RETAIL ENERGY CODE

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# REC METERING EXPERT PANEL
## MEETING MINUTES

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| MEETING | **RECMEP_26_0708** |
| DATE | **08 July 2026, 10:00** |
| LOCATION | **By teleconference** |

| Attendee | Representing | Initials | Role |
|---|---|---|---|
| Steve Brand | Code Manager | SB | Committee Chair |
| Edma Hyskaj | Code Manager | EH | Secretariat |
| Glenn Sheern | Code Manager | GS | Head of Regulatory Specialists |
| Caroline Freimuller | Code Manager | CF | Senior Change Lead |
| Jemma Johnson | RECCo | JJ | Market Design Lead |
| Rebecca Griffiths | RECCo | RG | Metering Services Delivery Manager |
| Richard Hill | Supplier Representative | RH | Committee Member |
| Steve Mulanganie | Supplier Representative | SM | Committee Member |
| Dean Berry | Meter Asset Manager | DB | Committee Member |
| Warren Lacey | Distribution Network Operator | WL | Committee Member |
| David Mitchell | Gas Transporter | DM | Alternate Member |
| Scott McPhillimy | Ofgem | SMc | Observer |

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## 1. INTRODUCTIONS

The Chair welcomed attendees to the REC Metering Expert Panel (RECMEP) meeting. A formal apology was received by Martin Brailsford (MB), the Meter Operator Agent representative, ahead of the meeting.

## 2. APPROVAL OF PREVIOUS MINUTES

RECMEP Members were invited to provide comments on the Draft Minutes of the meeting held on 10 June 2026.

WL referred to the actions raised during the previous meeting which were clarified by CF during the 08 July 2026 meeting.

The Draft Minutes were approved by the members.

## 3. REVIEW OF ACTION LOG

The Code Manager advised that there were currently three outstanding actions on the actions log. Two were agreed to **close** after the meeting:

- **RECMEP_26_0610_01:** The Code Manager (HT) confirmed that the document was implemented with the revised wording. The document was linked if Members wished to review the changes Change of Market Segment - MHHS Guidance.
- **RECMEP_26_0610_03:** RECCo (JJ) provided Members updates regarding the implications of Code Consolidation Phase 2 for REC governance structures. JJ provided an update on REC's application to become the Electricity Commercial Code (ECC) Licensed Code Manager. RECCo have been developing their implementation proposal for submission to Ofgem in September 2026, after which Ofgem will make a final decision.

  JJ confirmed there is currently no impact on the MEP, which remains a REC governance body separate from the proposed ECC arrangements. However, as the ECC develops, interactions between REC and future governance structures may need to be considered.

  SM emphasised the importance of avoiding siloed governance arrangements and ensuring effective collaboration between the MEP and any future ECC committees, particularly where technical metering matters overlap. JJ agreed, highlighting RECCo's commitment to collaboration and noting that future governance arrangements should maintain appropriate links between REC and ECC activities.

  It was noted that governance interactions between the MEP and future ECC committees should be kept under review as the ECC arrangements develop.

This action remains **open** as an update has not yet been provided:

- **RECMEP_26_0610_02:** MEM (MB) to provide the update on feedback relating to non-distribution network operator (DNO) engagement. Due to the absence of MB, an update

was not provided to Members. SB requested the other appointed MEM (DB) to also take the action so that an update can be received by either party in the next meeting. The Code Manager agreed to update the action to include DB as an owner.

WL had also requested an update on the action for the Code Manager (CF) to provide more information on the reduction of failed first site visits, where the Proposer of DCP467 had stated they had seen this reduce from 40% of first site visits failing from the introduction of their online reporting tool:

- **RECMEP_26_0513_02:** CF provided an update on enquiries made regarding the reported reduction in aborted first-time site visits following the introduction of the online portal. While the Proposer of DCP467 had not yet provided data on the scale of the reduction, they had identified three key contributing factors:
    - Improved customer contact details (particularly an increase in mobile numbers obtained through the portal);
    - Fewer technical aborts due to engineers receiving site photos in advance; and
    - A reduction in appointments being raised where DNOs instead determined from submitted photos that the issue is not on their equipment.

