RETAIL ENERGY CODE

This document is classified as **WHITE**.
Information is for public, unrestricted dissemination and publication.

01	Proposal Plan
02	Impact Assessment
03	Consultation
04	Final Recommendation

CHANGE REPORT

I0191 DE-ENERGISATION OF DISCONNECTED METERS

DOCUMENT VERSION	V1.0
PROPOSED IMPLEMENTATION DATE	TBD
IMPLEMENTATION APPROACH	Big Bang

RESPONSIBLE COMMITTEE	Change Panel	CHANGE PATH	Self-Governance
PRIORITY STATUS	Low	URGENCY	Standard
IMPACTED STAKEHOLDERS	Energy Suppliers		

LEAD ANALYST (SOLUTION LEAD)	SUBJECT MATTER EXPERT
CAROLINE FREIMULLER	LORNA MALLON
Click to send an email	Click to send an email

OVERVIEW

It has been identified that there are a number of meters that are showing as Terminated but Energised. This has been discussed previously at REC Issues Group and within MHHS Data Cleanse environments.

RETAIL ENERGY CODE

CONTENTS

1 Summary 3
2 Problem Statement 3
3 Impacts 3
4 Cross-Code Impacts 3
5 Proposal plan 4
6 Stakeholder Engagement 4
7 Priority Status and Urgency 4
8 Appendix 5
9 Glossary 5

RETAIL ENERGY CODE

BACKGROUND

1 SUMMARY

It has been identified that there are a number of meters that are showing as Terminated but Energised. These MPxNs are still showing as Secured Active in the Central Switching Service (CSS) and can be settled/billed against even if the MPxN is Disconnected. This has been discussed previously at REC Issues Group (RIG) and within MHHS Data Cleanse environments.

Data from December 2024 showed there were ~45,000 MPANs with this issue, of which ~41,000 were split between only six Supplier MPIDs.

Discussions at RIG identified that REC is potentially lacking detail/obligations/timescales on Suppliers to report/update/respond to Disconnection queries and suggested that timescales be added to Schedule 27 – RMP Lifecycle.

2 PROBLEM STATEMENT

There is no time scale by which Energy Suppliers need to have submitted the Registration De-Activation Request or for electricity to have raised a query with the Distribution Network Operator (DNO) if they believe the Metering Point should not be Disconnected. This raises difficulties for the REC Performance Assurance team when monitoring and enforcing this obligation.

3 IMPACTS

CONSUMERS
Direct – prevents potential Switches or billing on Disconnected meters

REC PARTIES AND SERVICE USERS
Energy Suppliers

REC DOCUMENTS / PRODUCTS
Schedule 27 – RMP Lifecycle

MHHS DESIGN
No impact

MHHS DATA SPECIFICATION
No impact

MHHS CODE DRAFTING
No impact

4 CROSS-CODE IMPACTS

There are no cross-code impacts identified with this change.

5 PROPOSAL PLAN

Milestone	Activity	From	To
Definition		**14-Jan-25**	**31-May-25**
	Code Manager initial assessment	January	January
	Solution Development	January	April
	Change Issues Group	April	April
	Impact Assessment	April	May
Change Proposal		**01-Jun-25**	**24 Jan-25**
	Business Case Assessment	June	June
	Consultation	June	July
	Final Determination	July	August
Voting		**19-Aug-25**	**19-Aug-25**
	Appeal Window	20-Aug-25	04-Sep-25

6 STAKEHOLDER ENGAGEMENT

This Issue will be presented at the Change Issues Group in April for feedback on the Code Manager's proposed solution.

7 PRIORITY STATUS AND URGENCY

PRIORITISATION MATRIX

Category	Significance / Resource impacts / Urgency	Further selection / breakdown	Score (0-3)	Weighting	Weighted Score
Impacts	Consumer Impact	Direct	1	27	27
	Retail Markets Impact	Innovation and Market Arrangements	0	17	0
	RECCo / REC Party / REC Service Provider Impact	Operational Effectiveness and Efficiencies	2	7	13
		Legal and Regulatory Compliance	1	14	14
Resource	Complexity / Effort / Duration		2	9	18
Strategic Alignment	Contribution to/ Alignment with the objectives of the REC		0	17	0
	Contribution to/ Alignment with RECCo's Forward Work Plan		0		0
Urgency *(The need to progress a change to meet a targeted date)*		Other Planned Activity	0	10	0
				Overall Priority Score (rounded)	73

Priority Status	LOW
Change Proposal Type	STANDARD

8 APPENDIX

CHANGE PROPOSAL	Link

9 GLOSSARY

TERM	DEFINITION
Terminated	means the RMP Status indicating that an RMP is: (a) in the case of gas RMPs, no longer capable of offtaking gas; or (b) in the case of electricity RMPs, disconnected.
Energise	shall have the meaning given under the DCUSA, and 'energised', 'energisation' and similar expressions shall be interpreted accordingly.
Meter Point X Number (MPxN)	means the collective description of the MPAN and MPRN when used together.
Disconnect	shall have the meaning given to that expression in the Electricity Supply Licence and the Gas Supply Licence; and Disconnection and similar expressions shall be interpreted accordingly.