELCOME, INTRODUCTIONS AND SCOPE

The Chair welcomed attendees to the first Joint Operational Metering Forum and reminded members that the Forum is an operational discussion forum, not a decision-making body. Any formal decisions will be escalated to the REC Metering Expert Panel (MEP).

The Chair explained that the forum will primarily remain Gas related. However, due to cancellation of the previous Electricity Operational Metering Forum, there would also be Electricity related items presented.

The secretariat also announced that a poll had been launched related to the formation of the future Operational Metering Forums (OMFs) which was relevant to both OMFs asking:

1. Would a dual-fuel (gas and electric) meeting every quarter provide value/insight to members?

Voting Results: Yes - 68% (11), No – 6% (1), Maybe – Need more information 25% (4)

2. Would members like to have a face-to-face meeting once a year, if yes what location would be preferable?

Voting Results: Yes – London 29% (5), Yes – Midlands 11% (2), Yes – Either 52% (9), No – Prefer online only 5% (1)

3. Would Members be happy to propose agenda items through the committee's mailbox for future meetings?

Voting Results: Yes – 94% (17), No – 5% (1)

Initial results displayed appetite to explore suggested changes, further feedback was requested through Members responding to post-meeting communications.

2. CODE GOVERNANCE ARRANGEMENTS CHANGES AND TRANSITIONAL ARRANGEMENTS

JJ provided an overview of the forthcoming governance reforms being introduced through Ofgem's Code Reform Programme and the Energy Act 2023. Members were advised that RECCo will become a Licensed Code Manager, with formal modification decisions moving to

the Licensed Code Manager and supported by the Stakeholder Advisory Forum (SAF). The Metering Expert Panel (MEP), Change Panel and Technical Expert Panel (TEP) will cease as decision-making bodies; however, operational forums and specialist workgroups will continue to provide industry expertise and support modification development. Category 3 documents will continue to receive expert review through the relevant forums before recommendations are provided to the SAF and Licensed Code Manager for decision-making.

JJ emphasised that the reforms are intended to retain and strengthen stakeholder engagement through a more flexible and collaborative approach. The final MEP is expected to take place in November 2026, with new forum arrangements and updated Terms of Reference commencing from January 2027.

During discussion, PM sought clarification on how decisions would be made under the new structure. JJ confirmed that forums would provide expert input and recommendations but would no longer have decision-making authority, which would sit with the Licensed Code Manager and SAF. JJ also confirmed that SAF membership would include a range of industry representatives who would act independently and in the interests of the wider market.

Members requested additional material illustrating the transition from the current governance structure. EH agreed to circulate the supporting Code Reform slides and FAQs following the meeting.

3. THE ENQUIRY SERVICES EVOLUTION

EIH provided an overview of the Enquiry Services Evolution Programme, which aims to modernise the Gas and Electricity Enquiry Services to ensure they remain reliable, scalable and fit for future market requirements. EIH explained that the programme seeks to introduce more flexible digital capabilities, improve alignment between gas and electricity enquiry services, and provide a more consistent user experience across fuels.

Members were advised that the programme is currently in its discovery phase and that stakeholder engagement activities are underway to gather feedback on current service usage and future requirements. EIH noted that the initial focus is on users of the Gas Enquiry Service (GES) APIs, as they are expected to be affected first by the planned changes. The first stage of the programme will involve the introduction of a RECCo-managed API gateway, enabling improved oversight of service usage and providing a platform for future service enhancements. External user testing is scheduled to commence shortly, with a proposed six-month transition period following gateway implementation.

EIH confirmed that the GES will transition from its current provider, Xoserve, to Capgemini as part of the future service model. A complete re-platforming of GES Online is also planned, with stakeholders being invited to provide input on future functionality and service requirements. Electricity enquiry services remain within scope of the programme; however, development

activity will follow the gas transition to avoid conflicts with ongoing Marketwide Half-Hourly Settlement (MHHS) implementation and migration activities.

During discussion, DS sought clarification on the future service provider arrangements and potential alignment with other industry programmes, including Project Trident and UK Link updates. EIH confirmed that planning was being undertaken in conjunction with relevant industry developments, although detailed delivery dates remain under review. Members were advised that further engagement sessions would be arranged as the programme develops and more detailed timelines become available.

The Enquiry Services Evolution programme timeline was also highlighted, including discovery activities through 2026, the planned opening of the new API gateway in late 2026 and a target transition period extending into 2027. Members noted the update and were encouraged to participate in future stakeholder engagement activities to help shape the development and implementation of the new enquiry services.

