RETAIL ENERGY CODE

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01	Proposal Plan
02	Impact Assessment
03	Consultation
04	Final Recommendation

CHANGE REPORT

R0276 SFIC TO CMRM - MISSING SCENARIO VARIANT IN D0126 / MM00016

DOCUMENT VERSION	V1.0
PROPOSED IMPLEMENTATION DATE	TBD
IMPLEMENTATION APPROACH	Big Bang

RESPONSIBLE COMMITTEE	Technical Expert Panel	CHANGE PATH	Self-Governance
PRIORITY STATUS	Low	URGENCY	Standard
IMPACTED STAKEHOLDERS	CMRMs, SFIC, DNOs		

LEAD ANALYST (SOLUTION LEAD)	SUBJECT MATTER EXPERT
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OVERVIEW

It has been raised to the Code Manager by a Party that the Scenario Variant of Supply Fault Information Centre (SFIC) to Crowded Meter Room MEM (CMRM) is missing from the D0126 / MM00016 (Asset Condition Report Response / Clearance) Market Message. This should have been introduced as part of REC Change R0043 which introduced the role of the CMRM.

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BACKGROUND

1 SUMMARY

REC Change R0043 Commissioning of Works by the Crowded Meter Room Coordinator (CMRC) to Resolve Issues In Crowded Meter Rooms introduced the roles of CMRC and CMRM and was implemented on 28 June 2024.

Part of the solution introduced the requirement for CMRMs to send a D0135 / MM00023 Asset Condition Report Market Message to the SFIC if they came across an asset condition that needed to be reported. The SFIC should then send the D0126 / MM00016 Asset Condition Report Response / Clearance Market Message back to the CMRM to inform them of the outcome of the investigation and if applicable, confirm it is safe for them to go back and continue any aborted site work. However the SFIC to CMRM scenario variant is missing from the Data Specification.

This could impact on Consumers, as the CMRM may not receive confirmation it is safe for them to return to Site and complete aborted works, leading to delays in Consumer Site works being completed.

2 PROBLEM STATEMENT

CMRMs can send the D0135 / MM00023 Asset Condition Report Market Message to the SFIC, but the SFIC cannot send a response on the D0126 / MM00016 Asset Condition Report Response / Clearance Market Message to confirm the outcome of their investigation.

3 IMPACTS

CONSUMERS
Electricity Consumers

REC PARTIES AND SERVICE USERS
CMRMs
SFIC

REC DOCUMENTS / PRODUCTS
Data Specification

MHHS
This Change Proposal has no impacts on MHHS.

4 CROSS-CODE IMPACTS

There are no cross-code impacts identified with this Change Proposal.

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5 PROPOSAL PLAN

Milestone	Activity	From	To
Change Proposal		**14 Aug 25**	**27 Jan 26**
	Code Manager Initial Assessment	August	September
	Party Impact Assessment	September	October
	Business Case Assessment	October	November
	Consultation	November	December
	Final Determination	December	January
Voting		**28 Jan 26**	**28 Jan 26**
	Appeal Window	29 Jan 26	12 Feb 26

6 PRIORITY STATUS AND URGENCY

PRIORITISATION MATRIX

Category	Significance / Resource impacts / Urgency	Further selection / breakdown	Score (0-3)	Weighting	Weighted Score
Impacts	Consumer Impact	Indirect	1	27	27
	Retail Markets Impact	Innovation and Market Arrangements	1	17	17
	RECCo / REC Party / REC Service Provider Impact	Operational Effectiveness and Efficiencies	1	7	7
		Legal and Regulatory Compliance	1	14	14
Resource	Complexity / Effort / Duration		3	9	28
Strategic Alignment	Contribution to/ Alignment with the objectives of the REC		0	17	0
	Contribution to/ Alignment with RECCo's Forward Work Plan		1		8
Urgency *(The need to progress a change to meet a targeted date)*		Other Planned Activity	0	10	0
				Overall Priority Score (rounded)	100

Priority Status	LOW
Change Proposal Type	STANDARD

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SOLUTION

7 PROPOSED SOLUTION

The proposed red lining of the D0126 / MM00016 Asset Condition Report Response / Clearance Market Message is as below:

