RETAIL ENERGY CODE

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REC ISSUE GROUP
MEETING NOTES

DATE	**08 November 2024, 10:00**
LOCATION	**By teleconference**

1 INTRODUCTIONS

The Chair welcomed attendees to the meeting of the REC Issue Group (RIG). The Chair confirmed the agenda, asking for Any Other Business (AOB) to be raised at this time.

The Chair confirmed two AOB items were raised prior to the meeting, with a further two AOB items being raised at this time. Later in the meeting, RIG noted the following AOB items:

- Data Cleanse Sprint 3 – Gas MTD's
- Data Cleanse – Guidance on Invalid Top Line Cleansing
- Change Issues Group Notices
- ET's & Performance Assurance Reporting

2 ACTIONS LOG

The Chair confirmed all actions from previous meetings have been closed, however a verbal update was going to be provided on a previous action regarding the ESME ID's.

The Code Manager Lead Analyst explained issue I0222 has been raised and added to the Change Register on the REC portal and will be moving through the change process. They advised it is currently at the initial assessment stage, with evidence being gathered to ensure the next seps are agreed on.

3 DATA CLEANSE UPDATE

The Code Manager Lead Analyst advised that the data cleanse reports for November are in the process of being issued, several of them were uploaded to the REC portal on 07 November 2024, but due to a technical issue with the API, a number are being uploaded manually which is causing a delay.

A RIG member advised their data cleanse reports were uploaded to a different folder than usual and asked if this was due to the current issue. The Code Manager Lead Analyst confirmed this could be the case, however the Performance Assurance team are working to put the reports in the same folder as usual, and this will be flagged to them.

The Code Manager Lead Analyst provided an overview of the reports that form sprint 3. They highlighted the MEM and Supplier CDSP reports have stayed at the same value since last month as the reports are not being re-reconciled each month and there is a need for parties to submit those exemption reports.

The Code Manager Lead Analyst highlighted that the volumes in the invalid top line reports have decreased, however there has been a slight increase with the volumes in the energised no meter reports,

which seem to be two specific parties. They noted the target is to get these reports closed in the first half of the sprint.

The Code Manager also noted that the layout of the dashboards have slightly changed as part of the wider REC Portal UX/UI changes, but that the functionality has stayed the same. They elaborated the dashboards have been split into three, the PA dashboard, the SMIS dashboard and the TDIS dashboard.

A RIG member asked if there has been any changes to where the monthly theft reports are usually uploaded. The Code Manager Lead Analyst confirmed there has been no change to this process. The decision was taken to split out the dashboards as the data within them was increasing, there is also a further change planned which will allow users to permission access to the dashboards differently, meaning users may only have the access to view a specific dashboard, not just all of them by default.

The Code Manager Lead Analyst commented the new MTD items haven't started to be cleansed under sprint 3. They explained this reporting has been deferred due to the timing of the bulk population by the MHHS programme activity. They noted the bulk load has identified exceptions, with details provided to relevant parties, with the approach to resolution being coordinated via the programme DWG. They highlighted to avoid conflicting and overlapping activities, the proposed approach is for historic exceptions to be managed through this programme activity, and for the data cleanse sprint reporting to focus on exceptions on meters installed following a cut off. They explained the cut off date is still being finalised, however it's been agreed it needs to be after June 2023, when these became mandatory.

The Code Manager Lead Analyst advised the criteria of the meters for the data cleanse reports would be:

- The meter type to be a smart meter;
- The ESME ID not to be populated or populated with all zeros;
- The meter location is not populated or populated with 'F' (unknown);
- The number of register digits does not match the rules based on meter type.

The Code Manager Lead Analyst suggested a proposal to set a time/ageing-based target, which would mean no meters with an installation date of over a month. They highlighted engagement will continue with the programme to identify any specific high risk or impact items from the historic cleanse, that require transition into future data cleanse sprints. They explained this needs to be approved by PAB before it can kick off.

A RIG member asked if MEM's have been engaged with on this. The Code Manager Lead Analyst advised MEM's haven't been engaged with just yet, however they will be as this progresses.

