RETAIL ENERGY CODE

This document is classified as **WHITE**.
Information is for public, unrestricted dissemination, and publication.

REFERENCE	**RECPAB_25_0128_02**
STATUS	**FOR DECISION**
PAGES	**10**

DATA ACCESS REQUESTS

CREATION OF A NEW CATEGORY FOR CHARITIES SUPPORTING DOMESTIC CONSUMERS ON THE ELECTRICITY DATA ACCESS MATRIX

CREATION OF A NEW CATEGORY FOR PROPERTY OWNER (EXCLUDING SOCIAL HOUSING) ON THE ELECTRICITY DATA ACCESS MATRIX

ADDITION OF DATA ITEMS TO THE THIRD-PARTY SERVICE PROVIDER NON-SWITCHING CATEGORY

ADDITION OF DATA ITEMS TO THE SERVICE PROVIDER TO LOCAL AUTHORITIES OR HOUSING ASSOCIATIONS CATEGORY IN THE GAS DATA ACCESS MATRIX

AUTHORED BY ELISE HANDY – OPERATIONAL ACCOUNT MANAGER

REVIEWED BY LORNA MALLON – REGULATORY SPECIALIST

FOR DECISION	PAB Members are invited to take the following actions: • **APPROVE** the Code Manager's proposed alterations to the Electricity Data Access Matrix; • **APPROVE** the Code Manager's proposed alterations to the Gas Data Access Matrix; • **APPROVE** the Code Manager's proposed alterations to Appendix 1 of the Data Access Matrix; • **APPROVE** the Code Manager's proposed alterations to the Service User Categorisation and Assessment Document; • **APPROVE** the Code Manager's implementation date of these changes for 28 February 2025.
APPENDICES	Draft Electricity Data Access Matrix Draft Gas Data Access Matrix Draft Appendix 1 Draft Service User Categorisation and Assessment Document

1 THE ROLE OF THE REC PAB

The REC PAB determine access requests in accordance with the Code Manager's recommendation because the PAB are responsible for specifying REC Party, Non-Party REC Service User and REC Service Provider security and data protection requirements under the REC.

One key area for consideration is whether the appropriate process has been followed, for example some changes require additional information security analysis, whereas others might require consultation with industry participants.

CREATION OF A NEW CATEGORY OF CHARITIES SUPPORTING DOMESTIC CONSUMERS ON THE ELECTRICITY DATA ACCESS MATRIX

1 BACKGROUND

The Fuel Bank Foundation provides crisis support to households with a prepayment meter who are facing the prospect of living without heat, light, and power as they are unable to top up the meter. Consumers would approach the Fuel Bank Foundation for support and the Fuel Bank Foundation would then need to validate the information provided by the Consumer prior to providing Fuel vouchers. It works with a network of partners across the UK, but only a few core Fuel Bank staff will have access to this data.

2 JUSTIFICATION FOR USE CASE

The Fuel Bank Foundation exclusively works with prepayment Consumers therefore information which may help determine a prepayment meter and confirm details of supply is requested. The Foundation only works with Consumers who have approached them so will rely on Consumer consent to access the data.

Whilst both electricity and gas data was requested, there is currently no bespoke technical solution available in gas.

3 DATA ITEMS

Data Item	Purpose	Classification (Future, subject to change based on implementation of R0148)
Address lines (1 – 9) (DC03)	To be used as an input parameter.	Personal
Postcode (DC03)	To be used as an input parameter.	Personal
Meter Type (DC03)	To understand if there may be a prepayment meter present.	Always Open
Meter Serial Number (DC03)	To ensure that the meter details align with the details provided by the Consumer.	Conditionally Open

MPAN Core (DC03)	To ensure that the meter point details align with the details provided by the Consumer.	Personal
Current Supplier (DC03)	To help the Consumer understand who their Supplier is if this is not known.	Always Open
Supplier Name	To help the Consumer understand who their Supplier is if this is not known.	Always Open
IHD Install Status	To understand if a smart meter is present.	Always Open
DCC Service Flag	To understand if a smart meter is present.	Always Open
Distributor MPID (DC03)	Some Distributors provide funding to Fuel Bank but these can only be used in the areas they service.	Always Open
Distributor Name	Some Distributors provide funding to Fuel Bank but these can only be used in the areas they service.	Always Open

4 DATA PROTECTION, INFORMATION SECURITY AND ANY SPECIFIC CONSIDERATIONS

Category Condition (CC11) has been incorporated into the Electricity Data Access Matrix to ensure that Consumer consent is obtained prior to accessing data.

The Category Condition or link to DAM which contains the Category Condition, is included within the Access Agreement which binds the Enquiry Service User to gain Consumer consent to access this data.

The below table has been completed in line with the Service User Categorisation and Assessment Document and sets out that this is a new Category so there are no current ISDP requirements. The Code Manager proposes that if a report is the method of data consumption, no ISDP is required, for the GUI, a medium level (Verification Assessment) is required and for an API, a high level (Standard Assessment) is required.

