RETAIL ENERGY CODE

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REC ISSUE GROUP MEETING NOTES

DATE	**11 July 2025, 10:00**
LOCATION	**By teleconference**

1 INTRODUCTIONS

The Chair welcomed attendees to the July meeting of the REC Issue Group (RIG) and confirmed the agenda.

The Chair confirmed that no 'Any Other Business' (AOB) items were raised prior to the meeting, with no further AOB items being raised at this time.

2 PERFORMANCE ASSURANCE UPDATE

2.1 DATA CLEANSE UPDATE

The Code Manager Lead Analyst provided an overview of data cleanse. They highlighted the MTC reports have now been uploaded to the REC portal for parties to review. They advised the MTC reports do not form part of the sprint and have been uploaded in a separate zip file.

The Code Manager Lead Analyst mentioned the missing gas MAP ID report should be published shortly. They explained MAP's have sent through their updated data, which will mean the latest reports to be issued will contain a refresh of the data.

The Code Manager Lead Analyst noted the energised no meter report is hovering around a similar level, month to month. They advised there are five Suppliers who contribute to a large percentage of the overall value and those Suppliers will be contacted by the Code Manager to understand what could be potentially blocking them from reducing their numbers.

The Code Manager Lead Analyst mentioned the DNO topline report is reducing in numbers. They highlighted the large DNO's are showing a clean portfolio, however there are certain other IDNO's who aren't showing the same progress. They explained the Code Manager will reach out to these parties to ensure they are being worked and try to identify any blockers.

The Code Manager Lead Analyst discussed the new MTD items, relating to the ESME ID and the Location. They noted the volumes in the ESME ID pot were increasing; however, this is the first month the numbers have started to reduce in the age report. They explained the increase since the start of the sprint is around 30%.

A RIG member noted that a potential issue is the quality of the data provided to parties. They commented that some of the data provided through the sprint is out of the Code Manager's control, as they rely on Service Provider data, however the quality and timeliness of the data can cause issues for parties when it comes to cleansing. The Code Manager Lead Analyst explained this will form part of the sprint review and if several parties are reporting the same thing, that there is an issue receiving the right data, then the REC will look to intervene and ensure parties are meeting their obligations.

Another RIG member highlighted that it is difficult to work on some data cleanse reporting if they are not receiving support from other parties in the industry. They explained they are heavily reliant on other parties sending them their data to help with the cleanse. The Code Manager Lead Analyst advised this

will form part of the sprint review and parties can raise these types of queries with their OAM, who will look to help resolve, however if they are unable to, it can be escalated to the REC Performance Assurance team.

2.2 PA WEBINAR 02 JULY

The Code Manager Lead Analyst advised a PA webinar was held on 02 July. They highlighted anyone who was unable to attend the webinar, can access the recording and materials on the REC portal.

The Code Manager Lead Analyst explained 5 key topics were discussed at the PA webinar:

- Publication of the Performance Assurance Annual Report
- Setting priorities for the Performance Assurance Operating Plan (PAOP) 2025-26
- Party Annual Rating Criteria approved and timescales for application
- A deeper dive into assurance of REC Services
- Update on upcoming activities and changes in relation to Theft

The Code Manager Lead Analyst advised as the Code Manager and PAB develop the PAOP for 2025-26, they are seeking input from all REC Stakeholders. Parties can complete the survey by **midday on 18 July 2025.**

The Code Manager Lead Analyst noted the final date for parties to submit any queries around the 2024-25 theft year, is **15 July 2025**.

3 AOB

No additional business was discussed. The Chair thanked attendees for their input and closed the meeting.