RETAIL ENERGY CODE

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ASSURANCE DEEP DIVE

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FOR DISCUSSION	As a face-to-face session we intend on further exploring our assurance deep dive. To help PAB members prepare we have set out our approach. We will facilitate a discussion, using the previous assurance deep dive paper as a basis. This will be structured around Strengths, Opportunities, Aspirations, and Results (SOAR) analysis. The discussion aims to delve into the SOAR elements related to the following key areas: • Market Entry and Maintenance of Qualification (MEMOQ) • Metering Accreditation • Party Assurance • Service Provider Assurance • Contributing Elements: • Stakeholder Engagement (Helpdesk & Portal) • Integration with the Change Process The discussion at the Performance Assurance Board meeting will interactively explore how the assurance framework, through its strengths and opportunities, can effectively support the achievement of the REC objectives. The PAB's active participation in discussing the SOAR analysis will be instrumental in refining the assurance framework and ensuring its alignment with strategic objectives.
APPENDIX	Appendix A RECPAB_24_1217_XX Example of discussion Appendix B RECPAB_24_1126_FORINFO_01 - Performance Assurance Operational Update