4. AUDIT UPDATE

Members RG presented the audit update on behalf of Wilcock Consultants. RG advised that, across both gas and electricity audits, many findings related to the provision of supporting evidence rather than deficiencies in processes or technical compliance.

For electricity, 35 audits were completed against the revised audit framework, with several initial non-conformances identified. However, these were largely attributable to evidence not being available at the first point of review and were subsequently resolved. Common themes included competency reviews, maintenance of training and qualification records, awareness of DNO authorisations and safety requirements, and demonstrating access to, and use of, current industry guidance. Site audit findings similarly related to the availability of documentation and evidence rather than technical deficiencies, with all issues resolved following further information being provided.

For gas, 46 Consolidated Metering Code of Practice (CoMCoP) office audits were completed, with only a small number of non-conformances identified. RG noted that the gas audit programme remains mature and stable, with findings generally isolated and focused on evidence provision rather than systemic process failures. Key themes included documentation relating to rights of entry procedures and hazardous area equipment standards. Positive findings were reported in relation to competency management, audit record keeping, and processes for identifying and managing tampering and theft-related incidents.

RG further highlighted that very few technical non-conformances were identified through the gas site audits, with any findings primarily relating to documentation and escalation procedures rather than technical faults in the field. Overall, electricity audit findings reflected the introduction of new evidence requirements under the revised audit framework, while gas audits demonstrated a consistently low level of defects and strong levels of compliance.

Members were advised that the full audit slide pack and supporting materials, including a more detailed audit report, would be made available after the meeting. No questions were raised during the discussion.

5. REC COMMITTEE: DATA ERROR RESOLUTION PROCESS

RG provided an overview of the Data Error Resolution (DER) Process, which was introduced to provide a single, coordinated route for identifying, investigating and resolving REC data errors. RG advised that the process is already operational and has been established to improve data quality, strengthen accountability and support cross-party collaboration.

RG explained that the DER Process is designed to complement existing governance forums rather than duplicate them, with issues directed to the most appropriate resolution route where required. REC Parties are encouraged to use the process whenever a data error affecting REC-governed systems is identified, particularly where multiple parties may be impacted or where investigation and ongoing tracking are required. Issues that fall outside the REC's remit will continue to be logged and tracked before being passed to the relevant code manager.

Members were taken through the submission process, which begins with a form available via the REC Portal. RG emphasised the importance of providing detailed information to support effective assessment and resolution. Submitted issues are reviewed and triaged before being logged and assigned an appropriate resolution pathway. Submitters are kept informed throughout the process, with progress tracked through a centrally maintained log. RG also highlighted the dedicated question submission form, which will be used to gather feedback and develop supporting FAQs and guidance materials.

Members noted the update and were encouraged to utilise the DER Process for the reporting and tracking of REC data errors.

6. LEGACY MEDIUM PRESSURE FEEDBACK

The Chair provided an update on behalf of the SGN representative, who was unable to attend the meeting. Members were advised that SGN is developing a process to manage legacy medium pressure regulator issues identified by Meter Asset Managers, including a dedicated mailbox and service level arrangements for responding to enquiries. The proposed approach is intended to align with similar processes operated by other gas networks.

During discussion, SS confirmed that examples and feedback had been provided to SGN and advised that work is progressing on a timeline and decision tree to support parties in managing these issues.

SB advised that any further questions would be forwarded to the SGN representative and that a further update is expected at the December 2026 Gas Operational Metering Forum. Members

noted the update and ongoing development of an SGN-led process for managing legacy medium pressure regulator issues.

7. IGEM UPDATE

DH provided an update from the IGEM Gas Measurement Committee (GMC). Members were advised that the last GMC meeting was held on 15 July 2026, with the next meeting scheduled for 11 November 2026. DH also highlighted that GMC is seeking a representative from the IGEM Young Persons Network (aged 35 and under), preferably with metering experience, to join the committee.

DH reported that the review of GM4 (high-pressure metering) is due to commence and will include consideration of hydrogen and hydrogen blend applications. Reviews of GM7 Parts A and B (hazardous areas) remain on hold pending completion of the review of SR25, while all five parts of GM8 have now progressed to the IGEM approval process. Updates to nine ACS units following publication of UP1B have also been completed and will be fully implemented from 01 October 2026.

