RETAIL ENERGY CODE

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PERFORMANCE ASSURANCE BOARD OPERATING PLAN UPDATE AND FORWARD LOOK

BY TANYA MASON-HAWES – PERFORMANCE ASSURANCE INDUSTRY ENGAGEMENT LEAD, REC CODE MANAGER
REVIEWED BY ANTON MODEN AND WALTER CARLTON - PERFORMANCE ASSURANCE LEAD, REC CODE MANAGER

FOR INFORMATION 	We have consolidated the forward look on the PAB's agenda with the forward look on the Performance Assurance Operating Plan. We intend on using this paper to cover any PAF updates that PAB should be informed of, invited to discuss, or asked to approve so these updates are shared within a public paper to promote transparency and also so that the Party Assurance paper can be focused on Party performance.

1 LOOK AHEAD ON PAOP

The table below outlines the key activities that have been planned for the next three months of the 2025 performance year. These activities are in addition to Monthly Performance Assurance activities such as Market Entry Assessment, Maintenance of Qualification, Monthly risk determinations where all Retail Risks are monitored, Specific topic monitoring on Metering updates and other Associated Operational Processes.

Key:		
		Planned activity
		Planned sub-activity
		Potential activity dependent on performance
	✓	Completed
		Activity on hold

Activity	May-25	Jun-25	Jul-25
A3. Gas meter data reconciliation and associated PATs	✓		
A4. Smart Meter Installation Survey and associated PATs	✓		
A8. Party Annual Rating	✓		
A8.2 Annual Rating – Develop Scoring Criteria	✓		
A8.3a Annual Rating – Publish draft rating			
A8.3b Annual Rating – Query window			
C2.2 Assessment of the accuracy of reporting: EES (post MHHS transition start)			
C2.3 Assessment of the accuracy of reporting: GES[1]	✓		
C2.4 Assessment of the accuracy of reporting: CSS, CSS CA, SO			
C3.1b PAB Deep Dives: Code Manager Operational Update – Change Management	✓		
C3.2a REC Service PAB deep dive – EES (Post-MHHS go-live)			
C3.2c REC Service PAB deep dive – CSS, CSS CA, SO			
C5.2 KPI Review for Code Manager Technical Services			
C6. CRS Performance Charge	✓		
D1. Data Cleanse report publication (peer comparison)	✓		
D2.2b Sprint 4 - Execution	✓		

[1] Please see RECPAB_25_2527_FORINFO01 - Service Provider Assurance Update

E1.4 TDIS – Analyse final submission for the reporting year			
E3. Verification of TDIS Submissions (subject to agreement with RECCo)[2]			
F4. Assurance of REC transformation programmes			
J1. MTD reconciliation for electricity (subject to agreement with RECCo)	✓		
K1. Address Quality Data Cleanse (subject to REC Change and agreement with RECCo)			
M4. Performance Assurance: PAB Procedures			
N3. Performance Assurance Engagement Sessions			

[2] Please refer to the March PAB Papers for the recent update