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REC CHANGE ISSUES GROUP
MEETING MINUTES

MEETING	**RECCHIG_25_0807**
DATE	**07 August 2025, 10:00**
LOCATION	**By teleconference**

Presenter	Representing	Initials	Role
Paul Witton-Dauris	REC Code Manager	PWD	Chair
Caroline Freimuller	REC Code Manager	CF	Lead Analyst
Glenn Sheern	REC Code Manager	GS	Subject Matter Expert
James Hardy	REC Code Manager	JH	Lead Analyst
Jonny Moore	REC Code Manager	JM	Operations Consultant
Lorna Mallon	REC Code Manager	LM	Subject Matter Expert
Maxime Van Eyseren	REC Code Manager	ME	Associate Consultant
Harry Firth	REC Code Manager	HF	Secretariat

Full attendee list available upon request.

1. INTRODUCTIONS

The Chair welcomed attendees to the REC Change Issues Group (CHIG) meeting.

2. CONFIRMATION OF AGENDA

The Chair invited any additional items of business for consideration during the meeting. No items were raised by attendees.

3. APPROVAL OF THE PREVIOUS MINUTES

The Chair invited attendees to provide comments on the draft minutes from the meeting which took place on 03 July 2025. HF advised that no comments had been made prior to the meeting. There were no comments, and the minutes were approved as an accurate reflection of the meeting.

4. I0205 – PROVISION OF HALF-HOURLY CONSUMPTION DATA FOR ADVANCED METER ERRONEOUS SWITCHES

JH provided an overview of the Issue to attendees. JH explained that some suppliers had questioned the necessity of the proposed change, believing the current process to be sufficient. However, JH emphasised that the impacts of Market Half Hourly Settlement (MHHS) necessitate a resolution, and the proposed interim solution—manual data sharing via SDEP—would serve until Elexon's Kinnect InsightCo Platform becomes available in 18 to 24 months.

JH addressed concerns about the availability of half-hourly data, stating that for advanced meters, either actual or estimated consumption data should be accessible and shareable. He added that to accommodate scenarios where reverse migration has occurred, the legal text will be amended to permit the use of register reading data instead.

A Distribution Network Operator (DNO) representative raised a concern about the feasibility of the five working day SLA, noting that businesses must be physically capable of delivering the required data within that timeframe. JH acknowledged the point and confirmed that this would be reviewed during solution refinement and potentially addressed in the consultation.

A supplier representative asked whether a more enduring automated solution would require a separate change request. JH confirmed that it would, and that Parties could raise new changes post-implementation.

A supplier representative sought clarification on whether the solution would apply to voluntary erroneous transfers. LM and JM confirmed that the process would be applicable to both migrated and existing half-hourly sites.

5. I0172 - END-TO-END NEW CONNECTIONS PROCESS REVIEW

LM provided an overview of the Issue to attendees. LM presented a process map for non-IGT gas meter installations, based on Schedule 14. They asked attendees to verify whether the documented steps, including confirmations and notifications, are still relevant and practiced. LM added that they believed they had identified a potential gap in the process regarding unsuccessful installations, such as when a customer is unavailable. They asked attendees to review the current process for non-IGT gas meter installations and provide feedback to change.management@recmanager.co.uk.

An Xoserve representative clarified that the 48-hour pre-notification requirement is part of connection and disconnection regulations but noted that a derogation had been issued, making it non-mandatory. LM agreed to confirm the status of this derogation and update Schedule 14 accordingly.

A Third Party Intermediary representative asked whether the process applied to domestic or non-domestic installs. LM confirmed it was primarily domestic, focusing on smart meter installations.

A supplier representative added that while the process begins with customer engagement, there is a lack of monitoring when installations fail, which could be addressed through internal processes.

6. I0240 - DATA ALIGNMENT OF METER INFORMATION THROUGH MHHS MIGRATION

JH provided an overview of the Issue to attendees. JH explained that during MHHS migration, meter updates are not sent to the registration service due to system freezes, creating a risk of data misalignment. They presented three solution options: introducing a new flow, using SDEP, or issuing guidance documents.

JM elaborated on the Issue, noting that SMRS freezes updates during migration, preventing the gaining Meter Operator Agent (MOA) from receiving updated meter technical details. They supported the guidance document approach due to the limited scope and time-bound nature of the Issue.

A supplier representative suggested communications from the REC Code Manager or other appropriate organisation advising suppliers and agents to avoid performing meter work during migration periods unless it is an emergency. JM agreed, adding that such advice should be communicated to all relevant parties. Another supplier representative proposed that suppliers check for open jobs before initiating migration to avoid complications.

