RETAIL ENERGY CODE

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REFERENCE	**RECPAB_24_1217_02**
STATUS	**FOR DECISION**

DATA ACCESS REQUESTS

ADDITION OF RADIO TELESWITCH SUPPORT CATEGORY TO THE ELECTRICITY DATA ACCESS MATRIX

ADDITION OF DATA ITEMS TO THE HOUSING ASSOCIATION CATEGORY TO SUPPORT RADIO TELESWITCH SWITCH OFF

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FOR DECISION	PAB Members are invited to take the following actions: • **APPROVE** the Code Manager's proposed alterations to the Electricity Data Access Matrix; • **APPROVE** the Code Manager's proposed alterations to Appendix 1 of the Data Access Matrix; • **APPROVE** the Code Manager's proposed alterations to the Service User Categorisation and Assessment Document; • **APPROVE** the Code Manager's implementation date of these changes for 31 January 2025.
APPENDICES	Draft Electricity Data Access Matrix Draft Appendix 1 Draft Service User Categorisation and Assessment Document

ADDITION OF RADIO TELESWITCH SUPPORT CATEGORY TO THE ELECTRICITY DATA ACCESS MATRIX

1 BACKGROUND

Connected Response Limited is a technology company who develops smart equipment for electric heating systems. This request seeks to enable Connected Response to help energy companies, social housing landlords, private landlords and owners identify if they have Radio Teleswitch Meters in their homes.

2 THE ROLE OF THE REC PAB

The REC PAB determine access requests in accordance with the Code Manager's recommendation because the PAB are responsible for specifying REC Party, Non-Party REC Service User and REC Service Provider security and data protection requirements under the REC.

One key area for consideration is whether the appropriate process has been followed, for example some changes require additional information security analysis, whereas others might require consultation with industry participants

3 JUSTIFICATION FOR USE CASE

The Radio Teleswitch Service (RTS) is planned to be switched off on 30 June 2025. This switch off will affect Consumers that have RTS meters in their home and may mean that their heating and hot water stops functioning as normal. RTS allows Consumers to automatically make use of cheaper off-peak tariffs to charge their heating and hot water systems overnight. The removal of this service could mean that a Consumers heating and or hot water is continually left on or off, the charging happens at the wrong time of day, or the relevant Electricity Supplier won't be able to confirm the consumption during peak or off-peak times, which means costs could be much higher than before.

4 DATA ITEMS

Data Item	Purpose	Classification (Future, subject to change based on implementation of R0148)
Address Line (1 – 9)	To use as the search criteria for their properties.	Personal
Current GSP Group	To understand if there is an IDNO and which areas they operate in.	Always Open
Current Supplier	To understand who to contact to replace the meter.	Always Open
Energisation Status	To understand if the meter point is energised.	Always Open
Meter Operator	To understand the agents involved in the meter replacement.	Always Open
Meter Type	To understand if a smart meter is installed which discounts it as RTS.	Always Open
MPAN Core	May be used as the search criteria and/or helps identify the meter when liaising with the Supplier or Meter Operator.	Personal
Profile Class	To understand if the meter point is billed as domestic or non-domestic.	Always Open
Meter Timeswitch Class	To understand the metering on site – for example related MPANs or dumb prepayment meters.	Always Open

STD Settlement Config	To understand the metering configuration of the meter point which helps indicate whether a RTS meter is likely to be present. This can be used when using the tables published in Market Domain Data (MDD). There are specific Standard Settlement Configurations (SSC) that can indicate RTS meters.	Always Open
Relationship Status Indicator	This will confirm if the site has a related MPAN.	Always Open

5 DATA PROTECTION, INFORMATION SECURITY AND ANY SPECIFIC CONSIDERATIONS

Category Condition (CC09) has been incorporated into the Electricity Data Access Matrix to ensure that Data Item access is revoked once the use case is no longer relevant.

CC09 Radio Teleswitch Support – Access will be revoked by 30 January 2026 following the Radio Teleswitch switch off.

