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PAGES	**3**

PERFORMANCE ASSURANCE BOARD OPERATING PLAN UPDATE AND FORWARD LOOK

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FOR INFORMATION	We have consolidated the forward look on the PAB's agenda with the forward look on the Performance Assurance Operating Plan. We intend on using this paper to cover any PAF updates that PAB should be informed of, invited to discuss, or asked to approve so these updates are shared within a public paper to promote transparency and also so that the Party Assurance paper can be focused on Party performance.
FOR DECISION	The Code Manager has produced the REC Performance Assurance Report which focuses on the key Performance Assurance activities, challenges and reflections during the previous period. This report covers the period between 1 September 2023 and 31 March 2025, to align the cycle of the REC Forward Work Plan. The Code Manager invites PAB Members to: • **APPROVE** the report and consider whether all key Performance Assurance activities during the period have been considered.
APPENDICES	• RECPAB_25_0325_10 - REC Performance Assurance Report

1 LOOK AHEAD ON PAOP

The table below outlines the key activities that have been planned for the next three months of the 2025 performance year. These activities are in addition to Monthly Performance Assurance activities such as Market Entry Assessment, Maintenance of Qualification, Monthly risk determinations where all Retail Risks are monitored, Specific topic monitoring on Metering updates and other Associated Operational Processes.

Key:		
		Planned activity
		Planned sub-activity
		Potential activity dependent on performance
	✓	Completed
		Activity on hold

Activity	Mar-25	Apr-25	May-25
A3. Gas meter data reconciliation and associated PATs			
A4. Smart Meter Installation Survey and associated PATs			
A6. Application of quarterly PATs			
A8. Party Annual Rating			
A8.2 Annual Rating – Develop Scoring Criteria			
D2.1b Sprint 3 - Execution	✓		
C2.4 Assessment of the accuracy of reporting: CSS, CSS CA, SO			
C3.1b PAB Deep Dives: Code Manager Operational Update – Change Management			
C2.3 Assessment of the accuracy of reporting: GES			
C5.4 KPI Review for GRDS			
C2.1 Assessment of the accuracy of reporting: REC Code Manager Services (RPS and RTS)	✓		
D2.1d Sprint 3 – Post-sprint Review			
D2.2a Sprint 4 - Planning	✓		
D2.2b Sprint 4 - Execution			
C3.2b REC Service PAB deep dive – GES	✓		
E2. Verification of ETTOS confidentiality (part of Maintenance of Qualification)[1]	✓		
E3. Verification of TDIS Submissions (**On Hold** due to R0173 Send Back and subject to agreement with RECCo)[2]			
F4. Assurance of REC transformation programmes[3]			

[1] Please see RECPAB_25_0325_05 – Qualification for the update.
[2] See RECPAB_25_0325_06 – Party Assurance Paper for the update.
[3] Due to the reduced level of transformation with the CRS transfer declined by Ofgem, and a presentation on transformation controls in February, we do not intend on completing further assurance activity in 2025. Should PAB members require more assurance we invite them to raise this in the meeting.

Activity	Mar-25	Apr-25	May-25
J1. MTD reconciliation for electricity (subject to agreement with RECCo)			
K1. Address Quality Data Cleanse (subject to REC Change and agreement with RECCo)			
M9. REC Service User Categorisation (timelines may change to align with R0148)[4]	✓		
N3. Performance Assurance Engagement Sessions	✓		
G1. Review of REC governance[5]			

2 REC PERFORMANCE ASSURANCE ANNUAL REPORT 2025

Please see RECPAB_25_0325_10 for the REC Performance Assurance Annual Report 2025 (covering the 18 month period between 1 September 2023 and 31 March 2025). This provides a key opportunity for the PAB to communicate with the REC Board, of which it is a part. We have therefore provided a document which expands upon the previously agreed outline. As the PAB meeting is a face to face meeting, we plan on bringing copies of this report to the meeting and turning the pages on the document. PAB members should review this document in advance. If there are specific comments that PAB members have, we welcome these being provided to the Code Manager in advance, particularly errata.

There may be some minor changes to formatting and refresh of graphics between the PAB papers and PAB meeting.

3 UPCOMING MEETINGS

29th April - Performance Assurance Board Meeting (Online) 10:00-14:30

27th May - Performance Assurance Board Meeting (Online) 10:00-14:30

24th June - Performance Assurance Board Meeting (In-person) 10:30-15:00

[4] Please see RECPAB_25_0325_05 – Qualification for the update.

[5] We have completed initial work in this area and intend to update the PAB further in April 2025.