RETAIL ENERGY CODE

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REFERENCE	**RECPAB_26_0428**
STATUS	**FOR INFORMATION**

REC PERFORMANCE ASSURANCE BOARD

ACTION LOG

ACTION REF	ACTION	OWNER(S)	TARGET DATE	STATUS
RECPAB_24_1029_02	RECCo to seek legal guidance to clarify and reiterate the provisions within the Code for Parties and Service Providers to cooperate with the Code Manager and PAB in any assurance activities.	Jon Dixon, RECCo	17 December 2024, revised to target completion date of 1 April 2026	PAB Chair is meeting with Ofgem at the end of this week (by 1st May) to discuss the consequential changes to Code Reform, and the Ofgem-led process of signing off the changes. There may be some standalone changes as a result of this discussion.
RECPAB_24_1217_05	PAB Chair to seek legal view on how REC PAB can consider cross-code performance to enable coordinated action amongst Code Bodies against an underperforming Party.	Jon Dixon, RECCo	See RECPAB_24_1029_02 above	As above.

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RECPAB_25_0429_01	Implications of the Data (Use and Access) Bill on the REC arrangements including Energy Data governed under the REC: • The PAB Chair will prepare a briefing for PAB once the Bill has been passed through Parliament and Ofgem's direction is clear. • An action was given by the Department for Energy Security & Net Zero (DESNZ) from the Smart and Secure Electricity System (SSES) programme as RECCo have been asked to be governance vehicle for tariff interoperability (which was included in the RECCo Forward Work Plan). The PAB Chair will provide an update on the project and the extent to which the legislation will underpin it.	Jon Dixon, RECCo	27 May 2025, deferred to 25 November 2025	RECCo's Head of Information is developing the complaints process and will confirm once it is ready. PAB will have visibility of this, but the document won't require PAB's approval.
RECPAB_25_1028_06	The PAB Chair to review the principles and processes around approving Sandbox applications and provide an update at the November PAB.	Jon Dixon, RECCo	25 November 2025; deferred to TBC	This is ongoing, but taking longer than expected. Shelley Rouse (Code Manager) met with Ofgem last week (w/c 20th April), the indication is that the approach to regulatory Sandboxes may be revised during the course of 2026 to take a more coordinated approach across Code bodies (REC; SEC; BSC).

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RECPAB_26_0127_03	PAB Members to own oversight of the final recommendations from the deep dive on improving Cross-Code collaboration with a view to hold themselves, RECCo and any future REC Service Providers accountable for delivery.	PAB Chair, on behalf of PAB Members	On-going, with next update from RECCo and the Code Manager in May 2026	This is ongoing, and will be looked at further in May. Harry Jones (SEC representative alternate) is preparing a related report to present to the SEC PAB. Once this is complete, he can update the REC PAB.
RECPAB_26_0224_01	Code Manager to clarify the scope, nature and extent of the assurance required to ensure data is used and passed through the supply chain by Energy Consultants in line with the use case approved by PAB, including how costs are charged and recovered.	Christopher Thompson (Regulatory Senior Consultant)	24 March 2026, deferred to 28 April 2026	We have been working on a joint paper to establish a better mechanism to achieve this, that provides all involved a simpler way to determine the level of assurance required for a specific use case. We envisage this will enable a reduction in the level of operational level detail provided to the PAB on data access.
RECPAB_26_0224_02	RECCo and DCC to present an update to PAB on Pot 3 of the CSS/ESS Data Misalignment Issue, highlighting the root cause, impacts and actions required for resolution.	Mollie De Camp, RECCo, and Mark Stannard, DCC	Ongoing, with next update from RECCo in May 2026	RECCo provided a verbal update at the March 2026 PAB meeting, noting that they have not yet identified a root cause. Work will continue with both the Code Manager and DCC; and a further update will be provided to the PAB in May 2026.
RECPAB_26_0324_02	The PAB Chair to inform the REC Board that PAB have approved that Smart Metering Services Limited is expelled from the REC.	Jon Dixon, RECCo	28 April 2026	This is on agenda for the next RECCo Board meeting.
RECPAB_26_0324_03	The Code Manager to contact all Parties regarding the on-going Energy Price Shock and to remind them of the support that their Operational Account Manager can provide.	Anton Moden, Performance Assurance Lead	28 April 2026	This is anticipated to be issued shortly, the messaging required more levels of review than was anticipated.

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RECPAB_26_0324_04	The Code Manager to engage with the Supplier and UNC Representatives to understand the nature of the issue and collate evidence before engaging with the IGT to progress resolution of address discrepancies. The Code Manager will also advise DCC of the issue.	Daniel Rodgers, Performance Assurance Manager	28 April 2026	The Code Manager and Supplier have been in contact, and are working together to formalise the request to send to the relevant iGT and inform DCC.
RECPAB_26_0324_05	RECCo and the Code Manager to prepare a more detailed paper on the risks associated with the previously approved Sandbox Application and a refined approach to future Sandbox Applications.	Anna Weeks, RECCo, to coordinate with Code Manager Sandbox Team	28 April 2026	Work is progressing in relation to the risks and potential mitigations, however we intend on providing an update to PAB when a complete set of mitigations have been developed.
RECPAB_26_0428_01	Code Manager and RECCo to liaise and ensure relevant RECCo representatives are included in the next PA Webinar held in July 2026 to support the communication of the consultation on changes to Performance Assurance.	Tanya Mason-Hawes, Performance Assurance and Joy Nnamani, RECCo	02 June 2026	New Action.
RECPAB_26_0428_02	Code Manager to revisit the threshold setting for the two Suppliers being monitored for meter migration.	Andrew Waghorn, Performance Assurance Analytics Lead	30 June 2026	New Action.

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RECPAB_26_0428_03	Following the discussion on Data Quality, which highlighted continuing issues with meter data quality, and which does not seem to be resolved with the continuing rollout of Smart and Advanced meters, the Code Manager will raise a REC issue to: • Review and confirm the ongoing requirement for fields to be mandatory in data flows, or if alternate sources of data exist. • Explore if permitted values for certain data items should be restricted for new meter installations whilst recognising the ongoing validity for existing data (e.g. “Unknown” meter location for new installations, default ESME ID). • Ensure that requirements are clear, consistent and well communicated to relevant parties. This will involve targeted industry sessions, similar to those already occurred in the Gas industry. The above exercise to include, at a minimum, meter location, ESME ID, top line data items and the associated flows to update MTDs.	Anton Moden, Performance Assurance Lead	30 June 2026	New Action.

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RECPAB_26_0428_04	The Code Manager, supported by other Assurance providers to bring an updated strategy on how to resolve the MTD inconsistencies, considering a bulk upload process versus targeted assurance of accuracy.	Anton Moden, Performance Assurance Lead	30 June 2026	New Action.
RECPAB_26_0428_05	Code Manager to provide Annual Rating questions and feedback from the MEMs' soft launch for the Moorhouse handover sessions, to enable a smooth transition.	Anton Moden, Performance Assurance Lead and Aleks Maczka, Party Assurance	25 August 2026	New Action
RECPAB_26_0428_06	Highlight relevant elements of the Party Assurance paper to Ofgem, ensuring they're aware of the elements outside REC governance but relevant to consumers.	Anton Moden, Performance Assurance Lead	02 June 2026	New Action.