RETAIL ENERGY CODE

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# REC PERFORMANCE ASSURANCE BOARD
## MEETING AGENDA

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| MEETING | **RECPAB_25_1028** |
| DATE | **28 October 2025** |
| LOCATION | **Online** |

Meeting audio will be recorded for the purpose of ensuring accuracy of meeting minutes.
By participating in the meeting, you accept that your voice will be recorded for this purpose.

| | TITLE | PAPER REF. | TIME | LEAD |
|---|---|---|---|---|
| 01 | **Approval of Previous Minutes and Review of Actions Log**<br>For Decision | • Verbal / Slides | 10:00 | Vaishnavi Campbell-Sharma |
| 02 | **Annual Stakeholder Survey**<br>For Completion | • Slides | 10:10 | Anna Weeks / Jon Dixon |
| 03 | **Service Provider Assurance Update**<br>For Information | • RECPAB_25_1028_03 – Service Provider Assurance Update | 10:20 | Vaishnavi Campbell-Sharma |
| 04 | **RECCo Update on GES (Action: RECPAB_25_0729_04)**<br>For Information | • RECPAB_25_1028_04 – RECCo Update on GES | 10:30 | Andres Alvarez |
| NEW | **RECCo Update on EES Performance Issues** | • RECPAB_25_1028_04A – RECCo Update on EES Performance Issues | 10:45 | Andres Alvarez |
| 05 | **CRS Improvement Plan – Re-baseline Update**<br>For Information | • RECPAB_25_1028_05 – CRS Improvement Plan Re-baseline Update | 11:00 | Bilal Ali |
| 06 | **Robotics Sandbox Update**<br>For Information | • RECPAB_25_1028_06 – Robotics Sandbox Update | 11:15 | Mark Pearce |
| 07 | **Sandbox and Derogation Requests**<br>For Decision | • RECPAB_25_1028_07 – Sandbox Application (EDF)<br>• RECPAB_25_1028_07 – Derogation Application (Next Gen) | 11:30 | Eve Marriner, Carl Dennis, and Kev Duddy |
| **Break 11:45** | | | | |
| 08 | **Party Assurance Update**<br>For Information | • RECPAB_25_1028_08 – Party Assurance Update | 12:00 | Vaishnavi Campbell-Sharma |
| 09 | **CRS Performance Charge Recalculation**<br>For Decision | • RECPAB_25_1028_09 – CRS Performance Charge | 12:15 | Sodiq Lawal |
| 10 | **Data Cleanse Update**<br>For Decision | • RECPAB_25_1028_10 – Data Cleanse Update | 12:25 | Tom Stewart |

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| 11 | **Operating Plan**<br>For Information | • RECPAB_25_1028_11 – Performance Assurance Operating Plan | 12:35 | Vaishnavi Campbell-Sharma |
| **Lunch 12:45** | | | | |
| 12 | **Performance Assurance Framework Update**<br>For Decision | • RECPAB_25_1028_12 – PAF Product Updates<br>• RECPAB_25_1028_12A – Retail Risk Register v5<br>• RECPAB_25_1028_12B – Consolidated Consultation Responses – Risk Register Review<br>• RECPAB_25_1028_12C – PAM&T - Clean<br>• RECPAB_25_1028_12D – PAM&T - Redlined | 13:15 | Vaishnavi Campbell-Sharma |
| 13 | **Escalations and SDEP Deep Dive**<br>For Information | • RECPAB_25_1028_13 – Review of Escalations and SDEP under the REC | 13:25 | Daniel Rodgers |
| NEW | **Update on RECCo Board decision on a Party's appeal** | • Verbal | 13:35 | Jon Dixon |
| 14 | **Any Other Business** | • Verbal | 13:45 | Jon Dixon |

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| **NEXT MEETING** | 25 November 2025 |