RETAIL ENERGY CODE

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CHANGE PROPOSAL EXTENSION TO PLAN

R0253 - THEFT - DNO/NETWORKS NOT PROVIDING PHOTOS

DOCUMENT VERSION	V2.0
PROPOSED IMPLEMENTATION DATE	November 2026
IMPLEMENTATION APPROACH	Big Bang

RESPONSIBLE COMMITTEE	Change Panel	**CHANGE PATH**	Self-Governance
PRIORITY STATUS	Low	**URGENCY**	Standard
IMPACTED STAKEHOLDERS	REC Performance Assurance, DNOs, GTs		

LEAD ANALYST (SOLUTION LEAD)	TECHNICAL LEAD	ASSURANCE LEAD	SUBJECT MATTER EXPERT
LYDIA BENTLEY	KEISHA PATEL	ANDREW WAGHORN	GLENN SHEERN
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1 CHANGE OVERVIEW

Under the Theft Detection Incentive Scheme (TDIS), parties who wish to qualify for rewards under the scheme must support their claim with documentary evidence of Energy Theft. A Supplier has raised an issue relating to this provision of supporting evidence for TDIS. Where Gas Transporters (GTs) and Distribution Network Operators (DNOs) attend a property to investigate Energy Theft, they are required to make the Metering Asset safe, which may involve changes or modifications to the Metering Asset. This presents an issue; these modifications by the attending network party are essential for safety, but in doing so, they will remove the evidence of tampering (i.e., the evidence of Energy Theft) that necessitated their visit in the first place. As a result, when the Supplier attends following the visit by the network party, the evidence of Energy Theft that they would use to claim under the TDIS scheme will have been removed already by the network party. This will therefore affect their ability to claim under the scheme.

Currently, the REC does not require a Network Party to take photographs or images of the tampering and/or amendments made to the Metering Equipment prior to it being made safe.

As a result, the responsible Energy Supplier will not have any photographic evidence in situations where the Network Party has attended prior to them. As a result, in these situations, the Energy Supplier may not have the required evidence to submit for claims made against the TDIS, despite their support in identifying that Energy Theft.

2 CHANGE PLAN UPDATE

		Previous		Proposed	
Milestone	**Activity**	**From**	**To**	**From**	**To**
Definition		**01 Jun 25**	**23 Nov 25**	01 Jun 25	23 Nov 25
	Solution Analysis	June	August	June	August
	Solution Development	August	October	August	October
	Legal Drafting	October	October	October	October
	Impact Assessment	October	November	October	November
Change Proposal		**24 Nov 25**	**02 Feb 26**	24 Nov 25	**02 Mar 26**
	Business Case Assessment	November	November	November	November
	Solution Refinement	January	February	**November**	**December**
	Consultation	December	January	**January**	**February**
	Final Determination	February	February	**March**	**March**
Voting		**03 Feb 26**	**03 Feb 26**	**03 Mar 26**	**03 Mar 26**
	Appeal Window	February	February	**March**	**March**

Responses to the Party Impact Assessment and feedback garnered at the REC Theft Issues Group have compelled the Code Manager to revisit the proposed solution. As such, more time is required to update the solution and re-evaluate the business case (if necessary). The Code Manager expects to present this Change to the REC Change Panel on 20 January 2026 prior to a 15 Working Day Consultation between 22 January 2026 and 13 February 2026.

3 COMMITTEE ACTIONS

Committee Members are invited to take the following actions:

- **REVIEW** the extension to plan for R0253; and
- **APPROVE** the extension to plan for R0253.