RETAIL ENERGY CODE

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REC ISSUE GROUP
MEETING NOTES

DATE	**14 November 2025, 10:00**
LOCATION	**By teleconference**

Presenter & Role	Representing	Initials
Kev Duddy (Chair)	REC Code Manager	KD
Andrew Waghorn (Performance Assurance)	REC Code Manager	AW
Jonny Moore	RECCo	JM
Carl Dennis (Operational Account Manager)	REC Code Manager	CD

1 INTRODUCTIONS

The Chair welcomed attendees to the November 2025 meeting of the REC Issue Group (RIG) and confirmed the agenda.

2 PERFORMANCE ASSURANCE UPDATE

The Code Manager (AW) provided an update on Performance Assurance, focusing on the latest data cleanse targets (Sprint 5), and changes to reporting criteria. Several Members raised questions and provided feedback. The key topics were:

Sprint Targets and Data Cleanse

- Retention of two existing targets for new meter details – No more than 10% of items less than a month old should be unresolved and no more than 5% of items more than a month old should be unresolved.
- The introduction of a new target: Items over six months old must have either an asset ID or Meter Location populated. If not, 'unknown' is acceptable only for older installations where site visits were not feasible.

Changes to Reporting Criteria

The Marketwide Half-Hourly Settlement Programme (MHHS) data cleanse has now finished. Previous data items covered by the MHHS Programme data cleanse may now be picked up under REC data cleanse, and so certain data filters have been removed from the reports. This change has led to an increase in reported items, especially those from historic periods that were previously excluded. Now that the MHHS Programme data cleanse is complete, all items, regardless of age, should be included to ensure data accuracy.

Two RIG Members queried whether the increase in items due to the new criteria was driving increases in the reported numbers. They noted unexpected ESME IDs linked to old Supplier licenses, as well as highlighting that many are unenrolled meters that will never have an ESME ID. They queried whether it was appropriate to include these if the MHHS Programme had deemed their data cleanse a success, and had excluded them.

AW explained that the removal of data filters and inclusion of historic items was likely the cause of increases in those reports.

AW clarified that the MHHS Programme and the REC have different drivers, and the items were removed from previous REC data cleanse to avoid duplication for Parties. However, the cleanse of these items is valuable to the REC, hence now being included. They acknowledged that more understanding could be gained on the rationale behind the MHHS Programme's exemption criteria and noted this handover process was ongoing.

AW committed to reach out to the MHHS Programme for more detailed rationale on their use of rules and exemption criteria, aiming to avoid unnecessary exemption claims and streamline the process.

Feedback on Guidance and Reporting

Several RIG Members suggested that the proposed updates to the Data Cleanse Reports Guidance (V6.10) needed to be clearer regarding the distinction between "Invalid Top Line" vs "Invalid Top Line – Sprint" reports.

AW agreed to review the guidance documents based on this feedback, ensuring that each report is clearly actionable and explained.

Operational Adjustments

RIG Members discussed the timing of report releases and guidance documents, noting that delays can impact the ability of teams to act promptly.

AW explained the timing constraints due to formal approval processes and the Performance Assurance Board (PAB) meeting cycle. They acknowledged the feedback and committed to reviewing the synchronisation of guidance and report releases in future sprints.

Collaboration and Next Steps

AW emphasised the importance of ongoing dialogue between Parties to resolve data issues and refine reporting criteria. The Code Manager will continue to monitor feedback and adjust processes as needed, with a focus on clarity, collaboration and efficiency.

3 NON HALF-HOURLY METER TECHNICAL DETAILS FOLLOWING REVERSE MIGRATION FROM ADVANCED MARKET SEGMENT

RECCo (JM) provided an overview of Non Half-Hourly Meter Technical Details (MTD) Following Reverse Migration from Advanced Market Segment, found on slide 10 of the meeting pack.

It was noted that the incoming Meter Operator Agent (MOA) may face challenges obtaining technical details, as information from the outgoing MOA is limited. Guidance was provided on defaulting to a single

rate configuration when necessary, and the use of the D0142 messages was recommended for communication between MOAs and Suppliers.