The below table has been completed in line with the Service User Categorisation and Assessment Document and sets out that this is a new Category so there are no current ISDP requirements. The Code Manager proposes that if a report is the method of data consumption, no ISDP is required, for the GUI, a medium level (Verification Assessment) is required and for an API, a high level (Standard Assessment) is required.

		Description	Current	Proposed
ISDP Level	Low	Basic information only	N/A	No External Assessment for reports
	Medium	Assessment relevant security accreditation (cyber essentials +)	N/A	Verification External Assessment for GUI
	High	Assessment if information security risk management in REC relevant areas	N/A	Standard External Assessment for API

ADDITION OF DATA ITEMS TO THE HOUSING ASSOCIATION CATEGORY TO SUPPORT RADIO TELESWITCH SWITCH OFF

1 BACKGROUND

The Code Manager has been approached by several Housing Associations who wish to support their tenants in identifying whether an RTS meter is present.

2 THE ROLE OF THE REC PAB

The REC PAB determine access requests in accordance with the Code Manager's recommendation because the PAB are responsible for specifying REC Party, Non-Party REC Service User and REC Service Provider security and data protection requirements under the REC.

One key area for consideration is whether the appropriate process has been followed, for example some changes require additional information security analysis, whereas others might require consultation with industry participants

3 JUSTIFICATION FOR USE CASE

If Housing Associations have the correct data and tools to identify whether an RTS meter is present, they can advise their tenants to get a new meter installed and ensure they are not detrimentally affected by an increase in electricity costs at RTS switch off.

4 DATA ITEMS

Data Item	Purpose	Classification (Future, subject to change based on implementation of R0148)
Current GSP Group	To understand if there is an IDNO and which areas they operate in.	Always Open
Current Supplier	To understand who to contact to replace the meter.	Always Open
Energisation Status	To understand if the meter point is energised.	Always Open
Meter Operator	To understand the agents involved in the meter replacement.	Always Open
Meter Timeswitch Class	To understand the metering on site – for example related MPANs or dumb prepayment meters.	Always Open
Profile Class	To understand if the meter point is billed as domestic or non-domestic.	Always Open
STD Settlement Config	To understand the metering configuration of the meter point which helps indicate whether a RTS meter is likely to be present. This can be used when using the tables published in Market Domain Data (MDD). There are specific Standard Settlement Configurations (SSC) that can indicate RTS meters.	Always Open

Relationship Status Indicator	This will confirm if the site has a related MPAN.	Always Open

5 DATA PROTECTION, INFORMATION SECURITY AND ANY SPECIFIC CONSIDERATIONS

A Data Item Condition has been incorporated into the Electricity Data Access Matrix to ensure that Data Item access is revoked once the use case is no longer relevant.

DC04 Housing Associations – Access will be revoked by 30 January 2026 following the Radio Teleswitch switch off.

The below table has been completed in line with the Service User Categorisation and Assessment Document and sets out that currently a Housing Association will not undergo an ISDP for a report, for the GUI, a medium level (Verification Assessment) is required and for an API, a high level (Standard Assessment) is required. The Code Manager does not propose any change to these requirements as part of this request.

		Description	Current	Proposed
ISDP Level	Low	Basic information only	No External Assessment	No External Assessment for reports.
	Medium	Assessment relevant security accreditation (cyber essentials +)	Verification External Assessment for GUI	Verification External Assessment for GUI
	High	Assessment if information security risk management in REC relevant areas	Standard External Assessment for API	Standard External Assessment for API

6 NEXT STEPS

The Code Manager will publish a 10-working day consultation on 10 January 2024 to 24 January 2024. If the consultation responses return no concerns that would require the Code Manager to revisit the request, the Code Manager will implement changes to the REC documentation on 31 January 2024.

7 PAB ACTIONS

PAB Members are invited to take the following actions:

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- **APPROVE** the Code Manager's proposed alterations to Appendix 1 of the Data Access Matrix;
- **APPROVE** the Code Manager's proposed alterations to the Service User Categorisation and Assessment Document;
- **APPROVE** the Code Manager's implementation date of these changes for 31 January 2025.