RETAIL ENERGY CODE

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NON-CONFIDENTIAL CONSOLIDATED CONSULTATION RESPONSES

MHHS MOA APPOINTMENT GUIDANCE DOCUMENTS

On 11 July 2025 the Code Manager issued a consultation to industry to seek feedback on the following new metering guidance document created to support Parties with understanding systems and processes updated for the new Market-wide Half Hourly Settlement (MHHS) arrangements:

- Meter Operator Agent (MOA) Appointment – MHHS Guidance

It is proposed that the new guidance document will be added to the REC as Category 3 documents under the responsibility of the Metering Expert Panel.

The purpose of this document is to consolidate the responses and for the Code Manager to answer any questions raised within those responses.

DOCUMENT VERSION	1.0
RESPONSE TYPE	NON-CONFIDENTIAL
DATE ISSUED	06/08/2025
RESPONSIBLE COMMITTEE	Metering Expert Panel
LEAD ANALYST	Harriet Truss

DATE CONSULTATION ISSUED	11/07/2025
RESPONSE DEADLINE	29/07/2025

Question 1:	DO YOU HAVE ANY COMMENTS ON THE PROPOSED 'MOA APPOINTMENT - GUIDANCE DOCUMENT'?	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
EDF Energy Customers Ltd. (Energy Supplier)	We have reviewed the content of the proposed 'MOA Appointment – MHHS Guidance' document and have no comments on the content; all of the information appears to be accurate.	Noted, thank you.
E.ON Next (Energy Supplier)	• Should the guidance detail what time the IF-036 will be expected for a prospective appointment? We assume it will be as soon as the SMRS gate opens, but could this be confirmed and added into the document? • FAQ, Q3. Should this also detail the Missing MTD SDEP case?	Thank you for the response. IF036 timing – Additional information has been added to the guidance regarding the timing of the IF036, as set out in BSCP706 'Supplier Meter Registration Service for MHHS Metering Systems'. Missing MTD SDEP case – Reference has been added to the question for use of this SDEP case where there is also a Switch.
National Grid Electricity Distribution (Distribution Network Operator (DNO))	We have no comments.	Noted, thank you.

Question 2:	DO YOU AGREE WITH THE PROPOSED APPROACH TO ADD THE 'MOA APPOINTMENT - GUIDANCE DOCUMENT' TO THE REC AS A CATEGORY 3 DOCUMENT UNDER THE RESPONSIBILITY OF THE METERING EXPERT PANEL?	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
EDF Energy Customers Ltd. (Energy Supplier)	We strongly support the introduction of guidance such as this into the REC as part of the transition to the new MHHS arrangements. This transition is the most significant change that the industry has faced in many years, impacting all parties and multiple processes, any guidance that supports parties in successfully navigating that and helps them to operate under MHHS can only be a positive development.	Noted, thank you.
E.ON Next (Energy Supplier)	Yes we agree with this approach	Noted, thank you.
National Grid Electricity Distribution (DNO)	Yes we agree that this document should be added to the REC at a Category 3 document.	Noted, thank you.