RETAIL ENERGY CODE

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REC CHANGE PANEL MEETING
MEETING MINUTES

MEETING	**RECCP_25_0401**
DATE	**01 April 2025, 13:00**
LOCATION	**By teleconference**

Attendee	Representing	Initials	Role
Lindsay Biginton	Retail Energy Code Company	LB	Chair
Ben Atkinson	Domestic Suppliers	BA	Committee Member
Dan Tarasco-Fittock	Non-Domestic Suppliers	DTF	Committee Member
Alex Travell	Electricity Networks	AT	Committee Member
Andy Clasper	Gas Networks	AC	Committee Member
Dave Wright	MEMs	DW	Committee Member
Sebastian Eyre	Independent SME	SE	Committee Member
Lynne Fallon	Independent SME	LF	Committee Member
Paul Gath	Independent SME	PG	Committee Member
Faye Brookes Lewis	Consumers	FB	Committee Member
Cristina Ullastre	Ofgem	CU	Committee Member
Lorna Mallon	Code Manager	LM	Subject Matter Expert
Caroline Mettam	Code Manager	CM	REC Technical Services
Paul Witton-Dauris	Code Manager	PW	Head of Change
Caroline Freimuller	Code Manager	CF	Change Analyst
Florentina Monea	Code Manager	FM	Change Analyst
Harriet Truss	Code Manager	HT	Change Analyst
Holly Law	Code Manager	HL	Change Analyst
James Rees	Code Manager	JR	Secretariat

1 INTRODUCTIONS

The Chair welcomed attendees to the meeting of the REC Change Panel (RECCP).

2 CONFIRMATION OF AGENDA

The Chair invited any additional items of business for consideration during the meeting; no additional items of business were raised.

3 APPROVAL OF PREVIOUS MINUTES

JR informed Members that a comment had been received on the draft minutes from the previous meeting. The comment was received from LF, and was around a point they had made on agenda item 6, R0233 – Introduction of an Energy Theft Unit (ETU) under the REC.

JR explained the minutes stated that LF mentioned if during the scope of R0233 it was calculated that Energy Theft was a huge issue, however the confirmed number of thefts proves to be lower than estimated, it would question the efficiency of the ETU. The comment will be updated to state that the Theft Estimation Methodology (TEM) calculated Energy Theft was a huge issue, however the number of cases of confirmed thefts each year isn't reflective of this. Therefore, publishing actual figures could call into question the effectiveness of the Industry in identifying and dealing with Energy Theft.

No further comments were made and RECCP Members unanimously approved the draft minutes from the previous meeting held on 18 March 2025. The approved minutes will be published as 'final' and made available via the Portal no later than 02 April 2025.

4 I0191 – DE-ENERGISATION OF DISCONNECTED METERS

As the Lead Analyst for I0191, CF provided Members with an overview of the Issue.

CF informed Members it has been identified that there are a number of meters that are showing as Terminated but Energised. CF advised these MPxN's are still showing as Secured Active in the Central Switching Service (CSS) and can be billed or settled against even if the MPxN is Disconnected. CF explained this has previously been discussed at the REC Issues Group (RIG) and within MHHS Data Cleanse environments.

CF informed Members data from December 2024 showed there were 45,000 MPAN's which this issue, of which 41,000 were split between six Supplier MPID's. CF highlighted discussions at RIG identified that the REC is potentially lacking detail, obligations and timescales on Suppliers to report, update and respond to Disconnection queries. CF noted it had been suggested that timescales of twenty working-days could be implemented and added to Schedule 27 – RMP Lifecycle. This would allow REC Performance Assurance to escalate with Suppliers where this is not being done, as currently the lack of timescale prevents them from doing so. This Issue

will be presented at the Change Issues Group (CHIG) in April for feedback on the Code Manager's proposed solution.

CF informed Members the previous Change Report Proposal Plan stated I0191 would not have any MHHS impacts. CF explained this will be updated to show there could be indirect impacts to the Code Drafting, as there are changes to Schedule 27 as part of MHHS. This is consistent with other Changes that are impacting the same Schedule as MHHS, but not directly touching the same paragraphs as the MHHS drafting.

DW highlighted that there had previously been confusion around the term Disconnected. DW explained there could be certain scenarios where meters have been disconnected, however the MPAN or MPxN is still Live. DW noted this can cause confusion, whereby the DNO term for Disconnected is that the MPAN has been removed and there is no supply to the property. DW advised it is important to ensure all Industry parties are using the same terminology as part of this Issue.

LM informed Members this Issue is looking at MPAN's which have been shut down by the Meter Point Registration Service (MPRS). LF explained under the REC this is an additional step that needs to be completed before the MPAN has been shut down, however there is no SLA in place.

