RETAIL ENERGY CODE

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REFERENCE	RECPAB_26_0324
STATUS	FOR INFORMATION

REC PERFORMANCE ASSURANCE BOARD

ACTION LOG

ACTION REF	ACTION	OWNER(S)	TARGET DATE	STATUS
RECPAB_24_1029_02	RECCo to seek legal guidance to clarify and reiterate the provisions within the Code for Parties and Service Providers to cooperate with the Code Manager and PAB in any assurance activities.	Jon Dixon, RECCo	17 December 2024, revised to target completion date of 1 April 2026	The PAB Chair advised the PAB that, as part of Code Reform, there will be a root and branch review of the REC and its documentation with a revised text to be submitted to Ofgem in due course. This action and RECPAB_24_1217_15 below will be picked up as part of this.
RECPAB_24_1217_05	PAB Chair to seek legal view on how REC PAB can consider cross-code performance to enable coordinated action amongst Code Bodies against an underperforming Party.	Jon Dixon, RECCo	See RECPAB_24_1029_02 above	This has been covered as part of the Better Cross Code Collaboration Deep Dive. The PAB have been clear previously on their support for sharing information with other Code Bodies. This will require a Code Change.

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RECPAB_25_0429_01	Implications of the Data (Use and Access) Bill on the REC arrangements including Energy Data governed under the REC: • The PAB Chair will prepare a briefing for PAB once the Bill has been passed through Parliament and Ofgem's direction is clear. • An action was given by the Department for Energy Security & Net Zero (DESNZ) from the Smart and Secure Electricity System (SSES) programme as RECCo have been asked to be governance vehicle for tariff interoperability (which was included in the RECCo Forward Work Plan). The PAB Chair will provide an update on the project and the extent to which the legislation will underpin it.	Jon Dixon, RECCo	27 May 2025, deferred to 25 November 2025	The PAB Chair has advised that RECCo will be required to draft a complaints process that allows data subjects to raise complaints and which details how those will be dealt with. The quality of data is also a focus, and the PAB Chair previously noted that the PAB Data Cleanse will be impacted by this, with the timing, scale, and priority feeding into these action plans. Regarding Tariff Interoperability, an introduction for the PAB is contained within RECPAB_26_0127_03 with a further paper scheduled for April 2026.
RECPAB_25_1028_06	The PAB Chair to review the principles and processes around approving Sandbox applications and provide an update at the November PAB.	Jon Dixon, RECCo	25 November 2025; deferred to TBC	The PAB Chair reported that the Code Reform Team at Ofgem have advised that there is nothing in the Code Reform remit that requires them to do anything different. The PAB Chair noted that this may need to be looked at cross-Code, and that they would speak with other Codes regarding this.

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RECPAB_26_0127_03	PAB Members to own oversight of the final recommendations from the deep dive on improving Cross-Code collaboration with a view to hold themselves, RECCo and any future REC Service Providers accountable for delivery.	PAB Chair, on behalf of PAB Members	On-going, with next update from RECCo and the Code Manager in May 2026	Ongoing.
RECPAB_26_0224_01	Code Manager to clarify the scope, nature and extent of the assurance required to ensure data is used and passed through the supply chain by Energy Consultants in line with the use case approved by PAB, including how costs are charged and recovered.	Christopher Thompson (Regulatory Senior Consultant)	24 March 2026, deferred to 28 April 2026	Discussions are continuing on the approach here; we anticipate this will be concluded prior to the next PAB. Work has been supported by RECCo and RPA.
RECPAB_26_0224_02	RECCo and DCC to present an update to PAB on Pot 3 of the CSS/ESS Data Misalignment Issue, highlighting the root cause, impacts and actions required for resolution.	Mollie De Camp, RECCo, and Mark Stannard, DCC	Ongoing, with next update from RECCo in May 2026	RECCo provided a verbal update at the March 2026 PAB meeting, noting that they have not yet identified a root cause. Work will continue with both the Code Manager and DCC, and a further update will be provided to the PAB in May 2026.
RECPAB_26_0324_01	The Code Manager to obtain a summary for the PAB of how DCC operational costs have reduced and the supporting rationale from the responsible person at RECCo.	RECCo lead to be identified by Anna Weeks	28 April 2026	New Action.
RECPAB_26_0324_02	The PAB Chair to inform the REC Board that PAB have approved that Smart Metering Services Limited is expelled from the REC.	Jon Dixon, RECCo	28 April 2026	New Action.
RECPAB_26_0324_03	The Code Manager to contact all Parties regarding the on-going Energy Price Shock and to remind them of the support that their Operational Account Manager can provide.	Anton Moden, Performance Assurance Lead	28 April 2026	New Action.

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RECPAB_26_0324_04	The Code Manager to engage with the Supplier and UNC Representatives to understand the nature of the issue and collate evidence before engaging with the IGT to progress resolution of address discrepancies. The Code Manager will also advise DCC of the issue.	Daniel Rodgers, Performance Assurance Manager	28 April 2026	New Action.
RECPAB_26_0324_05	RECCo and the Code Manager to prepare a more detailed paper on the risks associated with the previously approved Sandbox Application and a refined approach to future Sandbox Applications.	Anna Weeks, RECCo, to coordinate with Code Manager Sandbox Team	28 April 2026	New Action.