RETAIL ENERGY CODE

This document is classified as **WHITE**.
Information is for public, unrestricted dissemination and publication.

# REC ISSUES GROUP
# MEETING AGENDA

| | |
|---|---|
| MEETING | **RECRIG_23_1205** |
| DATE | **12th May 2023** |
| LOCATION | **Teams** |

Meeting audio will be recorded for the purpose of ensuring accuracy of meeting minutes.
By participating in the meeting, you accept that your voice will be recorded for this purpose.

| | TITLE | TIME | LEAD |
|---|---|---|---|
| 1 | **Introductions and agreement of agenda** | 10:00 | Chair |
| 2 | **Data Cleanse update**<br>• **DC9 – Customer wants related MPANs to be unrelated to allow switch to new supplier** | 10.05 | Performance Assurance Team |
| 2a | **Data Cleanse update**<br>• **Data cleanse reporting** | 10.20 | Performance Assurance Team |
| 3 | **SDEP Final Change Report** | 10.35 | REC Technical Services Team |
| 4 | **RIG Issues Update – Issue 12**<br>• **Erroneous switching process – incorrect use of annulment process** | 11.00 | Lead Analyst |
| 4a | **RIG Issues Update – Issue 13**<br>• **SDEP queries – increase instances of queries raised against incorrect MPIDs** | 11.15 | Lead Analyst |
| 4b | **RIG Issues Update – Issue 14**<br>• **Issues identified with communicating with 'white-label' suppliers. Escalations are not able to be followed** | 11.30 | Lead Analyst |
| 4c | **RIG Issues Update – Issue 15**<br>• **Early addition of 'Expected Connection Type' in to SDEP New/Additional MPAN request** | 11.45 | Lead Analyst |
| 5 | **AOB** | 12.00 | All |
| 6 | **Close** | 12.30 | Chair |

| | |
|---|---|
| NEXT MEETING | 09 June 2023 |