		Description	Current	Proposed
ISDP Level	Low	Basic information only	N/A	No External Assessment
	Medium	Assessment relevant security accreditation (cyber essentials +)	N/A	Verification External Assessment for GUI
	High	Assessment if information security risk management in REC relevant areas	N/A	Standard External Assessment for API

RETAIL ENERGY CODE

CREATION OF A NEW CATEGORY OF PROPERTY OWNER ON THE ELECTRICITY DATA ACCESS MATRIX

1 BACKGROUND

Property owners require an understanding of the equipment installed in each of the properties they own. This will assist in portfolio management and Environmental, Social and Governance (ESG) Reporting including Net Zero targets. This category is for property owners, developers and/or landlords but does not include social housing.

2 JUSTIFICATION FOR USE CASE

Derwent London is a specialist property regenerator and investor focussed on curating sustainable and low carbon properties mostly within Central London. It has strong Net Zero targets and ESG Reporting commitments which encompass all its managed (Derwent London is the bill payer) and un-managed (Derwent London is not the bill payer) properties. Where properties are un-managed, Derwent London requires metering equipment information to link with other data sources. This metering information provides the required information to feed into each reporting cycle. All un-managed properties are under Letters of Authority (LoA) to prove Consumer consent.

3 DATA ITEMS

Data Item	Purpose	Classification (Future, subject to change based on implementation of R0148)
Address Line (1 – 9)	To use as the search criteria for their properties.	Personal
Postcode	To use as the search criteria for their properties.	Personal
MPAN Core	To be used as a link to other data sources for information to be input into their reporting.	Personal
Meter Serial Number	To be used as a link to other data sources for information to be input into their reporting.	Always Open
Meter Install Date	To ensure the Property Owner has an understanding of when meters have been exchanged or removed so that if required, can be re-instated or confirmed as re-instated on tenant exchange or end of renovation.	Always Open
Meter Removal Date	To ensure the Property Owner has an understanding of when meters have been exchanged or removed so that if required, can be re-instated or confirmed as re-instated on tenant exchange or end of renovation.	Always Open

4 DATA PROTECTION, INFORMATION SECURITY AND ANY SPECIFIC CONSIDERATIONS

Category Condition (CC08) has been incorporated into the Electricity Data Access Matrix to ensure Data Item access is dependent on Consumer consent for un-managed properties.

The Category Condition or link to DAM which contains the Category Condition, is included within the Access Agreement which binds the Enquiry Service User to gain Consumer consent to access this data.

The below table has been completed in line with the Service User Categorisation and Assessment Document and sets out that this is a new Category so there are no current ISDP requirements. The Code Manager proposes that if a report or GUI is the method of data consumption, no ISDP is required and for an API, a high level (Standard Assessment) is required.

		Description	Current	Proposed
ISDP Level	Low	Basic information only	N/A	No External Assessment for reports No External Assessment for GUI
	High	Assessment if information security risk management in REC relevant areas	N/A	Standard External Assessment for API

RETAIL ENERGY CODE

ADDITION OF DATA ITEMS TO THE THIRD-PARTY SERVICE PROVIDER (NON-SWITCHING) CATEGORY

1 BACKGROUND

Two use cases for access have been applied for where the Code Manager has allocated it to the Third-Party Service Provider (Non-Switching) category. This category includes organisations who provide services to a Consumer or end-user for activities that do not include Switching. The first is a small energy consultancy providing bill management services to domestic only premises. The other is for organisations providing low carbon technology, renewable energy and generation installations who need to register equipment with Distribution Networks.

2 JUSTIFICATION FOR USE CASE

The provision of the below data items will allow organisations to support domestic and non-domestic Consumers in managing their energy use or investing in renewable generation and low carbon technologies.

3 DATA ITEMS

Data Item	Purpose	Classification (Future, subject to change based on implementation of R0148)
Postcode (DC03)	To use as a search parameter if MPAN is unknown.	Personal
Domestic Consumer Indicator	To understand whether the Consumer is domestic (the user only works with domestic Consumers).	Always Open
IHD Install Status (DC03)	To understand if the Consumer has a smart meter.	Always Open
Meter Serial Number	To understand if the meter has been removed, and whether this was a valid exchange.	Conditionally Open
STD Settlement Config (DC03)	To understand which times of day are best for the Consumer to switch load.	Always Open
MPAN Relationship - Primary MPAN (DC03)	To understand if the site is twin MPAN for heating loads.	Personal
MPAN Relationship - Secondary MPAN (DC03)	To understand if the site is twin MPAN for heating loads.	Personal
Distributor Name	To confirm which DNO the connection application needs to be sent to.	Always Open
Distributor MPID	To confirm which DNO the connection application needs to be sent to.	Always Open

4 DATA PROTECTION, INFORMATION SECURITY AND ANY SPECIFIC CONSIDERATIONS

Category Condition (CC10) has been incorporated into the Electricity Data Access Matrix to ensure that Consumer consent is obtained prior to accessing data.