Message Flow Details

MM00016 - Asset Condition Report Response / Clearance

Market Message Information

Market Message Reference	MM00016
MM Description	The System Fault Information Centre is informing the Supplier and MOP of the outcome of an investigation into a report of a Category A report by telephone, or a Category B report by a D0135 flow
Local Catalogue Reference	D0126
Version	001
Notes	This flow shall be sent for all Urgent Actions reported, i.e. Category A and B issues. The Distribution Business will send the D0126 to the Supplier and Meter Operator registered within MPAS on the day the flow is sent. This may not be the Supplier or Meter Operator reporting the issue. Where “Asset Condition Clearance Code” (J1823) is populated with ‘D’ (Disputed – no defect identified that prevents meter installation), ‘R’ (Resolved – defect cleared but Asset Condition Category less serious than reported) or ‘U’ (Unable to Resolve), the Distribution Business must provide an ~~explaination~~explanation of why the code has been used within “Additional Information” (J0012).

Scenario Variants

Scenario Variant	Name	Source	Target	Owner	Api Route	Api Method
SV00015	Asset Condition Report Response / Clearance	Supply Fault Information Centre	Electricity Meter Equipment Manager	Balancing and Settlement Code Company		

SV00016	Asset Condition Report Response / Clearance	Supply Fault Information Centre	Electricity Supplier	Balancing and Settlement Code Company		
SV00494	Asset Condition Report Response / Clearance	Supply Fault Information Centre	Safe Isolation Provider	Retail Energy Code Company		
SVxxxx	Asset Condition Report Response / Clearance	Supply Fault Information Centre	Crowded Meter Room MEM	Retail Energy Code Company		

Data Items

Data Item Number	Local Catalogue Reference	Name
DI50003	J0003	MPAN Core
DI50006	J0008	Nature of Maintenance
DI50008	J0012	Additional Information
DI51119	J1822	Asset Condition Clearance Date
DI51120	J1823	Asset Condition Clearance Code
DI51121	J1824	Asset Condition Code
DI51122	J1825	Asset Condition Report Date

Flow Structure

SVxxxx - Asset Condition Report Response / Clearance - Message Structure

Group ID	Group Description	Range	Condition	L1	L2	L3	L4	L5	L6	L7	L8	Data Item Name	Data Item Rule	Data Item Alternate Name

250	MPAN Cores	1-*		G									
					1						MPAN Core		
					1						Nature of Maintenance		
			Additional Information is Mandatory if Asset Condition Code equals D, R or U; for any other value, Additional Information is Optional.		C						Additional Information		
61H	Asset Condition Response	1-1			G								
						1					Asset Condition Report Date		
						1					Asset Condition Code		
						1					Asset Condition Clearance Code		
						1					Asset Condition Clearance Date		

8 DRAFT LEGAL TEXT

The legal text changes to deliver the proposed solution to R0276 can be found here.

9 APPENDIX

CHANGE PROPOSAL	Link
LEGAL DRAFTING	Link
RELATED CHANGE(S)	R0043

10 GLOSSARY

TERM	DEFINITION
Crowded Meter Room MEM (CMRM)	means a Qualified Metering Equipment Manager that has been contracted to perform that role by the Crowded Meter Room Coordinator.
Data Specification	means the document of that name forming part of the Technical Specification.
Market Message	means a structured communication sent between two Market Participants in the form and with the content required (and as otherwise specified) by the Data Specification.
Site	unless stated otherwise means the area around which the Metering Point is located, in respect of the relevant meter(s) in relation to which a MEM has been appointed to perform meter operation services.
Supply Fault Information Centre	As per the REC and BSC joint storyboards: The Supply Faults Information Centre (SFIC) receives calls from customers requiring immediate attention regarding supply faults. It registers the fault and notifies the Distributor, who initiates action to investigate and remedy the fault. The SFIC also informs the Supplier of the outcome and keeps all appropriate Market Participants and the customer informed of the progress and outcome of the fault investigation.