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I0296 – REGISTRATION ID REQUIRED FOR MHHS APPOINTMENTS – ISSUE CLOSURE REPORT

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1 SUMMARY

The purpose of this paper is to provide information on I0296 – Registration Id Required for MHHS Appointments, including steps taken and progress made by the Code Manager. It also provides the reasoning for moving this REC Issue to a "Resolved" status.

2 BACKGROUND

REC Issue I0296 – Registration Id Required for MHHS Appointments was raised by RECCo who identified through Market-wide Half Hourly (MHHS) Early Life Support that if the DI-849 'Central Switching Service (CSS) Registration Id' Data Item is not provided by the Energy Supplier in the IF-031 'Supplier Agent Appointment Request' Market Message, the appointment request is rejected by the Supplier Meter Registration Service (SMRS). Where the item is not known and so not able to be populated, this is preventing Energy Suppliers from appointing MHHS Agents and initiating MHHS Migrations. The item DI-849 itself is currently optional within the IF-031, but the SMRS system design does require the CSS Registration Id in order to identify the Suppliers registration. It is apparent that not all Suppliers know the CSS Registration Id for all their Metering Points, especially for Metering Points that haven't been Switched via CSS processes. The item is available to Suppliers via Electricity Enquiry Service (EES), but only for Metering Points that have Switched via CSS. As the item is required to appoint MHHS Agents as part of the MHHS Migration process, Suppliers not being able to access the item could impact Suppliers being able to meet their MHHS Migration plans and put the MHHS Migration Milestone (M15) at risk.

This Issue aimed to investigate options to provide Suppliers the CSS Registration Id where it is not known to allow MHHS Agent Appointments to be progressed. In parallel, Elexon are progressing a separate BSC CP to make the CSS Registration Id mandatory within the IF-031.

3 PROBLEM STATEMENT

Not all Energy Suppliers hold the Registration Id for all Meter Points, particularly those Meter Points that have not gone through a CSS Registration Managed Switch. The CSS Registration Id is currently only available within EES where a Metering Point has been through a CSS managed Registration. Without the Registration Id available to Energy Suppliers, not all Metering Points will be able to migrate putting the MHHS Migration and Milestone M15 at risk.

4 PROGRESSION OF I0296 TO DATE

The below Proposal Plan lays out the main steps and stages of I0296 that were undertaken by the Code Manager.

Milestone	Activity	From	To
Definition		**06 Jan-26**	**05 May-26**
	Solution Analysis	January	January
	Solution Development	January	April
	Solution Available	May	May

This Issue was taken to the Change Issues Group (CHIG) on 15 January to discuss two proposed solutions that had been identified and whether alternate options should be considered. The two proposed options were:

1. A Code Manager process where CSS Registration Ids for Metering Points that have not been through a CSS managed Switch are provided to Energy Suppliers on request. This would be quick to implement but would be a short-term exercise to provide the CSS Registration Id for MHHS Migration to Energy Suppliers on request.

2. An EES solution to publish the CSS Registration Id for all Meter Points and not just those having been through a CSS managed Switch. This would require technical changes to the EES solution and require a longer implementation time (subject to an impact assessment). However, it would be an enduring solution.

Given the urgency for Parties to obtain the Registration Id while MHHS Migration is underway and noting that this Issue is currently preventing Metering Points from migrating, CHIG unanimously agreed that the Code Manager's solution – enabling the data to be shared directly with Parties – was the most appropriate approach to progress in order to rapidly mitigate MHHS Migration risk.

Following this decision, the Code Manager developed a simple solution to securely provide the Registration Id to Energy Suppliers on request where it is not available in the EES. Whilst the impacted volumes were unknown, this solution will be developed for all Metering Points not having undertaken a Registration via the CSS. The Code Manager also made sure that the solution developed would be secure, in line with any GDPR requirements so the data is shared securely with Energy Suppliers and would be available for use until the end of the MHHS Migration window (currently expected to be May 2027).

This solution was developed to allow Energy Suppliers that may not hold the Registration Id for these Metering Points to populate the MHHS Agent Appointment Messages required to initiate a MHHS Migration. Metering Points that have been through a CSS Managed Registration were not included in the scope of this solution as the Registration Id for these is available in the EES.

On 23 March 2026, the Code Manager offered the reporting to British Gas and to E.ON as a trial to test the solution before it could be opened to all Energy Suppliers undertaking MHHS Migrations and requiring this information. Reports for x4 MPIDs were uploaded to the REC Portal for British Gas to access them on 25 March 2026. On 02 April 2026, reports for 1 MPID was uploaded to the REC Portal for E.ON. No issues were identified.

The solution was then made available to all Energy Suppliers on 05 May 2026. Since that date, Energy Suppliers can request Registration Id reports for the MPIDs they require the data for to enquires@recmanager.co.uk. The data is then provided to them via upload to the REC Portal. A guidance document on the solution was created and made available to all Parties on the REC Portal Wiki available here.

5 DECISION TO MOVE I0296 TO RESOLVED

A decision has been made by the Code Manager to move this REC Issue to Resolved as an effective solution resolving the problem statement has been developed and offered to industry Parties.