RETAIL ENERGY CODE

This document is classified as **WHITE**.

Information is for public, unrestricted dissemination and publication.

REC TARIFF INTEROPERABILITY SOLUTION WORKING GROUP – SERVICE MONITORING TOOL APPROACH & GOVERNANCE FRAMEWORKS

MEETING MINUTES

MEETING	**RECTISWG_25_0717**
DATE	**17 July 2025, 13:00**
LOCATION	**By teleconference**

Attendee	Representing	Initials	Role
Chris Stock	Retail Energy Code Company	CS	Chair
Theo Burnard	Code Manager	TB	Secretariat
Kevin Redmond	Retail Energy Code Company	KR	Committee Member
Nathan Gould	Retail Energy Code Company	NG	Committee Member
Sarah Jones	Retail Energy Code Company	SJ	Committee Member
Rebecca Griffiths	Retail Energy Code Company	RG	Committee Member
Eva Von-Schaxmann	Retail Energy Code Company	EVs	Committee Member
Peter Morgan	DESNZ	PM	Committee Member
Samuel Wroe	DESNZ	SW	Committee Member
Bryan Hale	Centrica	BH	Committee Member
Robert Read	Centrica	RR	Committee Member
Pete Noyce	Kraken	PN	Committee Member
Daniel Leyfeild	Levelise	DL	Committee Member
Richard Slack	Levelise	RS	Committee Member
Carolyn Burns	ESG Global	CB	Committee Member
Sam Stanhope	ESG Global	SS	Committee Member
Daniel Hollingworth	Ohme	DH	Committee Member
Daniel Norton	Ohme	DN	Committee Member
Mike Winter	SSE	MW	Committee Member

Sarah Bennett	SSE	SB	Committee Member
Alan DeBell	EDF Energy	ADB	Committee Member
Pardeep Randhawa	npower	PR	Committee Member
Andrew Jones	Total Energies	AJ	Committee Member
Bryan Crotaz	GivEnergy	BC	Committee Member
Gareth Evans	Waters Wye	GE	Committee Member
June Mallet	Drax	JM	Committee Member
Louise Evans	Energy UK	LE	Committee Member
Montisha	Octopus Energy	M	Committee Member
Tryf Tzelis	E.ON	TT	Committee Member

APOLOGIES

Attendee	Representing	Initials	Role
Andrew Wallace	Retail Energy Code Company	AW	Committee Member

1. WELCOME AND INTRODUCTIONS

The Chair opened the meeting by welcoming all attendees to the REC Tariff Interoperability Solution Working Group (TISWG) – Service Monitoring Tool Approach & Governance Frameworks session.

2. CONFIRMATION OF THE AGENDA

The Chair outlined the meeting agenda for the session, which included the approval of previous meeting minutes and closure of actions, a presentation on the Service Monitoring Tool (SMT), discussion on the governance framework and operational processes, and an update to the TISWG schedule.

3. CONFIRMATION OF THE PREVIOUS MEETING'S MINUTES

The Code Manager reviewed the minutes from the TISWG meeting, held on 3 July 2025, and invited comments or questions from TISWG members. No comments were received, and the TISWG agreed to finalise the previous minutes.

4. APPROVAL OF ACTIONS LOG

The Code Manager reviewed the Propose to Close actions and invited comments from TISWG members. No comments were received, and the TISWG agreed to close two actions.

5. SERVICE MONITORING TOOL - PRINCIPLES

KR presented an overview of the SMT, noting it has been designed to support performance assurance and maximise the benefits of the tariff interoperability solution. The SMT will enable RECCo to conduct direct testing of Supplier Application Programming Interfaces (APIs) and also reporting requests for Suppliers to respond against, measuring availability, latency, compliance with the tariff interoperability technical specification, and data variation. Reporting will be delivered via RECCo dashboards accessible to internal stakeholders.

KR noted that the SMT is also intended to promote public transparency, support regulatory oversight, and help identify emerging issues.

RECCo were requested to consider Supplier logging data and dashboard access.

TISWG Members noted the update.

6. GOVERNANCE APPROACH

SJ presented an overview of the governance structure for the tariff interoperability solution, explaining how REC artefacts are categorised into three levels: legal schedules (Category 1), technical specifications (Category 2), and guidance documents (Category 3).

SJ shared that the tariff interoperability schedule will define obligations on Suppliers, Users, and RECCo, supported by a short-form access agreement for registered Users. The API technical specification will detail data sharing mechanisms and align with the Energy Market Data Specification.

TISWG discussed optional data provisions, terminology consistency, and the need for a living glossary. SJ confirmed that reporting obligations would be defined in the Performance Assurance Reporting Catalogue (PARC), with overarching requirements set out in the schedule.

RECCO were requested to consider the following:

- Quarterly price cap regulations leading to tariff price changes, to avoid traffic spikes and ensure system resilience.
- An exception covering force majeure events preventing data being provided.

TISWG Members noted the update.

7. OPERATIONAL PROCESSES

SJ presented the operational processes supporting the tariff interoperability solution, including User registration, Supplier access to the User list, and data access mechanisms. Registered Users will apply via the REC Portal, sign an access agreement, and register webhook endpoints. Questions were raised regarding polling frequency on the basis RECCo are not intending to notify Suppliers of changes to the list. TISWG agreed that this should be considered further.

TISWG discussed the use of OAuth tokens for authenticating consumer consent and accessing consumer-specific tariff data. SJ noted that further technical details will be provided in the API specification.

Four event notification types were outlined: change of tariff, change of supplier, change to tariff pricing data, and revocation of consumer consent.

TISWG considered timing, scalability, and flexibility of notifications, particularly for dynamic tariffs and price cap changes. RECCo agreed to refine the approach and return with options for further discussion.

RECCo were requested to consider the following:

- Supplier of Last Resort (SoLR) Scenarios where standard event notifications may not apply, and determine how Optimisers should be informed and re-establish consent with new Suppliers.
- Alternative approaches to dynamic tariffs, including the use of validity timestamps and polling intervals.

TISWG Members noted the update.

8. Q&A

Following the presentation on the SMT, a TISWG Member requested RECCo clarify the term semi-public dashboards. KR explained that these dashboards would be accessible via the REC Portal to registered Users, providing visibility of supplier API performance data.

A TISWG Member questioned whether Suppliers would be expected to provide logging data, such as the total number of data requests. KR noted that this was under active consideration and would be addressed in the Supplier requirements. KR also noted that RECCo was seeking to balance the value of such data with the obligations placed on Suppliers.

No further questions were raised during the Q&A, and the Chair invited attendees to submit any additional queries following the meeting.

TISWG Members noted the update.

9. AOB

KR outlined the updated TISWG schedule, noting changes were made to allow more time for reviewing key documents, including the API specification, User access agreement, and REC drafting.

SJ noted that early drafts may be shared ahead of schedule, subject to internal and regulatory review.

A TISWG Member requested earlier access to meeting materials, which RECCo committed to improving.

KR confirmed that implementation should not begin before consultation concludes in March 2026.

TISWG Members noted the update.

Next meeting date: 07 August 2025