RETAIL ENERGY CODE

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REC ISSUES GROUP
MEETING NOTES

DATE	**08 May 2026, 10:00**
LOCATION	**By teleconference**

Presenter & Role	Representing	Initials
Kev Duddy (Chair)	REC Code Manager	KD
Andrew Waghorn (Performance Assurance)	REC Code Manager	AW
Chelsea Evans (Operational Account Manager)	REC Code Manager	CT
Marcello Cecchini (Operational Account Manager)	REC Code Manager	MC

1 INTRODUCTIONS & HOUSEKEEPING

The Chair welcomed attendees to the May 2026 meeting of the REC Issues Group (RIG) and confirmed the agenda.

The Code Manager provided updates on outstanding actions from the previous meeting:

Action Ref	Details
RECRIG_26_0213_03_01	The Code Manager agreed to review previous work on Address Line 1 population and industry guidance, to assess whether the guidance should explicitly allow or prohibit Building Network Operator (BNO) entries.
RECRIG_26_0213_03_02	The Code Manager also agreed to investigate historical change proposals relating to BNO identification and republish the link to the address guidance in the next meeting papers.
Meeting Update: The Code Manager advised these actions will be incorporated into I0200 'Review of the REC's Address Management Service', which will now be progressing through Working Groups. **Status:** Open	
RECRIG_26_0213_05_01	The Code Manager and RECCo to provide guidance on the new Data Error Management Issue Log process and how/where REC Parties can interact with it.
RECRIG_26_0213_05_02	The Code Manager and RECCo to provide clarification on the objective and requirement underlying the introduction of a Data Error Issue Log separate to the existing Change Process - Issue Log

Meeting Update: The Code Manager confirmed that an update will be provided at the next RIG meeting on 12 June 2026.

Status: Open

2 PERFORMANCE ASSURANCE UPDATE

The Code Manager (AW) provided a Performance Assurance update, which can be found on slides 7-10 of the meeting pack.

Reporting Changes (ECC232/EES Extract Timing)

AW informed Members that a change has been implemented to the timing of the electricity data extracts used in ECC232 Reporting. It was previously extracted on the last working day of the month, however now it will be extracted at 19:0 on the first calendar day of the month, after the gate closure window. This change means the data reflects registrations effective for the following day, gaining Supplier on the second will appear in the report. There may be minor impacts for sites switching around month end.

This change was driven by operational considerations with the EES service and was not initiated by the REC> this will cause a slight reduction in processing time, however reports are still targeted for delivery by working day 5, though there may be minor delays.

Reporting Enhancements (GSP Group Field)

AW informed Members that a request has been received to add the GSP Group to certain reports. Considerations include potential impacts on existing automated processing scripts and the need for broader industry consensus before implementing changes.

Additional feedback on further enhancements or fields is requested through the Performance Assurance mailbox.

Sprint 5 Closure & Sprint 6 Proposal

The current reporting outputs will be used to determine sprint 5 final positions.

The proposed scope for sprint 6 is to continue with:

- Energised but no meter
- Meter Location
- Line Loss Factor and Measurement-related fields

With a greater focus on:

- Improving data quality through guidance and rules, reducing use of ‘unknown’ values for new installs.

Potentially move to a 3 month sprint, from June to August, to align with the upcoming Code Manager changes in September.

Approach to Data Quality Issues

Some large scale reconciliation issues, EES vs MEMs, gas CDSP comparison will be removed from the sprint approach and managed through alternative performance assurance mechanisms.

A RIG member raised concerns about removing the items from sprint management, stating their preference is to retain a structured sprint approach to enable planning and resourcing. AW clarified that alternative approaches still involve industry collaboration and structured activity, not necessarily formal enforcement actions.

Another RIG member highlighted the importance of early visibility of sprint scope.

3 ASSURANCE ON MARKET MESSAGE CHANGES

The Code Manager (CE) provided an overview of Assurance Market Message Changes, which can be found on slides 11 & 12 of the meeting pack.

CE informed Members this issue has been raised via a response to a Change Consultation following a change impacting D0303 market messages. Some parties experienced failures due to inconsistent system readiness and a lack of awareness of version changes across industry participants.

A RIG member reported that migration issues were due to removal of D0303 version 1 and implementation of version 2. Some parties had not updated systems, causing flow failures and additional effort was required to correct failures and resend flows.

Another RIG member noted issues were observed but resolved relatively quickly, however MAP readiness continues to be a recurring challenge.

REC parties are generally expected to be prepared for changes and as MAPs are not REC parties, it limits the ability to enforce readiness. Potential improvement areas are enhanced communications for non-REC parties and additional assurance steps prior to implementation. Feedback will be provided to the REC Change Team to consider improvements.

4 PROVISION OF CSS REGISTRATION IDS TO SUPPORT MHHS MIGRATION

The Code Manager (MC) provided an overview of Provision of CSS Registration IDs to Support MHHS Migration, which can be found on slides 13 & 14 of the meeting pack.

MC noted that I0296 'Registration Id Required for MHHS Appointments' enables Suppliers to obtain registration IDs for MPANs that have not undergone a switch. These IDs are required to populate flows, IF-31, to support MHHS agent appointments.

Parties can contact the Code Manager to request a report of relevant registration IDs and access to the data can be provided through the REC portal. Supporting materials have been published through the REC Wiki and weekly bulletins.

Parties are encouraged to engage early to ensure smooth migration to MHHS.

5 KEY CALLOUTS

The Chair provided a number of Key Callouts, which can be found on slides 15-21 of the meeting pack.

The DNO/MEM contact list update is being reformatted and will be issued shortly.

There are a number of new REC portal features, including a Performance Assurance Information Hub, Theft FAQs and a Theft Reduction Learning Module.

The Chair confirmed that multiple Consultations and Information Requests are currently open, with various deadlines in May-June.

6 ANY OTHER BUSINESS

6.1 SWITCHING INCENTIVE REGIME SURVEY

A RIG member stated that the Switching Incentive Regime (SIR) Survey will close on 08 May 2026 at 17:00. Feedback will inform DCC performance and Ofgem price control decisions.

6.2 OPERATIONAL CONTACTS

A RIG member asked why the Operational Contacts list is restricted on the REC portal. The Chair advised this was likely due to the ability of the public to create Portal accounts and access

Following the meeting, it was confirmed that the reasons is related to members of the public being able to access Portal Accounts and therefore the protection of the Operational Contacts places them in a restricted area.

No further business was discussed. The Chair thanked attendees for their input and closed the meeting.

Next Meeting: 12 June 2026