The Category Condition or link to DAM which contains the Category Condition, is included within the Access Agreement which binds the Enquiry Service User to gain Consumer consent to access this data.

		Description	Current	Proposed
ISDP Level	Low	Basic information only	No External Assessment for bespoke reports	No External Assessment for bespoke reports
	Medium	Assessment relevant security accreditation (cyber essentials +)	Verification External Assessment for GUI	Verification External Assessment for GUI
	High	Assessment if information security risk management in REC relevant areas	Standard External Assessment for API	Standard External Assessment for API

RETAIL ENERGY CODE

ADDITION OF DATA ITEMS TO THE SERVICE PROVIDER TO LOCAL AUTHORITIES OR HOUSING ASSOCIATIONS CATEGORY IN THE GAS DATA ACCESS MATRIX

1 BACKGROUND

Tenants Save Money provides a void energy service to Local Authorities and Housing Associations across the UK where it facilitates the end-to-end process of working with industry Parties to reinstate supplies so that properties can be re-tenanted. They play a vital role for social landlords to restore power for both gas and electricity for domestic properties including fixing energy related issues, debt removal and meter exchanges. This category has already been approved within the Gas Data Access Matrix and this request seeks to add additional data items.

2 JUSTIFICATION FOR USE CASE

Tenants Save Money are contracted to work with Suppliers and facilitate the process of fixing, restoring and repairing domestic electricity and gas meters allowing Local Authorities and Housing Associations to rehome vulnerable tenants and the homeless more quickly. Their team speak daily with Energy Suppliers to restore power, remove historical debts, or reset prepayment meters so new tenants are not paying back debts that are not theirs. They have contracts with energy partners such as OVO energy and British Gas and have already been approved to gain access to EES for the same purpose.

3 DATA ITEMS

Data Type	Data Item	Purpose	Classification (Future, subject to change based on implementation of R0148)
Meter Asset Data	Meter Serial Number	This will be cross-referenced with the meter at the property or billing information.	Conditionally Open
Supply Meter Point Information	Address	To be used as an input parameter.	Personal
Supply Meter Point Information	Postcode	To be used as an input parameter.	Personal
Supply Meter Point Information	Current Supplier Short Code (or where displayed as the Name, the Current Supplier Organisation Name)	To identify the current Supplier. Properties may have been empty for a while, so it isn't always clear who the current Supplier is.	Conditionally Open

Supply Meter Point Information	Previous Supplier Short Code (or where displayed as the Name, the Previous Supplier Organisation Name)	To identify the previous Supplier if there is no current Supplier.	Conditionally Open
Supply Meter Point Information	Previous Supplier EFD	To understand the date in which the previous Supplier became effective.	Conditionally Open
Supply Meter Point Information	Previous Supplier ETD	To understand the date in which the previous Supplier ceased being effective.	Conditionally Open
Supply Meter Point Information	MPRN	To uniquely identify the Supply Meter Point.	Personal
Supply Meter Point Information	SMP Status	To confirm if the Supply Meter Point is capable of flowing gas (e.g. Live).	Always Open
Supply Meter Point Information	SMP Status Effective Date	To understand when the Supply Meter Point Status entered into its current status.	Always Open
Meter Asset Data	Meter Mechanism	To identify is the meter is smart/non-smart or prepayment or credit.	Conditionally Open
Meter Asset Data	Asset Effective Date (where Asset Removed, Asset Removal Date)	To understand when the meter entered into its current status.	Always Open
Meter Asset Data	Device Status	To confirm the current status of the meter and understand if there are any issues with the asset.	Always Open

4 DATA PROTECTION, INFORMATION SECURITY AND ANY SPECIFIC CONSIDERATIONS

Category Condition (CC16) is already in the Gas Data Access Matrix detailing that data item access is limited to areas where there is a valid relationship and reason for access.

		Description	Current	Proposed
ISDP Level	Low	Basic information only	No External Assessment for bespoke reports	No External Assessment for bespoke reports
	Medium	Assessment relevant security accreditation	Verification External	Verification External Assessment for GUI

		(cyber essentials +)	Assessment for GUI	
	High	Assessment if information security risk management in REC relevant areas	Standard External Assessment for API	Standard External Assessment for API

1 NEXT STEPS

The Code Manager will publish a 10-working day consultation on 31 January 2025 to 14 February 2025. If the consultation responses return no concerns that would require the Code Manager to revisit the request, the Code Manager will implement changes to the REC documentation on 28 February 2025.

2 PAB ACTIONS

PAB Members are invited to take the following actions:

- **APPROVE** the Code Manager's proposed alterations to the Electricity Data Access Matrix;
- **APPROVE** the Code Manager's proposed alterations to the Gas Data Access Matrix;
- **APPROVE** the Code Manager's proposed alterations to Appendix 1 of the Data Access Matrix;
- **APPROVE** the Code Manager's proposed alterations to the Service User Categorisation and Assessment Document;
- **APPROVE** the Code Manager's implementation date of these changes for 28 February 2025.