RETAIL ENERGY CODE

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REC CHANGE ISSUES GROUP
MEETING MINUTES

MEETING	**RECCHIG_25_0703**
DATE	**03 July 2025, 10:00**
LOCATION	**By teleconference**

Presenter	Representing	Initials	Role
Paul Witton-Dauris	REC Code Manager	PWD	Chair
Lydia Bentley	REC Code Manager	LB	Lead Analyst
Jonny Moore	RECCo	JM	Operations Consultant
Harry Firth	REC Code Manager	HF	Secretariat

Full attendee list available upon request.

1. INTRODUCTIONS

The Chair welcomed attendees to the REC Change Issues Group (CHIG) meeting.

2. CONFIRMATION OF AGENDA

The Chair invited any additional items of business for consideration during the meeting. JM added an item on the upcoming RECCo MHHS EES event.

3. APPROVAL OF THE PREVIOUS MINUTES

The Chair invited attendees to provide comments on the draft minutes from the meeting which took place on 05 June 2025. HF advised that no comments had been made prior to the meeting. There were no comments, and the minutes were approved as an accurate reflection of the meeting.

4. I0196 – REVIEW OF METERING ASSET DATA TRANSFERRED FROM MAMS TO THE CDSP

LB provided an overview of the Issue to attendees, which concerns mismatches in metering asset data passed from Meter Asset Managers (MAMs) to the Central Data Service Provider (CDSP) via suppliers and shippers. This issue originated from a review conducted by the

Performance Assurance team, which found a high percentage of mismatches in gas data items across different industry parties.

To investigate the root causes, an information request was issued in February and March 2025. This was followed by a series of conversations with respondents and CDSP representatives. The findings indicated that a significant number of mismatches stemmed from unworked RGMA (Retail Gas Metering Arrangements) rejections. LB explained that the current REC wording around rejection handling is broad, allowing operational flexibility but also contributing to inconsistent practices.

LB proposed a more granular approach to compel responses to specific RGMA rejections, particularly those involving critical data items such as meter serial numbers. They emphasised the importance of maintaining flexibility for less critical scenarios while introducing mandatory responses where necessary.

An Xoserve representative supported the proposal and the formation of a working group. They stressed the need for balance, noting that while rejections should be informative, the burden of resolution should not fall entirely on the sender. A Metering Equipment Manager representative agreed with the proposal but highlighted that it only addresses future data quality issues. They suggested a separate initiative to cleanse existing erroneous data.

A MEM representative also supported the proposal and emphasized the need to strengthen the legal obligation to respond to flows. A RECCo representative added that if obligations become mandatory, audit implications must be considered, potentially involving Schedule 15 compliance.

Supplier representatives expressed support for the working group and noted the importance of clarifying the scope of rejections, particularly those exchanged between MAMs. LB confirmed that some messages are MAM-to-MAM while others are MAM-to-Supplier, and that this distinction would need to be addressed in the working group. Another Supplier representative offered to gather feedback from the operational team and share it via email.

LB concluded the discussion by thanking attendees for their feedback and shared an expression of interest form for the future I0196 Working Group. LB added that any parties interested in attending the Working Group should contact change.management@recmanager.co.uk.

5. METER POINT REQUEST TOOL FOR MHHS

JM presented updates to the Meter Point Request Tool within the Electricity Enquiry Service (EES). The tool allows suppliers to request metering points from Distribution Network Operators (DNOs). As part of the Market-wide Half-Hourly Settlement (MHHS) changes, the tool has been updated to remove the expected profile class and measurement class, which are no longer relevant. New fields such as connection type and market segment have been added.

JM also proposed removing the term “commercial” from the premises type dropdown, leaving only “domestic” and “non-domestic” to align with the Data Processing Interface (DPI). They

noted that this change is low impact and does not require a REC modification. The group raised no objections, and the change was approved by consensus.

6. CODE MANAGER ISSUE TRACKER UPDATE

LB provided attendees with an update of several Issues currently being progressed by the Code Manager. The full list of updates is available to view on the meeting slides on the REC Portal.

7. CHANGE ISSUES GROUP AGENDA ORDER

HF introduced a poll to gather feedback on how change issues should be ordered in future meetings. Options included numerical order, by theme, by priority, by planned release date, and by party impact.

The poll results indicated a strong preference for organizing agenda items by theme, with 48% (14) of votes backing this option. An attendee suggested that grouping items by party impact could help optimise engagement and time management, especially during longer meetings. This suggestion was supported by several other attendees. The Chair agreed to consider organising agendas by both theme and party impact and noted that the team would trial the most popular formats for future Change Issues Group meetings and review its effectiveness.

8. AOB

The Chair invited attendees to provide AOB.

JM advised attendees that RECCo have organised an event providing a a live demonstration of the updated Electricity Enquiry Service (EES) Portal, ahead of the Market-Wide Half Hourly Settlement (MHHS) go-live. JM advised that the event is scheduled for 15 July 14:30 – 15:30, and interested parties should register here for the event.