RETAIL ENERGY CODE

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REFERENCE	**RECPAB_25_0729**
STATUS	**FOR INFORMATION**

REC PERFORMANCE ASSURANCE BOARD

ACTION LOG

ACTION REF	ACTION	OWNER(S)	TARGET DATE	STATUS
RECPAB_24_1029_02	RECCo to seek legal guidance to clarify and reiterate the provisions within the Code for Parties and Service Providers to cooperate with the Code Manager and PAB in any assurance activities.	Jon Dixon, RECCo	17 December 2024, revised to target completion date of 1 April 2026	The PAB Chair has shared a revised draft of the Performance Assurance Schedules with the REC Change Team and expects it to be brought to the PAB meeting in August 2025 as the responsible committee. When available, the PAB Secretary is to upload a copy of the revised draft to the collaboration space for PAB members to review and feedback on. The PAB Chair is to share the proposed draft wording with representatives from other Codes. This applies to both this action and RECPAB_24_1217_05 below.

ACTION REF	ACTION	OWNER(S)	TARGET DATE	STATUS
RECPAB_24_1217_05	PAB Chair to seek legal view on how REC PAB can consider cross-code performance to enable coordinated action amongst Code Bodies against an underperforming Party.	Jon Dixon, RECCo	Deferred to 25 February 2025	Update as per the above action RECPAB_24_1029_02.
RECPAB_24_0924_02	RECCo to propose a mechanism to the PAB make technical changes that do not impact multiple REC Service Users so that minor changes and data requests can be resolved rapidly, similar to the error rectification processes that exist under the BSC, UNC and other market codes such as in water.	Mark Loveday, RECCo	Deferred to 26 August 2025	RECCo is working with the Code Manager to produce and manage a process to enable data quality issues to be flagged, investigated, and tracked to resolution. This work is currently ongoing, and a further update is expected to come within a couple of months.

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RECPAB_25_0429_01	Implications of the Data (Use and Access) Bill on the REC arrangements including Energy Data governed under the REC: • The PAB Chair will prepare a briefing for PAB once the Bill has been passed through Parliament and Ofgem's direction is clear. • An action was given by the Department for Energy Security & Net Zero (DESNZ) from the Smart and Secure Electricity System (SSES) programme as RECCo have been asked to be governance vehicle for tariff interoperability (which was included in the RECCo Forward Work Plan). The PAB Chair will provide an update on the project and the extent to which the legislation will underpin it.	Jon Dixon, RECCo	27 May 2025, deferred to 26 August 2025	This is now the Data Use and Access Act 2025 (DUAA) as of 19 June 2025. Further work is required to identify the implications of the final legal text and its impact on consumer consent projects and data access approaches. RECCo may also need to implement a consumer complaints process. The PAB Chair to share the guidance with PAB members as an interim action. The PAB Chair to investigate if revised GDPR training will cover the DUAA or if a separate session needs to be arranged for PAB members.
RECPAB_25_0429_03	RECCo and DCC to provide an update on the current position with regards to incentivisation for DCC, following discussions with Ofgem.	Mollie DeCamp, (RECCo) and Bilal Ali (DCC)	27 May 2025, deferred to 26 August 2025	Mollie (RECCo) and Bilal (DCC) have advised the Code Manager that a response from Ofgem is still pending, and as such a further update has been deferred to 26 August 2025.
RECPAB_25_0729_03A	REC Change Team to clarify how updates on I0200 are shared with REC Parties.	REC Change Team	26 August 2025	New Action
RECPAB_25_0729_03B	REC Change Team to explore how the set up of governance arrangements to set data quality targets can be expedited.	REC Change Team	26 August 2025	New action

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RECPAB_25_0729_03C	DCC to provide an update to PAB when the CRS Improvement Plan is re-baselined, and then provide quarterly updates to PAB.	Bilal Ali (DCC)	26 August 2025	New Action
RECPAB_25_0729_04	RECCo to provide an update to PAB on the medium-term and long-term plans to tackle persistent performance issues related to GES architecture complexities, including the impact of project Trident.	Andreas Alvarez and Marcus Dunkerley (RECCo)	28 October 2025.	New Action
RECPAB_25_0729_05	The Code Manager to reflect Supplier representative feedback on the options being considered within the Service Provider Impact Assessment response to I0180 which will be shared with the REC Change Team.	Vaishnavi Campbell-Sharma (Performance Assurance Manager) and Anton Moden (Performance Assurance Lead)	26 August 2025	New Action
RECPAB_25_0729_10	The Code Manager to add intended outcome/benefit within the PAOP 2025-26 and link to the REC Board recommendations from the annual report.	Vaishnavi Campbell-Sharma (Performance Assurance Manager)	26 August 2025	New Action
RECPAB_25_0729_12	The Code Manager to implement increased communications for Parties rated ‘Severe Weaknesses’ in the Annual Rating 2025-26.	Anton Moden (Performance Assurance Lead)	26 August 2025	New Action