A supplier representative questioned how suppliers could coordinate if migrations are initiated by other parties. JM clarified that guidance would still be beneficial even in those cases.

7. I0190 - RELATED METER POINT RMP STATUS RULES

CF provided an overview of the Issue to attendees. CF advised that I0190s is proposing updating the rules to allow linking operational primary MPANs with created secondary MPANs for MHHS-migrated sites. She explained that this would enable automatic agent appointment and status updates. CF advised attendees that an Information Request is open to responses on the REC Portal until 22 August.

A supplier representative asked whether Distribution Network Operators (DNOs) and Unmetered Supplies Operators (UMSOs) had been consulted, noting that they, along with suppliers, often initiate relationships. CF confirmed that the information request would be expanded to include DNOs and UMSOs. A DNO representative added that related unmetered supplies are expected to diminish with mandatory half-hourly metering but acknowledged that DNO billing impacts may still necessitate such relationships.

JM advised verifying Supply & Meter Registration Service (SMRS) functionality to ensure compatibility with the proposed change. CF responded that SMRS had requested the change, but the Code Manager would double check with them what impacts there were to their systems. CF also confirmed that DCC are reviewing any potential impacts on CSS.

8. R0169 – INTRODUCTION OF END OF GATE CLOSURE NOTIFICATIONS

ME provided an overview of the Change Proposal to attendees. ME presented the proposal to introduce formal notifications at the end of gate closure to improve operational efficiency. He explained that the lack of such notifications forces parties to infer timing, which can lead to

delays and errors. ME took attendees through the business case for R0169, noting the needs and benefits of the proposal, as well as the estimated costs of £513000-636000.

An Xoserve representative responded that Xoserve already performs manual reconciliation and would not benefit significantly from the change. They noted that CSS notifications do not guarantee message delivery, and that reconciliation remains the more reliable method. An EES representative added that they perform manual reconciliation as well but would be in favour of a long-term solution to shorten the process.

A poll conducted during the meeting resulted in 14 of 16 votes (87.5%) in support of withdrawing the change due to its high cost and limited operational benefit.

9. R0178 - IMPROVEMENTS TO CSS BUSINESS PROCESS LOGIC

ME provided an overview of the Change Proposal to attendees. ME outlined three issues affecting CSS logic: deactivation during in-flight switches, deactivation of cancelled registrations, and duplicate MPXNs in OFAF switches. They proposed updating validation rules to prevent these errors. ME took attendees through the business case for R0178, noting the needs and benefits of the proposal, as well as the estimated costs of £368000.

An Xoserve representative expressed strong support for resolving these defects, stating that they create exceptions and require manual intervention. They emphasised that CSS should be responsible for managing registrations and that the issues should not be accepted as normal. A supplier representative asked whether Xoserve could address the issues directly, and the Xoserve representative clarified that CSS must handle them.

A poll was issued to attendees asking for their preferred option for R0178; whether to continue with the current proposed solution, withdraw the Change Proposal, or look for alternative solutions. The Xoserve representative reiterated that they believed that withdrawing the Change Proposal was not something that attendees should consider due to the need to resolve these defects. The current solution was not popular with attendees due to the high proposed costs. 15 of 22 votes (68%) supported placing the Change Proposal on hold and exploring alternative solutions to the CSS Technical Solution.

10. CODE MANAGER ISSUE TRACKER UPDATE

JH provided attendees with an update of several Issues currently being progressed by the Code Manager. The full list of updates is available to view on the meeting slides on the REC Portal.

11. R0232 - NON-DOMESTIC CHANGE OF OCCUPIER SDEP SCREENS

JH provided an update of the Change Proposal to attendees. JH announced that the consultation for R0232 will launch on 08 August. They added that the REC Change Panel had also approved the updated Proposal Plan on 05 August, with implementation now targeted for

07 November. JH invited Energy Suppliers to share feedback on their experiences using SDEP for R0155 purposes in preparation for the upcoming consultation. JH added that suppliers can contact change.management@recmanager.co.uk to provide feedback.

12. R0148 - INTRODUCTION OF CLASSIFICATION-BASED ACCESS MODEL

GS provided an overview of R0148 to attendees, which aims to replace the role-based data access model with a classification-based approach. They explained that a metadata catalogue has been developed to support this transition. They added that while the electricity solution is ready, the gas solution is more complex and may require a separate timeline.

An Xoserve representative supported decoupling the solutions, stating that each should progress as quickly as possible. GS asked attendees to consider whether they would prefer accessing data via an API, an online portal, or both. No objections were raised, and attendees were invited to submit further feedback by emailing change.management@recmanager.co.uk.

13. AOB

The Chair invited attendees to provide AOB. No AOB was provided, and the Chair closed the meeting.