RETAIL ENERGY CODE

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STATUS	**FOR DECISION**
PAGES	**4**

DATA ACCESS REQUESTS

ADDITION OF DATA ITEMS TO THIRD PARTY SERVICE PROVIDER (NON-SWITCHING) CATEGORY

ADDITION OF SMETS SERVICE DESK CATEGORY TO THE DATA ACCESS MATRICES

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FOR DECISION	PAB Members are invited to take the following actions: • **APPROVE** the Code Manager's proposed alterations to the Electricity Data Access Matrix; • **APPROVE** the Code Manager's proposed alterations to the Gas Data Access Matrix; • **APPROVE** the Code Manager's proposed alterations to Appendix 1; • **APPROVE** the Code Manager's proposed alterations to the Service User Categorisation and Assessment Document; and • **APPROVE** the Code Manager's implementation date of these changes for **31 October 2025**.
APPENDICES	• RECPAB_25_0930_10A - Electricity Data Access Matrix v5.2_Draft • RECPAB_25_0930_10B - Gas Data Access Matrix v4.5_Draft • RECPAB_25_0930_10C – Data Access Matrix Appendix 1 v2.0_Draft • RECPAB_25_0930_10D - Service User Categorisation and Assessment Document 6.0_DRAFT

1 THE ROLE OF THE REC PAB

The REC PAB agree access requests in accordance with the Code Manager's recommendation because the PAB are responsible for specifying REC Party, Non-Party REC Service User and REC Service Provider security and data protection requirements under the REC.

One key area for consideration is whether the appropriate process has been followed, for example some changes require additional information security analysis, whereas others might require consultation with industry participants.

ADDITION OF DATA ITEMS TO THIRD PARTY SERVICE PROVIDER (NON-SWITCHING) CATEGORY

1 BACKGROUND AND JUSTIFICATION FOR USE CASE

An organisation under the Third-Party Service Provider (Non-Switching) category supports its clients with their energy needs and this can include refurbishments, new connections and disconnections. The following data items have been requested to support its clients in ensuring MPANs are energised, agents are appointed, and the site is ready for switching following occupation.

The addition of data items to this category is not expected to materially impact the number of users requesting the Enquiry Services or the volume of searches required.

2 ELECTRICITY DATA ITEMS

The request covers the following data items from EES:

Data Item	Purpose	Classification (Future, subject to change based on implementation of R0148)
MPAN Trading Status	To understand whether an MPAN is new, registered, traded or disconnected.	Always Open
Status Date	To understand the date in which the trading status was effective from.	Always Open
RMP State	To understand whether the Registrable Metering Point is created, traded, operational or disconnected.	Always Open
RMP EFD	To understand the date in which the RMP state was effective from.	Always Open
Connection Type	To understand the physical connection of the meter.	Always Open
Connection Type EFD	To understand the date in which the physical connection was valid from.	Always Open
Connection Type ETD	To understand the date in which the physical connection is valid to.	Always Open

Disconnection Date	To understand the date on which the connection point is physically removed from the metering system.	Always Open

3 DATA PROTECTION, INFORMATION SECURITY AND ANY SPECIFIC CONSIDERATIONS

We do not consider the addition of these data fields to result in an increase to security and data protection risks and therefore propose to retain the assurance approach as outlined in the Service User Categorisation and Assessment document.

ADDITION OF SMETS SERVICE DESK CATEGORY TO THE DATA ACCESS MATRICES

1 BACKGROUND AND JUSTIFICATION

The Data Communications Company (DCC) currently has access to both EES and GES for its role as the Switching Service Desk. Staff of the Switching Service Desk are the same individuals of the SMETS Service Desk under the Smart Energy Code (SEC), and these representatives have identified the usefulness of the REC Enquiry Services across both functions.

The SMETS Service Desk supports the following query types:

- Non-communicating smart meters;
- SEC obligations to update central systems;
- Supplier Switching issues related to smart meters;
- Configuration errors;
- Delayed or missing smart meter reads; and
- Firmware and device compatibility.

Current usage by the DCC is manually via the GUI and this new access is not expected to materially increase volumes of searches for either service.

2 CHANGES TO THE GAS AND ELECTRICITY DAMS TO SUPPORT THE ADDITIONAL USE CASE

The Code Manager intends to create a new user category in the Gas and Electricity Data Access Matrices (DAMs) labelled SMETS Service Desk which directly reflects the permissions of the Switching Service Desk. The SMETS Service Desk will also be referenced in Appendix 1 and the Service User Categorisation and Assessment Document.

As it is the same individuals accessing the services, there will not be a new category view created in either the GES or EES. This means that this request does not require any technical changes and is administrative only to enable the additional use case.

The current Access Agreement for the Switching Service Desk will also require an update to include the SMETS Service Desk.

3 DATA PROTECTION, INFORMATION SECURITY AND ANY SPECIFIC CONSIDERATIONS

We do not consider the dual use case for the DCC to result in an increase to security and data protection risks and therefore propose to retain the assurance approach as outlined in the Service User Categorisation and Assessment document.

We would revisit this approach if DCC's role providing the SMETS Service Desk or as a REC Party changed.

4 NEXT STEPS

The Code Manager will publish a 10-working day consultation on 03 October 2025 to 17 October 2025. If the consultation responses return no concerns that would require the Code Manager to revisit the request, the Code Manager will implement changes to the REC documentation on 31 October 2025.

5 PAB ACTIONS

PAB Members are invited to take the following actions:

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- **APPROVE** the Code Manager's proposed alterations to the Gas Data Access Matrix;
- **APPROVE** the Code Manager's proposed alterations to Appendix 1;
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- **APPROVE** the Code Manager's implementation date of these changes for **31 October 2025**.