RETAIL ENERGY CODE

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REC CHANGE PANEL MEETING
MEETING MINUTES

MEETING	**RECCP_24_1119**
DATE	**19 November 2024, 13:00**
LOCATION	**By teleconference**

Attendee	Representing	Initials	Role
Lindsay Biginton	Retail Energy Code Company	LB	Committee Chair
Ben Atkinson	Domestic Suppliers	BA	Committee Member
Dan Tarasco-Fittock	Non-Domestic Suppliers	DTF	Committee Member
Andy Clasper	Gas Networks	AC	Committee Member
Dave Wright	MEMs	DW	Committee Member
Paul Gath	Independent SME	PG	Committee Member
Sebastian Eyre	Independent SME	SE	Committee Member
Lynne Fallon	Independent SME	LF	Committee Member
Cristina Ullastre	Ofgem	CU	Committee Member
Nadia Hall	Ofgem	NH	Subject Matter Expert
Lorna Mallon	Code Manager	LM	Subject Matter Expert
Paul Witton-Dauris	Code Manager	PWD	Head of Change
Holly Law	Code Manager	HL	Change Analyst
Caroline Freimuller	Code Manager	CF	Change Analyst
Caroline Milner	Code Manager	CM	Technical Analyst
Bradley Mercer	Code Manager	BM	Secretary

1 INTRODUCTIONS

The Chair welcomed attendees to the meeting of the REC Change Panel (RECCP). BM advised that apologies had been received from Alex Travell (Committee Member).

2 CONFIRMATION OF AGENDA

The Chair invited any additional items of business for consideration during the meeting; one additional item of business was raised. BM advised that there were currently no open actions on the Actions Log.

3 APPROVAL OF THE PREVIOUS MINUTES

The Chair invited Members to provide comments on the draft minutes of the meeting held on 05 November 2024. There were no comments from Members and the minutes were approved as an accurate reflection of the meeting.

4 I0189 – VOICE OF THE CONSUMER

As the Lead Analyst for I0189, CF provided Members with an overview of the Proposal Plan Change Report.

CF informed Members that there was currently a gap in the understanding of the effectiveness of the retail systems and processes in delivering positive outcomes for Consumers. CF advised that while Consumer surveys are conducted on certain areas to some aspects of Consumer satisfaction, it may be necessary to expand the evaluation methods used by the Code Manager to gain a more comprehensive understanding. CF provided Members with an overview of the milestones within the Proposal Plan:

Milestone	Activity	From	To
Definition		**16-Oct-24**	**31-May-25**
	Code Manager Initial Assessment	October	November
	Solution Development	November	May

CF advised Members that the Code Manager was only submitting a plan as far as solution development. CF advised that the Plan proposed an extensive solution development window as the scope of this Issue had not yet been defined and there is no proposed solution at this time. CF informed Members that the Code Manager would be hosting a workgroup to develop a solution, and the first meeting would be taking place on Wednesday 20 November 2024.

CF informed Members that at this stage the Code Manager was proposing that the RECCP would be the Responsible Committee for I0189 in the first instance of the Change Report however, this would be subject to change following the completion of Solution Development.

The Chair advised Members that they would be voting to approve or reject the Proposal Plan Change Report. RECCP noted the contents of the Proposal Plan Change Report and:

- **AGREED** unanimously to approve the Proposal Plan Change Report for I0189 – *Voice of the Consumer.*

5 CHANGE PROPOSAL TRACKER

5.1 R0170 – WITHDRAWAL OF THE STIRG FROM REC GUIDANCE

CF informed Members that the Authority had upheld the recommendation made by the REC Change Panel to reject R0170. CF advised Members that the Code Manager would now review C3-0091 Changes to the REC Metering Expert Panel (RECMEP) Terms of Reference (ToR) to support an alternate R0170 solution, as committed to in the R0170 Change Report. CF expects to have a paper and updated draft legal text for RECCP review in December 2024.

5.2 R0182 – LEVELISATION RECONCILIATION ELECTRICITY SINGLE-RATE/MULTI-REGISTER SPLIT

HL advised that following a decision by RECCP Members to refer this Change to the Authority for a Final Recommendation on 15 October 2024, a decision has been returned. HL advised that the Authority had determined that R0182 should be approved, as they have deemed it to facilitate three REC Objectives, and that it supports the overall Payment Method Levelisation programme.

HL confirmed that R0182 would now be put forward for an extraordinary REC Release on 06 December 2024, ahead of go-live of the updated Payment Method Levelisation (PML) mechanism on 01 January 2025.

6 AOB

6.1 OFGEM UPDATE

NH provided Members with an update on the Ofgem ECR project.