Members noted ongoing discussions relating to legacy medium and intermediate pressure network connections and metering stations. DH also advised that the Future Energy Networks (FEN) group is beginning work to review and update the GER documents previously maintained by the ENA. During discussion, KA requested information on stakeholder involvement in the GER review work. DH agreed to provide further contact details, while the Chair noted that FEN is also considering future ownership and governance arrangements for the GER documents.

Members noted the update. EH agreed to circulate the GMC update notes and metering standards tracker following the meeting.

8. INDUSTRY ISSUES AND CHANGE TRACKER

FPS provided updates on the following changes:

- I0196 – Review of Metering Asset data transferred from MAMs to the CDSP – Presented at the 09 September 2026 REC Metering Expert Panel (MEP) to request that the Plan be updated, and the Issue be put on hold.

- R0252 – Increasing frequency of Annual portfolio reconciliation exercise to support Data Cleanse – Presented at the 09 September 2026 REC MEP to request that the plan be updated.

- I0337 – Change to Location (A0059) data item within the ONAGE APPT file to MAMs, from 'Optional' to 'Mandatory' – The issue and proposed solution are still being analysed and developed with the Proposer.

9. REC METERING HUB AND BULLETINS UPDATE

RG provided insights into recent engagement of the Hub. In August 2026, the Metering Hub recorded 144 unique visitors, down 14% compared to July but broadly in line with the rolling average of 151 users. There was an overall stable level of engagement with 647 page views and 350 homepage views. In order, the most visited areas were Code Documents, Metering Knowledge, Hub Homepage along with Audit and bulletins.

RG highlighted the following trends; DNO information downloads increasing 121% to 42 downloads, Safety bulletin downloads reducing to 6, FAQ views reducing to 20 and MEP Committee page sessions increasing 138% to 236. RG noted that the increase in MEP Committee page sessions could be due to the upcoming Code Reform.

Activity suggested continued interest in core governance, assurance and technical content while attention increasingly diverted to upcoming portal changes which RG displayed enthusiasm towards. RG explained proposed design changes included new, easily accessible and clear portal use. The Metering Hub priorities remained on metering content readiness, migration planning and supporting the adoption of the new REC Portal. The Metering Hub design structure remains approved and aligned with the wider DSP design system, providing a more streamlined route to key metering content.

10. NATIONAL ENERGY SYSTEM OPERATOR INSIGHTS

The Chair announced wind provided the largest share of Great Britain's electricity in August 2026 at 22.7%, narrowly ahead of gas at 22.1% with most gas supply coming from the UK and Norwegian gas fields accounting for 92%. Gas was used across the energy system, including in power stations to generate electricity and in distribution networks supplying homes and businesses. The largest share, 43%, was exported to Europe and Ireland. Overall, 69% of electricity came from zero-carbon sources, reaching a peak of 94%. The greenest time of the month was 1pm on 25 August 2026, when carbon intensity fell to 39gCO2/kWh.

11. ANY OTHER BUSINESS

2026 Annual Committee Survey (Operational Metering Forums)

PR requested members to submit their feedback for the 2026 Annual Committee Survey highlighting that in the previous year fifty pieces of feedback were received and half of those were collected from members

RG also requested members to complete the meter and audit survey emphasising the importance of feedback both positive and negative.

Attendee	Initials	Company
Steve Brand (Chair)	SB	REC Code Manager
Presenters		
Jemma Johnson	JJ	RECCo
Elise Handy	EIH	RECCo
Rebecca Griffiths	RG	RECCo
Francine Peyroux-Sissoko	FPS	REC Code Manager
David Harper	DH	Gastech Engineering Ltd.
Attendees		
Edma Hyskaj	EH	REC Code Manager
Paul Rocke	PR	REC Code Manager
Martin Brailsford	MB	REC Code Manager
Joshua Nyambayo	JN	REC Code Manager
Rebecca Griffiths	RG	RECCo
Jemma Johnson	JJ	RECCo
Matthew Potter	MP	M Group Ltd
Phil Davies	PD	Imserv
Daniel Borg	DB	Mpaas
Luke Freeman	LF	AES Smart
Ian Wallace	IW	Utilita
Nik Wills	NW	Stark
Rachel Bridge	RB	Stark
Meg Wong	MW	Stark
Jason Doe	JD	Stark
Sean Sanders	SS	EDF Energy
Kemi Agunbiade	KA	National Gas
Jamie Burrows	JB	OVO Electricity Ltd
Paul Norman	PN	Octopus Energy
