RETAIL ENERGY CODE

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REFERENCE	**RECPAB_25_0826**
STATUS	**FOR INFORMATION**

REC PERFORMANCE ASSURANCE BOARD

ACTION LOG

ACTION REF	ACTION	OWNER(S)	TARGET DATE	STATUS
RECPAB_24_1029_02	RECCo to seek legal guidance to clarify and reiterate the provisions within the Code for Parties and Service Providers to cooperate with the Code Manager and PAB in any assurance activities.	Jon Dixon, RECCo	17 December 2024, revised to target completion date of 1 April 2026	The PAB Chair explained there had been a lack of progress since the last PAB meeting. The PAB Chair advised the PAB that they would like to meet with the Code Manager, the SECCo Representative and the BSC Representative to discuss the draft approach within the Performance Assurance Schedules so that all Code Bodies align. When complete, the PAB Secretary will upload a copy of the revised draft to the collaboration space for PAB Members to review and feedback on. This applies to both this action and RECPAB_24_1217_05 below.

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RECPAB_24_1217_05	PAB Chair to seek legal view on how REC PAB can consider cross-code performance to enable coordinated action amongst Code Bodies against an underperforming Party.	Jon Dixon, RECCo	Deferred to 25 February 2025	Update as per the above action RECPAB_24_1029_02.
RECPAB_25_0429_01	Implications of the Data (Use and Access) Bill on the REC arrangements including Energy Data governed under the REC: • The PAB Chair will prepare a briefing for PAB once the Bill has been passed through Parliament and Ofgem's direction is clear. • An action was given by the Department for Energy Security & Net Zero (DESNZ) from the Smart and Secure Electricity System (SSES) programme as RECCo have been asked to be governance vehicle for tariff interoperability (which was included in the RECCo Forward Work Plan). The PAB Chair will provide an update on the project and the extent to which the legislation will underpin it.	Jon Dixon, RECCo	27 May 2025, deferred to 30 September 2025	The Data Use and Access Act 2025 (DUAA) has taken effect as of 19 June 2025. Further work is required to identify the implications of the final legal text and its impact on consumer consent projects and data access approaches. RECCo may also need to implement a consumer complaints process. The PAB Chair to post an update paper in the collaboration space for PAB Members as an interim action. The PAB Chair to investigate if revised GDPR training will cover the DUAA or if a separate session needs to be arranged for PAB Members. The PAB Chair will discuss with the incoming Head of Security at RECCo.

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RECPAB_25_0429_03	RECCo and DCC to provide an update on the current position with regards to incentivisation for DCC, following discussions with Ofgem.	Mollie DeCamp, (RECCo) and Bilal Ali (DCC)	27 May 2025, deferred to 30 September 2025	Mollie (RECCo) and Bilal (DCC) have advised the Code Manager that a response from Ofgem is still pending, and as such a further update has been deferred to 30 September 2025.
RECPAB_25_0729_03A	REC Change Team to clarify how updates on I0200 are shared with REC Parties.	Mark Loveday, RECCo	30 September 2025	Update – detail on the approach to this will be provided in a September PAB paper.
RECPAB_25_0729_03B	REC Change Team to explore how the set up of governance arrangements to set data quality targets can be expedited.	Mark Loveday, RECCo	30 September 2025	Update – detail on the approach to this will be provided in a September PAB paper.
RECPAB_25_0729_03C	DCC to provide an update to PAB when the CRS Improvement Plan is re-baselined, and then provide quarterly updates to PAB.	Bilal Ali (DCC)	26 August 2025	Update requested; no response received.
RECPAB_25_0729_04	RECCo to provide an update to PAB on the medium-term and long-term plans to tackle persistent performance issues related to GES architecture complexities, including the impact of project Trident.	Andres Alvarez and Marcus Dunkerley (RECCo)	28 October 2025	Ongoing.
RECPAB_25_0729_12	The Code Manager to implement increased communications for Parties rated ‘Severe Weaknesses’ in the Annual Rating 2025-26.	Anton Moden (Performance Assurance Lead)	26 August 2025	Closed

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CloseRECPAB_25_0826_03	The PAB Chair to review RECCo's responsibility for data held on enquiry services and any potential liability if data accessed via enquiry services proves inaccurate. The review should also assess the level of accuracy, and the robustness of the data held within the enquiry service, as well as how users are informed about respective responsibilities for data held by the enquiry services. This review should also determine whether access agreements require additional indemnities to address these issues.	Jon Dixon, RECCo	30 September 2025	New Action.
RECPAB_25_0826_04	The Code Manager to update the PAB on the impact of the CSS Reporting Issue discussed under agenda item RECPAB_25_0826_04 on any PAB decisions and processes.	Vaishnavi Campbell-Sharma (Performance Assurance Manager)	30 September 2025	New Action.
RECPAB_25_0826_05	The Code Manager to update PAB on the shortlisted log of issues for which the data error resolution process will be used and seek PAB feedback via the REC PAB collaboration space on the REC Portal.	Ollie Bowden and Rosalind Timperley (REC Technical Services)	30 September 2025	New Action.
RECPAB_25_0826_06	The BSC Representative to provide an update to the PAB in September on the MDD update issues impacting switching as detailed in RECPAB_25_0826_07.	Simon Waltho, BSC Representative	30 September 2025	New Action.

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RECPAB_25_0826_07	The SECCo Representative to share insights on DCC's role and separation of responsibilities within the SEC PAB to inform any REC PAB consideration of how DCC might have appropriate representation at the REC PAB.	Beth Proctor, SECCo Representative	25 November 2025	New Action.