RETAIL ENERGY CODE

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REC ISSUE GROUP
MEETING NOTES

DATE	**12 December 2025, 10:00**
LOCATION	**By teleconference**

Presenter & Role	Representing	Initials
Kev Duddy (Chair)	REC Code Manager	KD
Andrew Waghorn (Performance Assurance)	REC Code Manager	AW
Daniel Rodgers (Performance Assurance)	REC Code Manager	DR
Sarah Jones	RECCo	SJ
Carl Dennis (Operational Account Manager)	REC Code Manager	CD

1 INTRODUCTIONS

The Chair welcomed attendees to the December 2025 meeting of the REC Issue Group (RIG) and confirmed the agenda.

2 METER INSTALL EFD PRIOR TO MPAN CREATION EFD

RECCo (SJ) presented Meter Install Effective From Date (EFD) prior to MPAN EFD, found on slides 5-7 of the meeting pack.

This issue relates to the data validation in the Supplier Meter Registration Service (SMRS) upon receipt of the IF005 MHHS Message, for providing Meter Technical Detail (MTD) updates. Specifically, this issue occurs when the meter installation date is before the establishment of the metering point, leading to IF005 messages being rejected. This scenario primarily affects meters installed before 1997, prior to the creation of metering points and MPRS, with approximately 1.2 million meters potentially impacted.

Updates to the meter location or MAP ID are being rejected if the meter installation date is earlier than the MPAN creation date, even though these updates do not pertain to the meter itself. New meter installations and removals are not affected.

The Marketwide Half-Hourly Settlement (MHHS) Programme has suggested a workaround, involving issuing a meter removal notification followed by a new meter install to update the installation date. However, this approach risks losing historical information prior to the migration date, and would need the install date to be within the current Meter Operator Agent (MOA) appointment period.

St Clements has proposed updating MPRS to relax the validation rule, applying it only to meter installation updates and not to meter updates or history updates. Members discussed prioritising this issue for a fix, rather than relying on the workaround. Concerns were raised about potential further validation issues, noting there might be validation against the install date and meter's certification expiry date (approximately 30 years after manufacture).

A RIG member suggested that the validation should be against the date the MPAN was first traded (not just the creation date) to avoid issues with meters installed before agent appointments. It was agreed that clarification should be pursued in BSC CP706 and a REC Change Proposal may need to be raised to align the validation rule with newly installed meters. It was also agreed that it should be investigated whether related processes are documented in the Consolidated Metering Code of Practice (CoMCoP).

3 PERFORMANCE ASSURANCE UPDATE

The Code Manager (AW) provided an update on Performance Assurance, noting that the data dashboard was being refreshed and would be available soon. AW highlighted two main points:

- There was an MHHS related issue with MOA appointment in the Electricity Enquiry Service (EES) reconciliation, leading to regeneration of reports to correct data anomalies. Affected Parties will be contacted directly.
- Possibility to add the MHHS indicator field to all electricity related data cleanse reports, allowing Parties to identify migrated MPANs.

A RIG member suggested including related MPAN information and an energy direction (Export or Import) field in certain reports, particularly for the "Energised no Meter" report. AW confirmed these additions would be considered and encouraged feedback before the next meeting.

Another RIG member raised concerns about the criteria for working ESME ID reports following recent changes. They suggested that SMETS1 meters should be worked by the current Supplier and SMETS2 meters by the installing Supplier. They recommended revising guidance to ensure Parties only work what they can, preventing excessive exemption claims. Other RIG members supported this approach, noting that installing Suppliers should pass updates to the current Supplier if needed. AW agreed to review the rules and consider whether to flag or remove items from reports, and to explore bulk exemptions for enrolled SMETS1 meters.

DR summarised the key points from the Performance Assurance webinar on 11 December 2025, including joint Performance Assurance activities, review of critical REC changes, and updates to the annual rating methodology. The recording and slides are available on the REC Portal via the Event page and feedback is encouraged by emailing performanceassurance@recmanager.co.uk.

4 HARD TO FIND METER LOCATIONS

The Code Manager (CD) presented "Hard to Find Meter locations", found on slides 9-11 of the meeting pack.

CD sought feedback on challenges in locating meters, particularly in crowded meter rooms, commercial buildings, and sites with hidden or poorly maintained meter locations. The impacts of the issue include increased costs, time, negative customer experience, and difficulties in smart meter rollout.

A RIG member explained that in the gas industry flows, a free text field is available when the meter location is coded as 'other', allowing for descriptive details. They suggested adopting a similar approach in electricity, enabling more precise location information when standard codes are insufficient. They shared a real-life example, illustrating the difficulty of locating meters in concealed locations.

Another RIG member proposed utilising the 'what3words' geolocation system in free text fields to improve meter findability. CD highlighted that use of 'what3words' had been raised as a change issue that was rejected and noted that mandating its use would require gradual adoption to see benefits. Another RIG member supported the idea being progressed, sharing positive experience with 'what3words' in other contexts and emphasising the long-term benefits of industry wide adoption.

5 ANY OTHER BUSINESS

No further business was discussed. The Chair thanked attendees for their input and closed the meeting.