CF provided Members with an overview of the milestones within the Proposal Plan:

Milestone	Activity	From	To
Definition		**14-Jan-25**	**31-May-25**
	Code Manager initial assessment	January	January
	Solution Development	January	April
	Change Issues Group	April	April
	Impact Assessment	April	May
Change Proposal		**01-Jun-25**	**24 Jan-25**
	Business Case Assessment	June	June
	Consultation	June	July
	Final Determination	July	August
Voting		**19-Aug-25**	**19-Aug-25**
	Appeal Window	20-Aug-25	04-Sep-25

RECCP Members noted the contents of the Proposal Plan and:

- **AGREED** to approve the Proposal Plan for I0191.

5 I0205 – PROVISION OF HALF-HOURLY CONSUMPTION DATE FOR ADVANCED METER ERRONEOUS SWITCHES

As the Lead Analyst for I0205 was unable to attend the meeting, FM provided Members with an overview of the Issue on their behalf.

FM informed Members that as part of the MHHS REC Code change activity, a change has been made to REC Schedule 30 – Resolution of Consumer Facing Switching and Billing Issues, to remove the Half-Hourly meter exemption from the Erroneous Switch provisions. FM explained whilst this is necessary from a MHHS perspective, with all sites becoming Half-Hourly settled, the application of Erroneous Switch obligations in the Advanced Meter segment creates additional challenges.

FM informed Members that to be able to accurately bill an Advanced Meter site, following repatriation of that Consumer to their correct Energy Supplier after an Erroneous Switch has been raised and agreed, the gaining Energy Supply needs to have access to Half-Hourly consumption data for the Erroneous Switch period where they were not the registered Supplier.

FM informed Members with Erroneous Switches potentially taking up to two years to be identified and resolved, the only place that an Energy Supplier could reliably source the Half-Hourly consumption data would be from the losing Supplier. FM explained in the absence of having Half-Hourly consumption date for these Erroneously Switched Consumers, Energy Suppliers would be required to estimate consumption for billing purposes. This can lead to Consumer detriment through incorrect billing and a poor Consumer experience.

FM informed Members that subject to solution analysis and solution development, progression of this Issue could see an obligation placed upon losing Suppliers. FM highlighted this obligation would be, following a successful Erroneous Switch repatriation, to provide the gaining Supplier with Half-Hourly consumption data for the period in which they were erroneously supplying the meter. FM noted this Half-Hourly consumption data would consist of 48 Half-Hourly consumption intervals each day that a Consumer was supplied by the erroneously gaining Supplier. This data could be shared through the Secure Data Exchange Portal (SDEP).

FM informed Members there is a possibility that the Half-Hourly consumption date could be provided by Elexon, through their Kinnect Insight Platform API. However, whilst this may provide an enduring solution, this would not be available at MHHS go-live, or potentially until the service has accrued sufficient consumption history. Therefore, this REC Issue is required and at this stage, no cross-code impacts have been identified by the Code Manager.

FM informed Members that the Proposer has noted they are engaging separately with Elexon, to understand if the Half-Hourly consumption date could be provided in the future, through their Kinnect Insight Platform API. Dependant upon this engagement, and the chosen solution for the Issue, should cross-code impacts be discovered, or if cross-code engagement is required, the Code Manager will engage with the Cross Code Steering Group (CCSG) to determine the most suitable solution.

DTF asked if the Code Manager knew how Suppliers currently obtain this data. LM explained Half-Hourly is currently out of scope of REC Schedule 30, therefore it would be obtained ad-hoc, from when a Supplier receives data of their metering history.

FM provided Members with an overview of the milestones within the Proposal Plan:

Milestone	Activity	From	To
Definition		**01 Apr-25**	**30-Jun-25**
	Solution Analysis	April	April
	Change Issues Group Engagement	May	June
	Solution Development	April	June

RECCP Members noted the contents of the Proposal Plan and:

- **AGREED** to approve the Proposal Plan for I0205.

6 I0244 – C21 TO BE INTRODUCED INTO STIRG DOCUMENT

As the Lead Analyst for I0244, CF provided Members with an overview of the Issue.

CF informed Members that Parties are having to unnecessarily abort electric meter installations, where the meter supply neutral is fed through a shared additional N/E block. CF advised this is due to the only asset issue reporting option for this in the STIRG document is B07 – DNO equipment issue preventing installation or replacement of meter tails. For several scenarios, there is no DNO work required for the EMO/MOA to continue their work.

CF informed Members the introduction of C21 – Non-standard PME Connection Arrangement will allow MOA's to report this issue to DNO's, but not require them to abort the work. CF advised Parties are having to unnecessarily abort installs where there is a non-standard PME Connection Arrangement, as there is no category three asset issue reporting option within the STIRG document. CF advised this will also improve the Consumer experience of site, as they won't have a job aborted and rescheduled when there is no DNO work required.

