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Headline Report

PERFORMANCE ASSURANCE BOARD (PAB)
Date: 29/09/2026
In person/Hybrid

This Headline Report provides a summary of the matters discussed, and a record of the decisions made by the PAB at the meeting on 29 September 2026.

1 & 2 Approval of Previous Minutes & Review Actions Log

The PAB unanimously **APPROVED** the actions and draft minutes from the PAB meeting held on 25 August 2026.

PAB Members reviewed the open actions. Two actions were closed following information provided via a verbal update.

3 Verbal update on Assurance Service Delivery Transition

RECCo updated the PAB on the progress of the assurance service delivery transition, including the status of the dashboard transition, timeframe for completion and any risks.

The PAB:

1 **NOTED** the update.

4 Party Assurance Update

The Code Manager presented the Party Assurance Paper, which covered Party performance, proposed and ongoing Performance Assurance Technique (PAT) deployment, data-quality issues affecting assurance activity, and current Theft Detection Incentive Scheme (TDIS) assurance work.

The PAB:

1 **NOTED** PATs applied by the Code Manager, the removal of incorrect Central Data Services Provider (CDSP) information requests and the temporary removal of risk drivers 6.1 and 6.2 from Party dashboards while a possible data issue is investigated.

2 **APPROVED** the selection of a Supplier to be subject to a Process Assessment for TDIS verification.

3 **APPROVED** the initiation of the REC Market Exit process for two Parties following their identification as dissolved/liquidated entities.

NEW ACTION: Code Manager to arrange a session with a PAB member as requested to further discuss process assessment methodology and next steps.

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5 Addition of Metering Inventory Services to the Electricity Data Access Matrix

The Code Manager requested the PAB consider the addition of Metering Inventory Services as a user category in the Electricity Data Access Matrix.

The PAB:

1 **APPROVED** the Code Manager's proposed alterations to the Electricity Data Access Matrix **(Provided that no material issues are identified through consultation)*

2 **APPROVED** the Code Manager's proposed alterations to Appendix 1

3 **APPROVED** the Code Manager's proposed alterations to the Service User Categorisation and Assessment Document

4 **APPROVED** the Code Manager's proposed implementation date for 23 October 2026

NEW ACTION: The Code Manager to liaise with relevant PAB members to agree an additional question on prospective use and anticipated usage for inclusions in the consultation.

NEW ACTION: Code Manager to report back to PAB once consultation closes, confirming any implications for implementation.

6 Update to the Address Prioritisation Matrix (APM)

PAB chair noted the change in paper title. The PAB considered the Code Managers request to update the APM following feedback from Parties and issue for consultation.

The PAB:

1 **APPROVED** the change solution to be issued for consultation

7 Robotics Sandbox Update

The Code Manager requested approval from the PAB to delay the start date of the previously agreed Derogation for the EDF and OVO robotics sandboxes. The proposed delay would align the sandbox period with implementation of REC Change Proposal R0122, now expected in the June 2027 release. This would allow time to prepare guidance and training materials once the R0122 solution has been developed, and to provide the three-month notice period requested by consultation respondents.

PAB members questioned the reasons for delaying the previously agreed derogation and whether there was sufficient visibility of any informal use of robotics within SDEP. The PAB Chair highlighted the outstanding action to report to the October PAB meeting on SDEP's challenges and limitations, noting that this report could also clarify the use of robotics. On that basis, the PAB agreed to determine whether the start date of the previously agreed derogation and explicitly link it to the delivery of R0122.

The PAB:

1 **APPROVED** postponing the effective date of the Derogation until the trial is ready to commence after the delivery of R0122.

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8 Tariff Interoperability Phase 1a – Supplier Performance Assurance Requirements

The Code Manager presented to PAB an overview and update of the REC Change Proposal R0323 - Tariff Interoperability Phase 1a – Supplier Performance Assurance Requirements, for review and approval.

The PAB:

1 **APPROVED** the extension to plan for R0323 as set out in the paper.

9 PAB Training – REC Sandbox & Derogations

The Code Manager provided a training session for PAB members surrounding sandbox and derogations.

The PAB:

1 **NOTED** the training session.

10 Derogation Report – Market Stabilisation Charge (MSC) Statement Production Timescales Extended

The Code Manager requested the PAB to consider the temporary Derogation to MSC, as detailed in the paper presented the change in timescales from 15 to 40 working days.

The PAB:

1 **APPROVED** the aspects of the Derogation as set out in the paper, including the timescales and recommended conditions.

11 Derogation Report – Exemption TI Energy Supplier Message Retry Requirements

The Code Manager requested that the PAB considers the exemption of TI Energy Suppliers from the retry obligation until February/March 2027 when Phase 1b is introduced into REC Schedule 35.

The PAB:

1 **APPROVED** the aspects of the Derogation as set out in the paper, including the timescales and recommended conditions. **(subject to a clarification being added to the legal text that a Derogation has been applied)*

NEW ACTION: Code Manger to add a clarification to the legal text that a Derogation has been applied.

12 Quarterly Sandbox and Derogation Update

The Code Manger provided to the PAB, quarterly updates on all open Sandbox and Derogation Applications, including those in progress and those which have closed.

The PAB:

1 **NOTED** the update.

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NEW ACTION: The Code Manager to bring an update on the DML Derogation to the October PAB, liaising with the PAB Chair on the scope of the item.

13 Amendments to the Performance Assurance Reporting Catalogue (PARC) relating to Address Management

The PAB considered the update provided by the code manager, detailing the Proposal Plan, including the Responsible Sub-Committee, Change Path, Priority Status, Urgency and timetable all provided in their corresponding paper.

The PAB:

1 **NOTED** the update.

14 Delay to Supplier Arranged Appointment Notifications Update

DCC returned to continue the Delay to Supplier Arranged Appointment Notifications Update, from the previous August PAB meeting. DCC fielded queries from PAB members, amongst them discussing early intervention as a preventive measure and monitoring teams who will raise an incident in or out of hours to resolve issue.

The PAB:

1 **Noted** the update.

15 Any Other Business

1 Annual stakeholder survey link and QR code shared with PAB members.

2 The PAB Chair suggested to PAB members scheduling an extraordinary PAB session to begin work on the new reporting requirements to monitor non-domestic Suppliers' installation of Smart Meters (the Department of Energy Security and Net Zero (DESNZ) introduced change to REC). RECCo to arrange a session with PAB and relevant stakeholders to begin development of the reporting and monitoring arrangements for the new non-domestic Smart Meter installation requirements.

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