RETAIL ENERGY CODE

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REC THEFT ISSUES GROUP MEETING
MEETING MINUTES

MEETING	**RECTIG_26_0128**
DATE	**28 January 2026**
LOCATION	**By teleconference**

Attendee	Representing	Initials	Role
Anne Jackson	REC Code Manager	AJa	Chair
Alan Cookson	British Gas	ACo	
Alasdair Jenkins	Elexon	AJe	
Amanda Monaghan	Northern Gas	AM	
Andy Channing	EDF Energy	ACh	
Andy Clasper	Cadent Gas	ACl	
Anne Stevens	UGP	AS	
Ashley Burke	Scottish Power Energy Networks	AB	
Carly East	Utilita	CE	
Dani Bentley	British Gas	DB	
Danielle Gibson	SSE	DG	
David Lewis	Scottish Power	DL	
David Mitchell	SGN	DM	
Gillian Henderson	SSE	GH	
Jenna Smith	Cadent Gas	JSm	
Jen Stevenson	E.ON Next	JSt	
Josie Lewis	Xoserve	JL	
Kirsty Maddock	National Grid	KM	
Laurie Edwards	Northern Gas	LE	
Luke Norris	Valda Energy	LN	
Magaji Halimah	Yu Energy	HM	
Martin Brailsford	UKRPA	MB	
Megan Cetera	Octopus	MC	
Nicola Farrier	npower	NF	
Olga Batsari	Wales & West Utilities	OB	

Paul Hart	UK Power Networks	PH	
Scott Manson	Seeka	SM	
Shahzad Ahmad	Maxen Power	SA	
Shamil Udayar	npower	SU	
Suzanne Francis	Cadent Gas	SF	
Victoria Burkett	E.ON Next	VB	
Virginie Veyrenc	SO Energy	VV	
Aiyesha Andrade	RECCo	AA	
Chelsea Evans	REC Code Manager	CE	
Edma Hyskaj	REC Code Manager	EH	
Francine Peyroux-Sissoko	REC Code Manager	FPS	
Holly Law	REC Code Manager	HL	
James Hardy	REC Code Manager	JH	
Ollie Bowden	REC Code Manager	OB	
Paul Sutherland	RECCo	PS	
Rebecca Lowe	RECCo	RL	
Paul Rocke	REC Code Manager	PR	Secretary

1 INTRODUCTIONS

The Chair welcomed attendees to the meeting of the REC Theft Issues Group (RECTIG).

2 CONFIRMATION OF AGENDA

The Chair invited any additional items of business for consideration during the meeting; no further items of business were raised.

3 APPROVAL OF PREVIOUS MINUTES

RECCP Members unanimously approved the draft minutes from the previous meeting held on 26 November 2025. The approved minutes would be published as 'final' and made available via the REC Portal.

4 INTEGRATION OF THE THEFT ISSUES GROUP INTO THE CHANGE ISSUES GROUP

HL presented a paper setting out the intent of the Code Manager to integrate the business of the TIG into the REC Change Issues Group (CHIG) and consequently suspend further planned meetings of the TIG.

HL recapped that TIG had been established in April 2024, as a monthly working group to provide stakeholders the opportunity to contribute to the development of Change Proposals relating to Energy Theft. Since the establishment of the TIG, several Change Proposals relating to Energy Theft had been

successfully developed and implemented; however, more recently there had been fewer relevant Issues raised.

Since the establishment of the TIG, the CHIG had been formed to provide input into REC Change Issues, including developing potential solutions and supporting issue resolution. The CHIG was well attended with high levels of engagement, including from many of those who attend the TIG.

Consequently, the Code Manager proposed to formally integrate the TIG into the CHIG, with any Issues that would have been considered by the group instead being addressed through the CHIG. The Code Manager would consider the establishment of standalone working groups where specific Energy Theft expertise may be required to develop specific Issues and would reserve the right to re-establish the TIG in future where circumstances required.

VB expressed concerns about losing specialist theft expertise and open discussion if TIG is merged into CHIG, especially for those unable to attend CHIG regularly. Attendees considered the impact of Ofgem's presence on open discussion, and the Chair noted that Slido had proven a useful tool for encouraging candid feedback; Slido had also been adopted by CHIG for the same purpose. MB highlighted the availability of alternative forums such as the UK Revenue Protection Association (UKRPA) for open discussion and best practice sharing and noted ongoing efforts to publish best practice resources and learning spaces for theft issues.

PR offered to add TIG members to the CHIG distribution list to ensure continued communication, with several participants requesting to be added during the meeting.

The Chair and wider Code Manager team expressed its gratitude to TIG members for their valued input and looked forward to continued collaborative working through the CHIG.

5 CHANGE UPDATE

JH provided Members with the Change Update, highlighting progress information about live REC Change Proposals and Issues relevant to Energy Theft.

With respect to **R0253 – Theft – DNOs/Networks not Providing Photos,** JH explained that the Change was out for a Consultation, which would close on 13 February 2026. Following feedback from previous TIG meetings, the proposed solution was updated to change the obligation on Network Parties to take photos from a mandatory one to one on an “all reasonable endeavours” basis.

With respect to **I0265 – Theft Calculator Usage and Suitability Assessment,** JH noted that following feedback from the last TIG meeting, a Working Group session had taken place on 19 January 2026 to gather input on challenges and barriers faced by the industry. A second Working Group session would be held on 18 February 2026 focusing on ways to futureproof the REC Theft Calculators.

With respect to **I0187 - Schedule 8 Review,** JH clarified that – following TIG engagement - the Code Manager had started to prepare legal drafting. Once reviewed by Legal Advisors, the draft Schedule 8 would be circulated for Party Impact Assessment, expected between February and March 2026. Due to the size of the Schedule, an extended window for Impact Assessment would apply.

6 ANY OTHER BUSINESS

ETES Pilot Outputs

MC queried the timeline for updates following the completion of the Energy Theft Enforcement Service (ETES) pilot. PS clarified that RECCo awaited the operational report from the City of London Police, which would inform the REC's own report on the trial outcomes; the REC report was almost ready and would be published once police input was received.

Process for Finalisation of Draft Minutes

PR noted that the draft minutes would be circulated as usual following the meeting; however, given there was no planned next meeting of the TIG, the minutes would be finalised in the absence of any comments received via email.

Group Closure

The Chair, Secretary and RECCo thanked members for their excellent contributions throughout the course of TIG meetings, resulting in valuable contributions to impactful solutions. All looked forward to continued collaboration on important issues through meetings of the CHIG.

There was no further business raised, and the Chair closed the meeting.