RETAIL ENERGY CODE

ANNUAL RATING – POINTS BASED RATING

APRIL 2026

PROPOSED SCORING & LABELS

RETAIL ENERGY CODE

Severe Non-compliance
The party's compliance is severely lacking, with widespread failures to meet requirements, indicating high risk of potential detriment to consumers.

6+ points

Improvement Required
The party shows areas of non-compliance that need significant improvement.

3-5 points

Satisfactory
The Party generally meets requirements, with only minor deviations that do not significantly impact overall compliance or risk.

1-2 points

Performing
All requirements are met.

0 points

METERING AGENTS

RETAIL ENERGY CODE

Performance Area	Criteria	None issued	One-off instance	More than 1	
Performance Data	**Action Plan PAT issued**	0	2 pt	5 pt	
	Specific Condition PAT Issued	0	6 pt (automatic severe)		
	Supplier Referral (Parties that are repeatedly escalated by Suppliers due to poor quality data or being unresponsive)	0	1 pt	3 pt	

Performance Area	Criteria	Submitted on time	Up to 1 month delay	Delay of more than a month	Not submitted for the year
Market Entry and Qualification	**Maintenance of Qualification (MoQ)**	0	1 pt	3 pt	6 pt (automatic severe)
		No breach	Up to 10%	Above 10%	
	CME Condition Breach	0	3 pt	6 pt (automatic severe)	

Performance Area	Criteria	On time	Up to 1 month delay	2-3 months delay	Delay of more than 3 months
Specific to COMCOP audit	**COMCOP Timeliness**	0	1	5	6 pt (automatic severe)
		No findings	Minor findings	Standard not achieved (major)	
	COMCOP Outcome	0	2	6 pt (automatic severe)	

PROPOSED SCORING SUPPLIERS & DNOS

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Performance Area	Criteria	None issued	One-off instance	More than 1	
Performance Data	**Action Plan PAT issued**	0	2 pt	5 pt	
	Specific Condition PAT Issued	0	6 pt (automatic severe)		
	Management Assertion PAT	0	5 pt	5 pt each	
	Referral to Ofgem	0	6 pt (automatic severe)		
	Event of Default	0	6 pt (automatic severe)		
Performance Area	Criteria	Submitted on time	Up to 1 month delay	Delay of more than a month	Not submitted for the year
Market Entry and Qualification	**Maintenance of Qualification (MoQ)**	0	1 pt	3 pt	6 pt (automatic severe)
		No breach	Up to 10%	Above 10%	
	CME Condition Breach	0	3 pt	6 pt (automatic severe)	
		Meeting the plan	Delay of up to 1 month	Delay of more than a month	
	Meeting MHHS Qualification Plan	0	3 pt	6 pt (automatic severe)	
		Meeting the plan		Delay	
	Meeting MHHS Milestone	0		6 pt (automatic severe)	

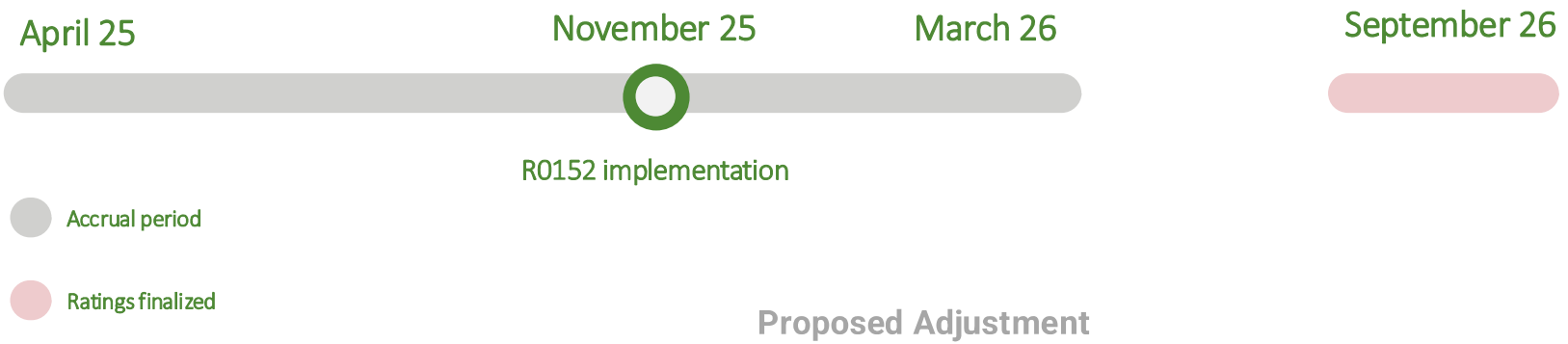
ADDITIONAL (SUPPLIER ONLY)

Performance Area	Criteria	60% +	40-60%	0-40%	0% and no engament
Countering Energy Theft	**TDIS target met - domestic only**	0	1 pt	3 pt	6 pt (automatic severe)
	Criteria	25% +	10-25%	0-10%	0% and no engament
	TDIS target met - non-domestic only	0	1 pt	3 pt	6 pt (automatic severe)
Performance Area	Criteria	Correct & Timely data		Missing, late or invalid data submission	
Market Schemes	**Payment method levelelisation - submissions**	0		5 pt	
		On-time payment		Late Payment	
	Payment method levelelisation and TDIS	0		6 pt (automatic severe)	

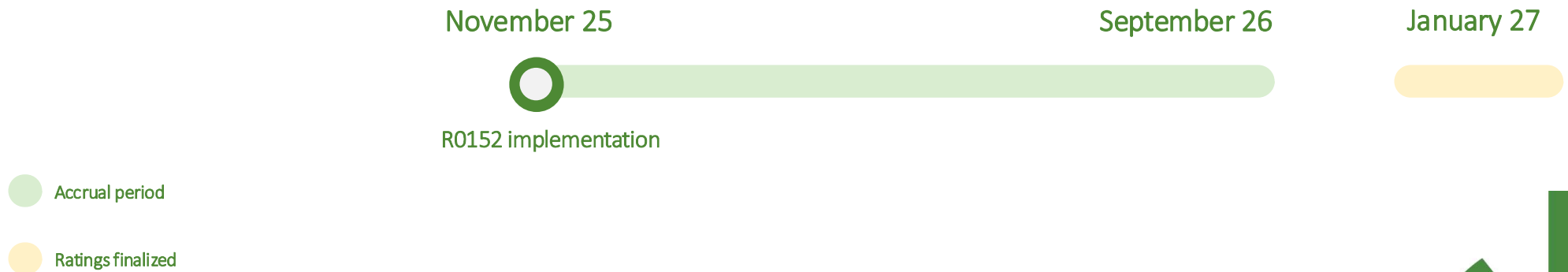
PROPOSED TIMETABLE

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Current Timeline



Proposed Adjustment



CONTROLS

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Query Window

Education on the criteria and methodology (Metering Agents)

- Intense & targeted education on the criteria and methodology for the annual rating (webinar, drop in sessions, publishing documents, driving this in PA Check Ins)

Consultation on criteria

- Validating the accuracy and relevance of the criteria through consultation ahead of implementation with the stakeholders

Annual Review of the Criteria

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THANK YOU

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