RETAIL ENERGY CODE

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PERFORMANCE ASSURANCE BOARD (PAB) HEADLINE REPORT

Date: 24/06/2025
In Person

This Headline Report provides a summary of the matters discussed, and a record of the decisions made by PAB Members at the PAB meeting on 24 June 2025.

1 APPROVAL OF PREVIOUS MINUTES AND REVIEW OF ACTION LOG

The PAB unanimously **APPROVED** the actions and draft minutes from the PAB meeting held on 27 May 2025. PAB Members reviewed the open and overdue actions.

2 PARTY ANNUAL RATING

The Code Manager presented an update to PAB following the Annual Rating consultation, outlining the findings from the consultation and the progress to date following the timeline that the Code Manager is working to develop the Annual Rating to. The paper presented PAB Members with a number of key decisions to take.

PAB Members:

- **APPROVED** implementing non-domestic specific theft rating scales;
- **APPROVED** the continuing use of a single rating;
- **APPROVED** the annual rating criteria as set out in the consultation (subject to any decisions on energy theft).

3 DCC SECURITY REQUIREMENT REVIEW

The Code Manager provided PAB with an update regarding the DCC Security Requirement Review further to the paper presented to a meeting of PAB in February where the Code Manager carried out an assessment of the CSS adherence to the security requirement in the Service Definition document. The paper updated PAB on the collaborative working between DCC and the Code Manager to explore different options available to the DCC in relation to security assurance.

PAB Members:

- **APPROVED** the DCC's proposal that Tscheme S3A be used as the technique in carrying out the audit of the CSS Certificate Authority on an annual basis, and the raising of an associated change.

4 UPDATE ON DNO OPERATIONAL DISPUTE

The PAB Chair updated the PAB on the DNO dispute resolution, confirming that the DNO accepted the outcome of the extraordinary PAB meeting on 16 June. The letter from the DNO dated 24 June noted that the number of registered meter points (RMPs) affected was significantly lower (approximately 120 RMPs) than originally thought (over 1,000). The PAB appreciated the DNO's commitment to resolve the

misalignment, looked forward to prompt resolution to minimise any consumer detriment and recognised the need to improve clarity of processes between codes.

NEW ACTION: RECCo and the Code Manager to thank the DNO for their cooperation, and to request timelines be provided within two weeks for the resolution of the mismatches identified to ensure a prompt resolution and minimise any further disruptions.

PAB Members:

- NOTED the update.

5 QUALIFICATION UPDATE

The Code Manager presented an update on Qualification activities including CoMCoP Auditor Escalation in relation to two parties and the MHHS Qualification Approach and Plan in relation to the Balancing and Settlement Code (BSC) and REC.

The Code Manager explained that since the paper was published, one metering provider had resolved all their non-conformances from 86 outstanding to now none remaining. Therefore, it was no longer recommended to the PAB for that metering provider to have their accreditation withdrawn due to their cooperation and significant progress made after receiving notification of escalation.

PAB Members:

- **NOTED** the MHHS Qualification Working Group has endorsed the updates to the Qualification Approach & Plan v4.2 (including Annex 2 v3.1) which will be published after approval from the MHHS Qualification Advisory Group;
- **APPROVED** the withdrawal of the CoMCoP AMI accreditation of L J Hefferman in 15 working days from the PAB meeting**.**

6 PARTY ASSURANCE UPDATE

The Code Manager provided an update on Party Assurance, including information on the specific measures taken to ensure compliance and readiness of Non-Domestic Suppliers for R0155 readiness. Actions were proposed to Suppliers who had not yet submitted their Information Requests for the upcoming change.

PAB Members:

- **APPROVED** the application of PATs as set out in section 4.

7 OPERATING PLAN

The Code Manager updated PAB on the Operating Plan, including housekeeping changes to the PAB Procedures and the update to allow non-Party REC Service Users to submit Derogation and Sandbox applications.

PAB Members:

- **NOTED** the update.

8 DEROGATION APPLICATION

The Code Manager updated PAB on a Derogation Application that was received on 27 May 2025 from British Gas Trading Limited. The Derogation relates to the use of the Theft Assessment Calculators for assessing unrecorded visits and is due to the Party investing in Android field tablets which do not currently support the REC Theft Assessment Calculators.

PAB Members:

- **APPROVED** the Derogation application for three months and a potential extension, subject to confirmation that there is no undue advantage or disadvantage;
- **APPROVED** that the Derogation should apply for the period granted above, unless a clarifying REC Change is made in advance to remove the need for the Derogation;
- **APPROVED** that RECCo provide an update to the PAB within six months of the intended actions to update the Theft Calculator, so that British Gas can be provided good time to prepare prior to the end of the Derogation;
- **APPROVED** that an issue be raised to consider the alignment and requirements of the aforementioned REC Clauses, as well as the form of the Calculator and any assurance required if a request is made to the Code Manager to use an alternative estimation method.

9 DATA ACCESS REQUESTS

The PAB were presented with a paper from the Code Manager seeking the addition of Independent Connection Providers (ICPs), who work on behalf of the Distribution Network Operations (DNOs) and Independent Distribution Network Operations (IDNOs), to the Electricity Data Access Matrix and the necessary alterations of associated documents.

PAB Members:

- **APPROVED** the Code Manager's proposed alterations to the Electricity Data Access matrix;
- **APPROVED** the Code Manager's proposed alterations to Appendix 1;
- **APPROVED** the Code Manager's proposed alterations to the Service user Categorisation and Assessment Document; and
- **APPROVED** the Code Manager's implementation date of these changes for 26 July 2025.

10 INTERACTIVE SESSION 2025/26

The Code Manager held an interactive session for PAB Members to gain their views on the 2025/26 Performance Assurance strategic priorities, including the approach for engagement into the planning process. The results of the interactive session, as well as the upcoming Performance Assurance webinar and survey will be shared with the PAB at the next monthly meeting.

11 AOB

RECCo provided an update on the background to RO207 (Import/Export MOA Charging Clarification change) and on the progress made since Ofgem sent the modification proposal back for further work.

PAB Members:

- **NOTED** the updates.

12 NEXT MEETING DATE

The next meeting of the PAB will be held online on 29 July 2025.