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R0162 ACCESS TO SDES FOR GAS NETWORKS

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1 PURPOSE

The purpose of this paper is to gather feedback from the Change Issues Group on R0162 Access to SDES for Gas Networks.

2 BACKGROUND AND INFORMATION

When the Secure Data Exchange Service (SDES) was developed, before migration to the REC, Gas Transporters (GTs) were not included as they were deemed out of scope as their main interactions were with Shippers, rather than Energy Suppliers. More recently, it has become clear that GTs send queries directly to Energy Suppliers, including MPRN level data, so there is a requirement for a secure means of transferring the data. The main current means of transferring data is via email which may or may not be secure and can be inefficient as there is no central list of contacts.

Before the requirements are impact assessed by the SDES Service Provider, the Code Manager would like to ensure that the proposed requirements are up to date and complete.

3 PROPOSED SOLUTION

The proposed Secure Data Exchange Platform (SDEP) Process Types (PTs) would mirror the existing screens:

- Duplicate Meter Points – General Query – PT0056
    - To allow GTs to flag potential duplicate MPRNs to Energy Suppliers for further investigation.
- Crossed Meters – General Query – PT0077
    - To allow GTs to flag potential Crossed Meters to Energy Suppliers for further investigation.
- Address Management – General Query - PT0030
    - To allow GTs to request support investigating address data quality issues, including those that have not matched to a REL address.
- Physical Disconnection – General Query – PT0026

- To allow GTs to query Energy Supplier withdrawals or to request additional information following a withdrawal.

- Theft – General Query – PT0075
  - To allow GTs to flag potential theft for further investigation, including consuming Shipperless or Supplierless sites.
- Contract Manager Query – PT0031
  - To allow GTs to escalate any of the above queries if responses not received within the relevant SLAs (this may include UNC SLAs).
  - To allow GTs to raise any other queries not related to the scenarios above.

The proposed data items on each PT would mirror the existing screens:

Process Type	Current Data Items	Proposed Data Items	Comment
Duplicate Meter Points – General Query – PT0056	• MPRN • Additional Information	• MPRNs • Meter Serial Number • Address • Additional Information	• MPRNs needs to be more than 1 • Address and additional information to aide investigations.
Crossed Meters DNO – General Query – PT0077	• MPAN • Additional Information	• MPRNs • Meter Serial Number • Address • Additional information	• MPRNs needs to be more than 1 • Address and additional information to aide investigations.
Address Management – General Query - PT0030	• MPAN • Additional Information	• MPRN • Address • Additional information	• Address could be included in attachment or on screen • Address and additional information to aide investigations.
Physical Disconnection – General Query – PT0026	• MPAN • Data flow file ID • Data flow send date • Data flow type	• MPRN • Current Address • Additional Information	• Assumed UK Link flow details are not required • Address and additional information to aide investigations.
Theft – General Query – PT0076	• MPAN • Address • Additional Comments	• MPRN • Address • Additional Comments	• Create a GT to Supplier option within the existing PT
Contract Manager Query – PT0043	• MPAN • Additional Information	• MPRN • Additional Comments	• Create a GT to Supplier option within the existing PT • Not appropriate to include address. If that is required, it

			could be included in an attachment

Other items to consider:

- Escalations Process Types[1] for each use case – are they required?
- If Escalations PTs are required, SDEP provides a RAG status – is it appropriate for each of these PTs as they might not be related to the REC or have a standard 10 Working Days timescale.

4 QUESTIONS FOR THE CHANGE ISSUES GROUP

The below questions were all included in the Party impact assessment, which closed on 29 April 2025. The Code Manager is bringing them to Change Issues Group for completeness as after this, they will be issued the SDEP Service Provider for impact assessment.

- Do you agree that the proposed SDEP use cases are appropriate?
- Do you agree with the proposed data items for each SDEP screen?
- Do you believe that there is a benefit in having escalation Process Types to support each of the proposed use cases?
- For each Process Type, would you see benefit in an Energy Supplier to GT Scenario Variant, as well as a GT to Energy Supplier Scenario Variant?

[1] Escalation Process Types may be raised where an SLA in a Code-mandated process has been missed; they have two levels – the Escalation PT is initially raised to an operational contact. If it is not satisfactorily resolved within 5WD, the raising party can escalated it to the second level, which goes to the Contract Manager.