RETAIL ENERGY CODE

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REFERENCE	**RECPAB_26_0825**
STATUS	**FOR INFORMATION**

REC PERFORMANCE ASSURANCE BOARD

ACTION LOG

ACTION REF	ACTION	OWNER(S)	TARGET DATE	STATUS
RECPAB_24_1029_02	RECCo to seek legal guidance to clarify and reiterate the provisions within the Code for Parties and Service Providers to cooperate with the Code Manager and PAB in any assurance activities, as well as coordinated action amongst Code Bodies against an underperforming Party.	Jon Dixon, RECCo	17 December 2024, revised to target completion date of 27 October 2026	Changes to the REC are still being agreed but these will likely be clarificatory Changes. It has however been agreed that consequential Changes to the REC main body and REC Schedules will be dealt with separately.
RECPAB_25_1028_06	The PAB Chair to review the principles and processes around approving Sandbox applications and provide an update at the November PAB.	Jon Dixon, RECCo	25 November 2025; deferred to TBC	The PAB Chair will provide a more comprehensive update at the September meeting but noted the Cross Code Steering Group should review Sandbox procedures as part of the Code reform.

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RECPAB_26_0127_03	PAB Members to own oversight of the final recommendations from the deep dive on improving Cross-Code collaboration with a view to hold themselves, RECCo and any future REC Service Providers accountable for delivery.	PAB Chair, on behalf of PAB Members	On-going, completion date TBC	The consultation is due to be released in a week's time, at which point the REC Change will also go live. RECCo will share the draft with PAB Members to ensure it is aligned. The SEC Representative noted their recent communication with Ofgem as the SEC is ready to release their Code Change. The plan is for all Code bodies to release the recommendations at the same time to allow them to be reviewed by Ofgem together.
RECPAB_26_0224_02	RECCo and DCC to present an update to PAB on Pot 3 of the CSS/ESS Data Misalignment Issue, highlighting the root cause, impacts and actions required for resolution.	Mollie De Camp, RECCo, and Mark Stannard, DCC	Ongoing, with next update from RECCo in October 2026	An update will be provided at the October meeting.
RECPAB_26_0428_04	The Code Manager, supported by other Assurance providers to bring an updated strategy on how to resolve the MTD inconsistencies, considering a bulk upload process versus targeted assurance of accuracy.	Joy Nnamani, RECCo	27 October 2026	The Code Manager and RECCo have held discussions on the potential options to resolve the MTD inconsistencies.
RECPAB_26_0630_01	Moorhouse Consulting to provide a further update on the impact of the Outcomes Management Framework (OMF) on consumers following engagement with consumer groups.	Moorhouse Consulting	27 October 2026	An update is scheduled for October. Moorhouse are currently identifying consumer groups to obtain this feedback.

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RECPAB_26_0825_01	RECCo to provide an update on the CRS Improvement Plan (and how benefits are being realised).	Dane Sandy and Mark Loveday, RECCo	27 October 2026	New Action
RECPAB_26_0825_02	PAB Chair to issue a paper to remind PAB Members of their indemnities, following the Ofgem open data consultation and the requirement of a more robust triage process.	Jon Dixon, RECCo	29 September 2026	New Action
RECPAB_26_0825_03	RECCo to issue an Information Request Performance Assurance Technique (PAT) to the CRS Provider in relation to the repeat incidents that require DNOs to replay specific messages, and request the Service Provider to provide an update at the September PAB meeting.	Joy Nnamani, RECCo	29 September 2026	New Action
RECPAB_26_0825_04	RECCo to confirm clear ownership and ongoing governance for the SDEP challenges and limitations, including how they will be monitored and progressed.	Jon Dixon, RECCo	27 October 2026	New Action