RETAIL ENERGY CODE

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# REC ISSUE GROUP MEETING NOTES

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| DATE | **09 May 2025, 10:00** |
| LOCATION | **By teleconference** |

## 1 INTRODUCTIONS

The Chair welcomed attendees to the April meeting of the REC Issue Group (RIG) and confirmed the agenda.

The Chair confirmed three Any Other Business (AOB) items were raised prior to the meeting, with one further AOB item being raised at this time. Later in the meeting, the RIG noted the following AOB items:

- 60 Day Retention Policy
- Quarterly Update on Issues
- MHHS Data Cleanse Plan – Linked Import/Export MPANs with meters in the Advanced and Traditional or Smart Meter Groups
- De-appointment of Party trying to exit the market

## 2 PERFORMANCE ASSURANCE UPDATE

The Code Manager Lead Analyst highlighted that as part of Data Cleanse Sprint 4, all the reports except the 'Gas MAP ID' have been uploaded to the REC portal, and the dashboards have been updated. They noted the timing of when the gas data is received means that the reports are uploaded slightly later than the rest.

The Code Manager Lead Analyst summarised the latest volumes in Sprint 4 Data Cleanse reports:

- Decrease in 'Energised No Meter' – Interest from MHHS Data Cleanse Working Group to reduce volume further.
- Increase in 'Missing ESME IDs' – Largely due to issues with rejections when trying to update (which is a known issue to the Code Manager and will be considered during review).
- Decrease in 'Invalid Topline'.

A RIG member mentioned they have their Performance Assurance Check in coming up shortly and asked if there were any specific topics that need to be discussed, or if it's just a general catch up. The Code Manager Lead Analyst explained the Check ins are an opportunity for Parties to raise any issues and ask any questions they encounter with Performance Assurance. Another RIG member highlighted they had their Performance Assurance Check in recently and they found it valuable.

## 3 I0214 – MULTIPLE SWITCH REQUESTS INCREASING OBJECTION RATE

The Code Manager Lead Analyst provided an overview of I0214 – Multiple Switch Requests Increasing Objection Rate, which can be found on slides 6-8 of the slide deck.

The Code Manager Lead Analyst explained that I0214 was being withdrawn, however noted the adoption window for this change is open until 19 May 2025. If anyone wishes to adopt this change, they can email change.management@recmanager.co.uk before this time.

No comments were raised by RIG members.

## 4 REAL TIME SETTLEMENT METHODOLOGY (RTSM)

The Chair informed Members that this item will no longer be discussed at today's meeting. The Party who raised it are unable to attend today's meeting.

## 5 AOB

### 5.1 60 DAY RETENTION POLICY

The Chair provided an overview of the 60 Day Retention Policy, which can be found on slide 11 of the slide deck.

A RIG member noted that 60 days seems a very short timeframe in the grand scheme of data retention. They highlighted in the scenario of the annual ratings, if a Supplier wants to challenge a rating on a particular area, the submissions they made on the REC portal would no longer be available as evidence. They noted they would have no proof of their submissions.

This view on challenging submissions was supported by another RIG member who considered that a Party should not be challenged where a submission had been uploaded prior to date of deletion. They noted the right balance was needed between Data Retention and clearing historical reports which are no longer required.

The Code Manager representative explained when a submission is made on the REC portal, the report is transferred into a separate environment for analysis, They noted that they would hold a record of the initial submission by the Party.

Another Code Manager representative advised that users should receive email notifications through the REC portal when they have made a submission. They highlighted this would show the proof of submission and noted that the Code Manager would also be able to verify these submissions through the REC portal mailbox.

The Chair asked RIG members what their preferred Data Retention period would be. A RIG member noted that given the Performance Assurance management cycle is a year, a year would seem more reasonable.

Another RIG member agreed that 60 days is too short of a retention period.

Another RIG member mentioned a compromise could be that the Data Cleanse reports and similar reports can be removed after 60 days, however uploads that have been made by Parties could be retained for longer.

### 5.2 QUARTERLY UPDATE ON ISSUES

The Code Manager Lead Analyst provided an overview of Quarterly Update on Issues, which can be found on slides 12-18 of the slide deck.

No comments were raised by RIG members on this agenda item.

## 5.3 MHHS DATA CLEANSE PLAN – LINKED IMPORT/EXPORT MPANS WITH METERS IN THE ADVANCED AND TRADITIONAL OR SMART METER GROUPS

The RIG member provided an overview, which can be found as a post-meeting document.

Another RIG member mentioned that misalignment can happen in two different ways:

1. Misalignment of the meter serial number, but both meters are in the same meter group; or
2. Misalignment across meter groups – e.g. an import MPAN with an advanced meter, and an export MPAN with a smart meter.

They explained the second scenario was a bigger issue as the MPANs in the associations will span different market segments, which is why they are going to break the associations to ensure M10 starts with a clean slate.

A RIG member mentioned under MHHS, the MEM will be the same for both MPANs. They considered whether the obligation should sit with the MEM as they install the meter. They highlighted that if the IF-045 notification is utilised, than that would notify the MEM of the misalignment, and they should take the corrective action.

A RIG member advised that MEMs are now accredited under the REC, therefore it could be that a clause is added into their obligations in the REC to support this.

The raiser of this issue advised they are presenting this at multiple industry forums to identify the best solution. They agreed to feedback to a future RIG following discussions at the MHHS Export Group on 13 May 2025.

## 5.4 DE-APPOINTMENT OF PARTY TRYING TO EXIT THE MARKET

An Operational Account Manager advised there is a MEM Party trying to exit the market; however, they are still appointed at several meter points.

They explained a communication will be published shortly to the Parties with affected MPANs, to ask them to de-appoint and re-appoint a fully qualified MEM to their MPANs, which will allow this party to exit the market.

No further business was discussed. The Chair thanked attendees for their input and closed the meeting.