Feedback from Members and other Parties was addressed, including clarification on references to P432 and the timing of migration processes. JM agreed to update guidance documents based on the comments received and recognised the potential risks to settlement if technical details are not properly managed during migration.

4 POTENTIAL CONSUMER DETRIMENT FROM SMART ECONOMY 7 UNDER MHHS

The Chair (KD) provided an overview of Potential Consumer Detriment from Smart Economy 7 under MHHS, found on slides 12 & 13 of the meeting pack.

The issue arises due to the Profile Class (PC) and Standard Settlement Configuration (SSC) not always being mandatory for smart meters, limiting the visibility for gaining Suppliers and potentially leading to a consumer choosing an unsuitable tariff.

Members supported progressing this issue through the REC change process and agreed it should be raised with the relevant expert groups. Suggestions included implementing flags for multi-rate tariffs and improving customer journey information. The complexity of extracting necessary data from consumers was acknowledged, and the need for an industry wide solution was emphasised.

5 MPXN AS A PERSONAL DATA ITEM

The Code Manager (CD) provided an overview of MPxN as a Personal Data Item, found on slide 15 of the meeting pack.

CD noted this issue specifically relates to data access for Non-Domestic and Micro-Business customers. The Information Commissioner's Office (ICO) position was referenced, indicating that consumption data linked to MPxN is considered personal data for Domestic and Non-Domestic consumers.

The discussion covered operational challenges, historical context from European data protection rulings, and the use of the Secure Data Exchange Portal (SDEP). It was suggested that legal advice may be required to clarify current requirements, and that the REC should review internal processes for bulk data requests and access rights.

A RIG member questioned whether Party agents could obtain the necessary information directly from Suppliers. They explained that, as a Supplier, their organisation subscribes to the Suds reports, which provide details on their own portfolio. They clarified this data is not as comprehensive as previous nationwide datasets and is subject to GDPR retention requirements. CD agreed to relay this suggestion to the relevant Party for further consideration.

It was suggested that it may be worthwhile for the Code Manager, Party and RECCo to engage with one another to determine the best way to progress this issue.

6 RECCO ANNUAL STAKEHOLDER SATISFACTION SURVEY

The Chair provided an overview of the RECCo Annual Stakeholder Satisfaction Survey, found on slide 17 of the meeting pack.

They informed Members the deadline for responses has been extended until 18 November 2025 and encouraged Parties to participate.

7 ANY OTHER BUSINESS

7.1 2026 MEETING DATES

The Chair provided an overview of the 2026 Meeting Dates, found on slide 19 of the meeting pack.

7.2 ISSUES WITH REVIEW OF GAS METER ARRANGEMENTS (RGMA) FLOWS DOCUMENTATION

A RIG member raised concerns about the RGMA flow information on the REC portal. They explained that these documents are missing important notes and rules that specify when certain fields become mandatory. They highlighted that the old RGMA documentation included such notes, but these not been fully migrated to the REC portal.

Another RIG member confirmed that similar issues had occurred with the migration of rules from the Data Transfer Catalogue (DTC) and Annex C, affecting both electricity and gas. Members discussed the operational impact, including rejection and validation issues due to incomplete documentation.

The Chair informed Members that I0266 'REC Data Specification Clarifications' is currently undergoing Party Impact Assessment and aims to address some of these missing elements. RIG Members agreed to review I0266 and provide feedback if their concerns are not fully addressed.

7.3 UPDATE TO PORTAL FUNCTIONALITY FOR 1450 REPORT - CHANGE OF TENANCY (COT) NON-DOMESTIC MONITORING DATA

A RIG member asked when the drop down option for the new 1450 report would be available on the REC portal for submitting files, as the first due date is 01 December 2025. The Chair agreed to investigate and provide an update.

After investigation post meeting, it was confirmed that there is a planned Release of the REC portal on 27 November 2025, and the addition of the dropdown options for the 1450 reports will be included.

No further business was discussed. The Chair thanked attendees for their input and closed the meeting.