RETAIL ENERGY CODE

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01	Proposal Plan
02	Impact Assessment
03	Consultation
04	Final Recommendation

CHANGE REPORT

I0260 – ADDITION OF THE SOQ INFORMATION FOR TPIS

DOCUMENT VERSION	V1.0
PROPOSED IMPLEMENTATION DATE	TBD
IMPLEMENTATION APPROACH	TBD

RESPONSIBLE COMMITTEE	Change Panel	CHANGE PATH	Self-Governance
PRIORITY STATUS	Medium	URGENCY	Standard
IMPACTED STAKEHOLDERS	Energy Suppliers, Third Party Intermediaries (TPIs)		

LEAD ANALYST (SOLUTION LEAD)	TECHNICAL LEAD	ASSURANCE LEAD	SUBJECT MATTER EXPERT
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OVERVIEW

TPIs do not have access to the SOQ (Supply Offtake Quantity) information which means they are not able to accurately forecast pricing prior to contract renewals. Not having this information causes further challenges with Energy Suppliers and Consumers as the proposed annual forecasted values may not be correct and need amendments once the Supplier provides this information. The Proposer believes that this also can lead to billing inaccuracy, which will be explored during solution development.

CODE MANAGER RECOMMENDATION

The Code Manager recommends that the REC Change Panel:

- **APPROVE** the Proposal Plan, including the Responsible Sub-Committee, Change Path, Priority Status, Urgency and timetable.

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BACKGROUND

1 SUMMARY

TPIs can be employed by customers to check that charges are being applied correctly. One of the issues found by TPIs is when the SOQ changes for a live supply prior to the next supply contract renewal period as one of the component parts in the calculation of the standing charge is the SOQ. When requested TPI's validate the standing charge on any new offer and are reliant on the Energy Supplier providing the correct SOQ. TPI's need to be able to access the SOQs so that standing charges can be more accurately calculated and included within forecasted costs.

2 PROBLEM STATEMENT

SOQs are not currently accessible by TPIs, the Proposer of this change raised concerns that this can lead to queries from Consumers relating to billing. The SOQ information could be useful to TPIs when forecasting annual costs to the Consumer prior to contract renewal so that the Consumer can decide on contract renewal with all information provided to them as actuals rather than estimated values. During solution development the Code Manager will seek to understand if there are further issues regarding billing accuracy as described by the Proposer and the impact to other TPIs.

3 IMPACTS

CONSUMERS
Consumers

REC SERVICE PROVIDERS
Central Data Service Provider (CDSP)

REC PARTIES AND SERVICE USERS
Energy Suppliers
Third Party Intermediaries

REC DOCUMENTS / PRODUCTS
Gas Data Access Matrix Schedule 1 - Interpretations and Definitions

This change impacts Energy Suppliers and Consumers as there may be impacts on challenges with billing.

This change may impact the CDSP as they may need to build or adapt APIs to fulfil this request. This will be understood further through solution development.

Currently Supply Point Offtake Quantity is not yet defined within Schedule 1, this change will also look to have this updated.

TPIs may need to amend internal processes to meet the changes put into place following any solution provided by this change.

4 CROSS-CODE IMPACTS

No Cross-code impact has yet been identified; this will be confirmed by the Cross Code Steering Group (CCSG) during solution development.

5 PROPOSAL PLAN

Milestone	Activity	From	To
Definition		**31 Mar-26**	**21 Jul-26**
	Solution Analysis	March	May
	Solution Development	May	July
	Impact Assessment	July	July

As this change is likely to require technical changes, enough time has been taken into consideration for both the REC Technical Services and for the CDSP to develop and impact assess potential solutions. A full plan will return to the Change Panel in July 2026.

6 STAKEHOLDER ENGAGEMENT

This Change may need to be taken to the REC Performance Assurance Board as there may be impact to the Gas DAM and for Data Access approval.

7 PRIORITY STATUS AND URGENCY

PRIORITISATION MATRIX

Category	Significance / Resource impacts / Urgency	Further selection / breakdown	Score (0-3)	Weighting	Weighted Score
Impacts	Consumer Impact	Direct	1	27	27
	Retail Markets Impact	Innovation and Market Arrangements	2	17	33
	RECCo / REC Party / REC Service Provider Impact	Operational Effectiveness and Efficiencies	1	7	7
		Legal and Regulatory Compliance	1	14	14
Resource	Complexity / Effort / Duration		2	9	18
Strategic Alignment	Contribution to/ Alignment with the objectives of the REC		1	17	8
	Contribution to/ Alignment with RECCo's Forward Work Plan		1		8
Urgency *(The need to progress a change to meet a targeted date)*		Other Planned Activity	1	10	10
				Overall Priority Score (rounded)	126

Priority Status	MEDIUM
Change Proposal Type	STANDARD

This change has been assessed as medium priority to reflect the impact on both Consumers and market innovation as it will enable better forecasted annual values from TPIs allowing more tailored options when renewing contracts.

8 APPENDIX

CHANGE PROPOSAL	Link
ANY OTHER DOCUMENTS	Gas Data Access Matrix Schedule 1 - Interpretations and Definitions

9 GLOSSARY

TERM	DEFINITION
Third Party Intermediary	means a broker or introducer acting between Consumers and Energy Suppliers, including Price Comparison Websites.
Supply Offtake Quantity (SOQ)	" As defined in the Uniform Network Code"
Data Access Matrix	means the matrix describing which Enquiry Service Data each Enquiry Service User Category can access, which forms part of the Data Specification and is updated in accordance with the Data Access Schedule.
Central Data Service Provider (CDSP)	means the 'Central Data Service Provider' appointed by Gas Transporters pursuant to standard special condition A15 (Central Data Service Provider) of the Gas Transporter Licences.
REC Performance Assurance Board (PAB)	means the performance assurance board for this Code, as from time to time established under Clause 15 of the main body of this Code (which is a Sub-Committee).