CF provided Members with an overview of the milestones within the Proposal Plan:

Milestone	Activity	From	To
Definition		**06-Feb-25**	**31-May-25**
	Solution Development	February	February
	Code Manager initial assessment	February	March
	Impact Assessment	April	May
Change Proposal		**01-Jun-25**	**12-Aug-25**
	Business Case Assessment	June	June
	Consultation	June	July
	Final Determination	July	August
Voting		**13-Aug-25**	**13-Aug-25**
	Appeal Window	14-Aug-25	29-Aug-25

RECCP Members noted the contents of the Proposal Plan and:

- **AGREED** to approve the Proposal Plan for I0244.

7 MHHS UPDATE

HT provided Members with an overview of the MHHS Update, which covered three specific areas. HT advised the areas covered will be Significant Code Review change timelines & Panel Dates for R0241, Implementation plan update, and Early Life Support & fast track change.

HT informed members I0241 – MHHS Incremental Changes for Go-Live has been raised as part of the MHHS Programme Codes Workstream. HT explained from a REC perspective, the timings are being worked through for progressing the resulting R0241 and how the Proposal Plan fits in with the wider MHHS Programme planning and requirements.

HT informed Members it is possible that the Change Proposal will not be directed by Ofgem until late June or early July, which could lead to a potential requirement for a Change Panel meeting on 08 July 2025. HT asked Members if they supported the option of moving the meeting already scheduled on 01 July 2025 to 08 July 2025, or if they preferred standing up an additional meeting.

PG highlighted this could be an opportunity to review the general frequency of Change Panel meetings, with the most recent meetings becoming shorter. PG advised a potential solution could be the frequency is kept the same, however the timings are shortened. Another solution could be the meetings are moved to a monthly basis.

Action: RECCP_25_0401_07_01 – The Code Manager to review the general frequency of Change Panel meetings.

DW highlighted depending on the timings of the discussion and how long the meeting is expected to last, it could be easier to fit this into a standard Change Panel meeting, without having to stand up an additional one.

Action: RECCP_25_0401_07_02 – The Code Manager to look at the timings potentially involved in discussing R0241 and send Members a placeholder for when the meeting can take place.

HT informed Members the Programme Change Request CR-060 has been approved, which is an adjustment to Milestone 8 'Code changes delivered' to align with the actual systems go-live following cut-over weekend. HT explained M8 go-live is 22 September 2025 and Milestone 10 is a programme management approval that the systems are ready, rather than when they go live.

HT informed Members that as the MHHS go-live approaches, there could be added requirements on Change Panel Members. HL highlighted these could be, short notice extraordinary Change Panel meetings for code change approval, to provide expert panel member attendance at MEP or TEP and compressed Proposal Plans with reduced paper day windows. HT noted all of these are possible under existing governance within REC Schedule 5.

DW asked if a mapping exercise will be undertaken to ensure multiple issues can be discussed at the same meeting, rather than having separate meetings to help ensure the best use of

Members time. HT advised a proposal will be drafted to ensure meetings convene with the appropriate members, to enable a quick raising of and resolution of issues.

8 CHANGE PROPOSAL TRACKER

HL provided Members with a number of updates regarding REC Changes and Issues.

HL informed Members that R0250 – Update to R0060 Implementation Date has recently been raised as a new change. HL explained that without an update to the Implementation of R0060, complexity is created for MHHS Code Drafting implementation. This is due to the MHHS design details in it's operational choreography document that all timings are in clock time, unless stated as otherwise.

HL informed Members R0251 – Amendment to the Business Case for R0044 has been raised as a new change. HL advised that during MHHS System Integration Testing (SIT), additional requirements for the R0044 solution have been identified by the CSS provider. This means the business case for R0044 is no longer accurate. R0251 will update the business case to include the additional costs.

HL informed Members that the change to Increase the EES API threshold for number of properties retuned has been rejected. This is on the basis that the proposal has no reasonable prospect of being approved. HL explained from the information given, this happens in fewer than sixty addresses out of 1.8 million in the UK, therefore there would be no business case to implement this change. In addition, the house name or number should be used to reduce the volume of properties returned and should not search on post code in isolation.

HL informed Members that the change of Indicator in EES API for Associated MPAN's has been rejected. This is on the basis that the proposal has no reasonable prospect of being approved. HL advised this change will not progress before MHHS go-live due to the code freeze, and MHHS will deliver the indicator for associated MPAN's.

HL informed Members that the definition stage for R0212 – Protecting Crimestoppers and their Contacts has been completed. HL highlighted the issue has now moved to a Change Proposal

HL informed Members that the definition stage for R0212 – Protecting Crimestoppers and their Contacts has been completed. HL highlighted the issue has now moved to a Change Proposal and an R number has been assigned. The next activity will be the Business Case Assessment.

HL informed Members that following the response letter sent to Ofgem regarding R0173 – Improvements to the Theft Detection Incentive Schele (TDIS), an additional letter was submitted and published on 28 March 2025 with further clarifications. HL noted no final decision was published by the Authority, therefore R0173 was not included in the Rec release on 01 April 2025.

11 ANY OTHER BUSINESS

No additional business was discussed. The Chair closed the meeting.