RETAIL ENERGY CODE

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I0265 – THEFT CALCULATOR USAGE AND SUITABILITY ASSESSMENT

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FOR INFORMATION	This paper provides a high-level update on REC Issue I0265 – Theft Calculator Usage and Suitability Assessment and its associated information request. The PAB are asked to NOTE this paper.

1 BACKGROUND

REC Issue I0265 – Theft Calculator Usage and Suitability Assessment has been raised to investigate how widely the existing Theft Assessment Calculators are being used by Parties to assess energy losses due to theft, despite REC Schedules 7 & 8 mandating the usage. There is evidence to suggest inconsistent application across Parties, and whilst there has only been one derogation request, anecdotal feedback indicates that other Parties are also struggling to use the calculator. It is also unclear whether it is consistently applied for Theft Detection Incentive Scheme (TDIS) submissions, or if the current platform is fit for purpose across all operational environments. Gaining a comprehensive understanding of its current usage and effectiveness is crucial to determine if the calculator is delivering its intended purpose efficiently and consistently across the industry.

2 INFORMATION REQUEST

After engaging with the Theft Issues Group (TIG) in July, the Code Manager published an information request to gather input on problems REC Parties encounter when using the Theft Assessment Calculator as well as to support with the solution development stage. Due to the sensitivity of this topic, all responses to the information request are being kept confidential and will not be published.

The information request opened on 26 September 2025 and closed on 07 November 2025.

In total, eight responses were received.

Respondents unanimously acknowledged that the Theft Calculator requires improvement, even if they are currently facing no access issues.

The Code Manager will provide an update at the TIG on 26 November 2025 which will help determine the next steps for the solution development on this Issue and the future of the Theft Calculator.