RETAIL ENERGY CODE

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REFERENCE	**RECPAB_25_0325**
STATUS	**FOR INFORMATION**

REC PERFORMANCE ASSURANCE BOARD

ACTION LOG

ACTION REF	ACTION	OWNER(S)	TARGET DATE	STATUS
RECPAB_24_1029_02	RECCo to seek legal guidance to clarify and reiterate the provisions within the Code for Parties and Service Providers to cooperate with the Code Manager and PAB in any assurance activities.	Jon Dixon, RECCo	17 December 2024	RECCo continue to work with their lawyers to define the Code provisions, including requesting written confirmation from the Information Commissioner's Office that the reporting expectations for Performance Assurance are proportionate and within the remit of the role.

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RECPAB_24_1217_05	PAB Chair to seek legal view on how REC PAB can consider cross-code performance to enable coordinated action amongst Code Bodies against an underperforming Party.	Jon Dixon, RECCo	Deferred to 25 February 2025	The PAB Chair has discussed internally at RECCo, sought legal input and held wider discussions on this topic. There are existing provisions regarding communication of event of default, and the ability for the REC PAB Chair to share PAB papers at their discretion. Proposals will be brought forward which may take the form of changes to the REC and the Performance Assurance Schedule, or changes to PAB Procedures. The PAB Chair to share this with Beth Procter (Senior Performance Assurance Manager at SECCo); Simon Waltho (Performance Assurance Manager at Elexon) and Anne Jackson (UNC PAFA Representative).
RECPAB_24_0924_02	RECCo to propose a mechanism to the PAB make technical changes that do not impact multiple REC Service Users so that minor changes and data requests can be resolved rapidly, similar to the error rectification processes that exist under the BSC, UNC and other market codes such as in water.	Mark Loveday, RECCo	Deferred to 25 February 2025	We are now looking to understand potential hand-offs with the CRS Registration Project and looking at the areas identified, including some which are working well and others with gaps and what we can do about these going forwards. We will need to engage with a number of service providers (starting with DCC), and as such this won't be ready to close for a little while.

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RECPAB_25_0225_02	RECCo representative to present an update on the output from first phase of the CRS Improvement Plan at the April 2025 PAB.	Keith Foster, RECCo	29 April 2025	We have completed the work to identify potential improvement opportunities and prioritise those on the basis of potential benefit and ease of implementation. The high priority opportunities have been consolidated into specific improvement projects in each of the five focus areas (address data quality, change management, engagement and communications, incident management and reporting) and we have started the high-level planning, including drafting project briefs, for each one using joint DCC/RECCo teams. We are on track to complete the planning by the end of March and will then present the consolidated plan, which will include a specific benefits realisation workstream, to Ofgem in early April.
RECPAB_25_0225_03	Change Team member will update PAB on the plans for data access for Third Party Intermediaries following the introduction of Market-wide Half-Hourly Settlement.	Glenn Sheern, Code Manager	25 March 2025	The Code Manager is currently working on what this will look like and should be in a better position to update further in April.
RECPAB_25_0225_04	The PAB Chair will prepare a briefing for PAB on the implications of the Data (Use and Access) Bill on the REC arrangements including Energy Data governed under the REC, once Ofgem's direction on it is clear.	Jon Dixon, RECCo	Deferred to 29 April 2025	The PAB Chair shared some materials within the Collaboration space and will come back to this topic in April's PAB as the Data (Use and Access) Bill is still going through Parliament.

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RECPAB_25_0325_01	Code Manager to review REC PAB Terms of Reference (TOR) to include that REC PAB now has representation from SEC Performance Assurance, and also how PAB can help facilitate cross-code collaboration.	Vaishnavi Sharma (Code Manager) and Jon Dixon (RECCo)	29 April 2025	New Action
RECPAB_25_0325_02	Following the Derogation Applications with regards to sealing pliers, the Code Manager is to manage communication on the below items: • To Parties on the criticality of Change of Ownership and this being communicated proactively to the Code Manager; • Require that Parties request new pliers within the next month (and evidence this), noting the derogation exists until pliers are received; • With the Metering Auditor to ensure they remind meter installers of the importance of early engagement for these types of change; • Reiterate the importance of early Party communication on such cases.	Anton Moden (Performance Assurance Lead)	29 April 2025	New Action
RECPAB_25_0325_03	Code Manager to confirm responsible person at RECCo and DCC to provide an update to PAB on why the operational cost has reduced and the rationale for those decisions.	Anton Moden (Performance Assurance Lead) and Bradley Baker (DCC)	29 April 2025	New Action

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RECPAB_25_0325_04	Code Manager and RECCo to include PAB Members in RECCo's MHHS Upskilling Plan for Operational Readiness.	Vaishnavi Sharma (Performance Assurance Manager)	29 April 2025	New Action
RECPAB_25_0325_05	Code Manager to provide further information on GES performance and PATs applied to drive improvement as part of the Service Deep Dive scheduled for April.	Vaishnavi Sharma (Performance Assurance Manager)	29 April 2025	New Action
RECPAB_25_0325_06	Code Manager to provide a draft version of the Performance Assurance Annual Report to the RECCo Board, and update PAB Members at the April PAB.	Anton Moden (Performance Assurance Lead)	29 April 2025	New Action
RECPAB_25_0325_07	BSC representative to give REC PAB Assurance on how MDD updates are validated by Elexon before passing those onto CSS/REC Code Manager to prevent repeat of issues within REC processes.	Simon Waltho (Performance Assurance Manager at Elexon).	29 April 2025	New Action
RECPAB_25_0325_08	PAB Chair to confirm with PAB Members that they are happy for their details to be shared in order for them to be added to the Competition Act course.	Jon Dixon, RECCo	29 April 2025	New Action
RECPAB_25_0325_09	The Code Manager to reach out to the Ofgem representative to discuss the Party currently under the Specific Condition PAT.	Anton Moden (Performance Assurance Lead)	29 April 2025	New Action