RETAIL ENERGY CODE

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CHANGE PROPOSAL UPDATE TO PLAN

I0172 – END-TO-END NEW CONNECTIONS PROCESS REVIEW

DOCUMENT VERSION	V1.0
PROPOSED IMPLEMENTATION DATE	TBC
IMPLEMENTATION APPROACH	BIG BANG

RESPONSIBLE COMMITTEE	CHANGE PANEL	**CHANGE PATH**	SELF-GOVERNANCE
PRIORITY STATUS	MEDIUM	**URGENCY**	STANDARD
IMPACTED STAKEHOLDERS	ENERGY SUPPLIERS, DISTRIBUTION NETWORK OPERATORS, GAS TRANSPORTERS, METERING EQUIPMENT MANAGERS		

LEAD ANALYST (SOLUTION LEAD)	SUBJECT MATTER EXPERT
JAMES HARDY	LORNA MALLON
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1 CHANGE OVERVIEW

This Issue seeks to explore where problems arise during the entire new connections process, from supply point creation to the Change of Occupier and to the end Consumer, including Crossed Meter processes. With support from the Change Issues Group, the Code Manager will initially conduct a cross-code analysis to explore where the problems occur and then work with industry on how to resolve them.

2 CHANGE PLAN UPDATE

A Proposal Plan for I0172 was previously approved by the REC Change Panel on 10 January 2025. The plan set out activities for initial solution analysis/development to take place between August 2024 and June 2025. These activities have seen the Code Manager engage with the industry to understand their experience and perception of the problems present with the new connections process.

To date, the Code Manager has completed the following:

- An industry information request to gain an initial understanding on the scale of the issues being explored in the new connections process;
- Engagement with the Cross-Code Steering Group (CCSG) to determine cross-code impacts with the new connections process (and subsequent Smart Meter commissioning activities) for the Balancing & Settlement Code (BSC), the Uniform Network Code (UNC) (and the Independent Gas Transporters UNC), the Smart Energy Code (SEC), and the Distribution Connection and Use of System Agreement (DCUSA); and
- Presentations and discussions at the Change Issues Group. The Code Manager has to date lead discussions on the process from MPXN creation to meter installation. Most recently the Code Manager has separated the gas and electricity processes for meter installations to allow Parties to make sure they have the most appropriate resources taking part. All presentations have the aim of highlighting any existing gaps or areas that could be open to misinterpretation.

The Code Manager has updated the Proposal Plan to allow further engagement with industry, CCSG, and impacted stakeholders, to determine the gaps in the process, thus confirming the solution requirements. Once this has been completed, the Code Manager will begin to develop appropriate solution options, that will then be issued for a legal review and a Party impact assessment. The Code Manager will provide a further update to the Proposal Plan once a timeframe for these activities have been confirmed. In the meantime, the Code Manager will continue to provide further regular updates on the progression of this Issue to the Responsible Committee, and the Change Issues Group.

Milestone	Activity	From	To
Definition		**01-Aug-25**	**31-Dec-25**
	Solution Analysis	August	June
	Information Request	August	September
	Solution Development	June	December
	Change Issues Group Engagement	June	December

3 COMMITTEE ACTIONS

Committee Members are invited to take the following actions:

- **REVIEW** the update to plan for I0172; and
- **APPROVE** the update to plan for I0172.