RETAIL ENERGY CODE

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REFERENCE	**RECPAB_25_0930**
STATUS	**FOR INFORMATION**

REC PERFORMANCE ASSURANCE BOARD

ACTION LOG

ACTION REF	ACTION	OWNER(S)	TARGET DATE	STATUS
RECPAB_24_1029_02	RECCo to seek legal guidance to clarify and reiterate the provisions within the Code for Parties and Service Providers to cooperate with the Code Manager and PAB in any assurance activities.	Jon Dixon, RECCo	17 December 2024, revised to target completion date of 1 April 2026	The PAB Chair explained that they are putting through a change proposal to address the main elements of the main body. This will be one single change, subject to legal review, to avoid many, smaller changes. The PAB Chair had discussed this with the BSC and SECCo PAB Representatives in terms of cross Code collaboration and will discuss this further with them. When complete, the PAB Secretary will upload a copy of the revised draft to the collaboration space for PAB Members to review and feedback on. This applies to both this action and RECPAB_24_1217_05 below.

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RECPAB_24_1217_05	PAB Chair to seek legal view on how REC PAB can consider cross-code performance to enable coordinated action amongst Code Bodies against an underperforming Party.	Jon Dixon, RECCo	Deferred to 25 February 2025	Update as per the above action RECPAB_24_1029_02.
RECPAB_25_0429_01	Implications of the Data (Use and Access) Bill on the REC arrangements including Energy Data governed under the REC: • The PAB Chair will prepare a briefing for PAB once the Bill has been passed through Parliament and Ofgem's direction is clear. • An action was given by the Department for Energy Security & Net Zero (DESNZ) from the Smart and Secure Electricity System (SSES) programme as RECCo have been asked to be governance vehicle for tariff interoperability (which was included in the RECCo Forward Work Plan). The PAB Chair will provide an update on the project and the extent to which the legislation will underpin it.	Jon Dixon, RECCo	27 May 2025, deferred to 28 October 2025	The Data Use and Access Act 2025 (DUAA) has taken effect as of 19 June 2025. Further work is required to identify the implications of the final legal text and its impact on consumer consent projects and data access approaches. RECCo may also need to implement a consumer complaints process. The PAB Chair noted that RECCo has recently appointed a new Data Manager with who they would like to discuss this. The PAB Chair will update the PAB after discussions with the new Data Manager.
RECPAB_25_0429_03	RECCo and DCC to provide an update on the current position with regards to incentivisation for DCC, following discussions with Ofgem.	Mollie DeCamp, (RECCo) and Bilal Ali (DCC)	27 May 2025, deferred to 28 October 2025	A further update will be provided in a paper in October 2025, which will include a baselined plan and updates on expected benefits that will be reported quarterly [update provided by RECCo].

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RECPAB_25_0729_03C	DCC to provide an update to PAB when the CRS Improvement Plan is re-baselined, and then provide quarterly updates to PAB.	Bilal Ali (DCC)	26 August 2025	The plan will be re-baselined on 1 October 2025 and DCC are happy to share this with PAB.
RECPAB_25_0729_04	RECCo to provide an update to PAB on the medium-term and long-term plans to tackle persistent performance issues related to GES architecture complexities, including the impact of project Trident.	Andres Alvarez and Marcus Dunkerley (RECCo)	28 October 2025	Ongoing.
RECPAB_25_0826_03	The PAB Chair to review RECCo's responsibility for data held on enquiry services and any potential liability if data accessed via enquiry services proves inaccurate. The review should also assess the level of accuracy, and the robustness of the data held within the enquiry service, as well as how users are informed about respective responsibilities for data held by the enquiry services. This review should also determine whether access agreements require additional indemnities to address these issues.	Jon Dixon, RECCo	30 September 2025, deferred to 28 October 2025	The PAB Chair advised that there had been a recent Ofgem consultation on data best practice and the use of six-monthly action plans to continually review progress on data. The PAB Chair noted that RECCo would submit the necessary Code Modifications to cover the proposals contained within the Ofgem consultation.

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RECPAB_25_0826_04	The Code Manager to update the PAB on the impact of the CSS Reporting Issue discussed under agenda item RECPAB_25_0826_04 on any PAB decisions and processes.	Vaishnavi Campbell-Sharma (Performance Assurance Manager)	28 October 2025	The analysis and resolution are still in progress. An update is provided in RECPAB_25_0930_08. Once the resolution date is confirmed and root causes of all discrepancies understood, we will review its impacts on PAB processes and previous decisions. We recommend keeping this action open for another month and the Code Manager will provide an update in October.
RECPAB_25_0826_06	The BSC Representative to provide an update to the PAB in September on the MDD update issues impacting switching as detailed in RECPAB_25_0826_07.	Simon Waltho, BSC Representative	30 September 2025, deferred to 28 October 2025	The BSC Representative advised they had discussed this with the team, who provided further assurances around the effects that have been carried out to try and prevent these updates but that they were unsatisfied with the response. The BSC Representative will provide a further update to the PAB next month.
RECPAB_25_0930_01	The PAB Chair to write to the Supplier Party Representative to inform them of the decisions taken by the PAB and the rationale for these.	Jon Dixon, RECCo	03 October 2025	New Action – status: complete
RECPAB_25_0930_02	The Code Manager to investigate steps that can be taken to further tighten up the communication and administration of the TDIS scheme.	Andrew Waghorn (Performance Assurance Analytics Lead)	25 November 2025	New Action.
RECPAB_25_0930_03	The Code Manager to update the Supplier's Annual Rating to 'Moderate' from 'Severe Weakness'.	Anton Moden (Performance Assurance Lead)	28 October 2025	New Action

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RECPAB_25_0930_04	The Code Manager to inform Ofgem of the PAB's decision on including the number of confirmed thefts that would have been included had the data been submitted in the required form within the published timeline.	Andrew Waghorn (Performance Assurance Analytics Lead)	28 October 2025	New Action
RECPAB_25_0930_05	DCC to confirm whether the session being held on 14 October 2025 will be hybrid.	Bilal Ali, DCC	07 October 2025	New Action
RECPAB_25_0930_06	The Code Manager to review CSS switching data to see whether the Party concerned is an outlier, and if they are, to apply the relevant PATs to check compliance with the Annulments Process.	Anton Moden (Performance Assurance Lead) and Vaishnavi Campbell-Sharma (Performance Assurance Manager)	28 October 2025	New Action
RECPAB_25_0930_07	The PAB Chair to share a draft response to the Ofgem consultation on Unidentified Gas (UIG) with the PAB via the PAB collaboration space to seek views from PAB Members before the submission date of 10 October 2025.	Jon Dixon, RECCo	10 October 2025	New Action
RECPAB_25_0930_08	The Code Manager to reflect on how the PAB could be updated on 'in-flight' Derogations, with a proposed plan to be brought back to a future meeting of the PAB.	Anton Moden (Performance Assurance Lead) and Eve Marriner (OAM)	25 November 2025	New Action