RETAIL ENERGY CODE

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NON-CONFIDENTIAL CONSOLIDATED CONSULTATION RESPONSES

C3-140 RETAIL RISK REGISTER V5

On 03 October 2025, the Code Manager issued a consultation to industry to seek feedback on the updates proposed to the Retail Risk Register as part of its annual review.

The purpose of this document is to consolidate the responses and for the Code Manager to answer any questions raised within those responses.

DOCUMENT VERSION	1
RESPONSE TYPE	NON-CONFIDENTIAL
DATE ISSUED	21/10/2025
RESPONSIBLE COMMITTEE	Performance Assurance Board
LEAD ANALYST	Vaishnavi Campbell-Sharma

DATE CONSULTATION ISSUED	03/10/2025
RESPONSE DEADLINE	17/10/2025

Question:	Do you agree with the Code Manager's assessment of Retail Risks?	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
National Grid Electricity Distribution (DNO)	Yes.	Thank you for reviewing the proposed changes and responding to this consultation.

Question:	Are there any areas of the REC (i.e. processes and/or systems) that are not covered by a relevant Retail Risk which you believe should be? If so, what risk would you suggest and how would this benefit consumers and/or other REC stakeholders?	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
National Grid Electricity Distribution (DNO)	There isn't anything we can think of at this time, however that isn't to say that in time to come additions need to be looked at.	Thank you for your response. As risks in the market are dynamic, please contact the Code Manager to flag any emerging risks for consideration.

Question:	Are there other risk areas you consider relevant to the REC that will be affected by initiatives across the wider REC landscape, or across the industry, which we should consider for inclusion in the risk register? If so, what risk would you suggest and how would this benefit consumers and/or other REC stakeholders?	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
National Grid Electricity Distribution (DNO)	No.	Thank you for your response.

Question:	Do you have any additional feedback on the Retail Risk Register which you would like to share with the Code Manager for consideration? Please elaborate.	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
National Grid Electricity Distribution (DNO)	No.	Thank you for your response.