JJ welcomed the update but expressed concern regarding the third factor, noting that where DNOs reject issues based on photographs, there is a risk that the same cases could be repeatedly re-raised, creating delays and customer frustration. It was suggested that further investigation may be required to determine whether there are inconsistencies in the interpretation of Service Termination Issue Reporting Guidance (STIRG) requirements or whether supporting guidance requires review.

CF confirmed that the reduction related solely to B Codes and advised that the three contributing factors were relatively balanced, with a roughly 40-30-30 split. It was agreed to seek further detail from UK Power Networks, including examples, recurring themes, and any updated site photographs that could support ongoing discussions around STIRG and cut-out glossary updates.

RECMEP Members **NOTED** the update.

**ACTION RECMEP_26_0708_01:** The Code Manager (CF) to seek further detail and examples from UK Power Networks regarding DNO rejections, recurring themes, and supporting photographic evidence where available.

WL advised that two other points raised in the May RECMEP meeting were not captured formally as actions. EH responded that they would reach out to WL after the meeting to check which actions these were, and the Chair advised that these points would be formally raised as actions in the July meeting minutes, so they can be addressed at the next meeting.

**ACTION RECMEP_26_0708_02:** The Code Manager (FPS) to review the title of I0278 and classification of a Safe Isolation Provider (SIP) as a metering party.

**ACTION RECMEP_26_0708_03:** Glenn Sheern (GS) to review wording for future Metering Hub and Bulletins.

## 4. R0306 – REC CHANGE TO ALIGN WITH DCP467 ASSET CONDITION REPORTING

RECMEP Members were provided with an Update to Plan for "R0306 - REC Change to Align with DCP467 Asset Condition Reporting".

CF advised that R0306 had originally been scheduled for Final Vote at the July 2026 MEP meeting, but this is now proposed to move from July 2026 to November 2026, as the related DCUSA change has not yet reached its voting milestone. REC and DCUSA are undertaking further solution refinement, and REC intends to align its final recommendation with the DCUSA outcome.

The ongoing refinement work is exploring opportunities to further standardise DNO online reporting tools, including defining minimum functionality requirements and potentially considering whether DNOs should be required to provide an online reporting solution so Electricity Suppliers and their agents do not have to run dual processes. CF also noted that REC is conducting an impact assessment (IA) with the Secure Data Exchange Platform (SDEP) provider to explore whether SDEP could offer a single reporting solution for industry participants. CF noted that while these were being explored by the DCUSA Working Group, they would not necessarily be taken forward.

JJ welcomed the alignment work but highlighted concerns that photographs had been identified as a significant contributor to reducing aborted site visits. Whilst acknowledging that photographs could not reasonably be made mandatory due to health, safety and practical considerations, the importance of ensuring reports are not rejected solely because photographs are unavailable was stressed, as this could create further process delays and customer frustration. CF confirmed that there was little appetite to mandate photographs as there were multiple scenarios in which taking a photograph would become a safety risk and referred to REC Change R0253 - Theft - DNO/Networks not providing photos, which will introduce an obligation for Network Parties to provide photographs on a best endeavours basis only. It was clarified it would not be a mandatory field to take photographs.

RECMEP **NOTED** and **AGREED** to the extension to plan.

## 5. METERING HUB AND BULLETINS

RECMEP Members were invited to provide any updates on metering-related bulletins. RG briefly shared that the number of viewers to the Metering Hub had risen in the last couple of months and noted that the engagement was encouraging.

RECMEP **NOTED** the update.

## 6. AOB

### 6.1. FORTHCOMING OPERATIONAL METERING FORUMS

RECMEP Members were informed of planned presentations at upcoming meetings of the Electricity and Gas Operational Metering Forums. Following engagement at the previous Operational Metering Forum the Chair confirmed whether DM had received engagement on details on the issues related to medium pressure regulators. DM confirmed that information had been passed on to the relevant parties.

## Next meeting date: 12 August 2026

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