Another RIG member mentioned the ESME ID and meter locations not being populated, are due to the D0312 rules that mean MPRS does not process them. They noted new installations need to be booked with the ESME ID being populated with zeros and the meter location of 'F'. The Code Manager Lead Analyst mentioned they should be being rejected, however if there are instances of them not being rejected it raises a broader questions for the DNO's.

Another RIG member highlighted they attended the REC Engagement Day on 06 November and there was a presentation on RECPAB and their purpose, which advised that one of the key principles of Performance Assurance was that everything they ask parties to look at as part of a sprint, is within the vires of the REC. They advised there is not a rule under any electricity code for a meter operative to update a meter location, if the meter location pre visit was unknown. They commented if this process isn't documented anywhere, how can Suppliers be chased for this information, as the reports are sent to them by the MEM, who are not obligated to do this. They mentioned it would be useful for all parties if as part

of the data cleansing, the reports refer to a specific clause in a specific REC document, to enable Suppliers to tell their MEM's they are not doing something they are obligated to do.

Action: RECRIG_24_1108_03_01 - The Code Manager to investigate whether the process of a meter operative updating an unknown meter location is stated in the REC or any other code guidance.

Another RIG member asked what the expectation is for when a decision will be made regarding this process. The Code Manager Lead Analyst explained the expectation is for this to be presented to RECPAB on 26 November 2024 and if its approved, the aim is for these reports to start being produced from December. They advised when the date has been confirmed, a communication will be sent out to parties.

Another RIG member highlighted there are millions of MTD items in the industry, therefore the cleansing timeframe approved by RECPAB needs to consider other cleansing processes parties are undertaking.

4 DATA CLEANSE SPRINT 3 – GAS MTD'S

The Chair provided an overview of Data Cleanse Sprint 3 – Gas MTD's, which can be found on slide 9 of the pack here. This was raised as a Data Cleanse AOB item ahead of the meeting by a RIG member.

The Code Manager Lead Analyst highlighted the reconciliation process is handled by the CDSP. They advised this is something to take into account the next time the reconciliation process is run.

The Code Manager Lead Analyst highlighted for sprint 3, the population identified to focus on was those where all three of the values mismatched. They advised the three values were manufacturer, model and serial number. They noted on reflection, if the model and serial number are both wrong, it is worthy of investigation. They explained an exemption could be raised for this particular scenario, which would help gather a business case for changing how the reconciliations are ran going forward. The RIG member confirmed this clarified everything for the time being on this item.

4A DATA CLEANSE – GUIDANCE ON INVALID TOP LINE CLEANSING

A RIG member raised an AOB item around the guidance on Invalid Top Line cleansing required by parties. They asked if they are able to amend the Line Loss Factor Class (LLFC), should they be amending it back as far as they are able to. They explained they have seen an example where a Supplier has sent in a D0205 to retrospectively change the LLFC for their period of supply. They highlighted when the previous Supplier amended the LLFC retrospectively, it also affected the current Supplier's registration period. They mentioned the current Supplier then reached out to the DNO and asked why the LLC was updated, which meant they wanted to also update it respectively again. They asked although this can be resolved, what would the guidance be around this scenario.

Action: The Code manager to investigate if there is any guidance published on the process of updating LLFC's.

The RIG member highlighted another issue they have come across, whereby when an MPAN was first raised, the Supplier has requested it as an export MPAN, then subsequently registered it as an import MPAN. They mentioned when the initial request was received, the DNO put an export flag on the MPAN, which causes impacts if they then re-register it as an import MPAN.

5 AOB

5A CHANGE ISSUES GROUP NOTICES

The Code Manager Lead Analyst provided an overview of Change Issue Group Notices, which can be found on slide 12 of the pack here.

The Code Manager Lead Analyst explained the RFI for I0197 has been extended until 23 November 2024.

5B ET'S & PERFORMANCE ASSURANCE MONITORING

The Chair provided an overview of ET's and Performance Assurance Monitoring which can be found on slide 14 of the pack here.

A RIG member mentioned they may have seen instances of this in the past, but will investigate internally and feedback if required.

The Chair explained RIG members can send in any examples of this to the dedicated RIG mailbox.

No further business was discussed. The Chair thanked attendees for their input and closed the meeting.